QUESTIONS AND ANSWERS TO INVITATION TO BID KNP-003-26

Bid Number	KNP-003-26
Issued By	South African National Parks (SANParks)
Description	The Appointment of a service provider for routine and ad-hoc helicopter maintenance support, servicing and supply / overhaul of parts and spare parts to the SANParks for a period of five (5) years.
Date of Issue of Answers to Batch	09 September 2026

Notes to Bidders

The below responses are issued by SANParks in respect of queries received from prospective bidders in relation to this Invitation to Bid. These responses are provided for clarification purposes only and do not constitute an amendment to the tender documents unless expressly stated otherwise.

Status of Responses
All responses must be read together with the original tender documents. In the event of any inconsistency, the tender documents shall prevail unless formally amended by way of an addendum issued to all bidders.

No Amendment Unless Stated
Nothing in these responses shall be construed as modifying, supplementing, or varying the tender requirements, specifications, evaluation criteria, or contractual terms, unless such modification is expressly identified as an addendum.

Statements vs Questions
Submissions received from bidders that constitute statements, comments, opinions, or requests for changes (rather than bona fide clarification questions) have not been responded to and have been disregarded for purposes of this clarification process.

No Individual Engagement
SANParks has not engaged, and will not engage, in individual correspondence with bidders regarding these queries. All clarifications of general application are addressed through this consolidated response to ensure fairness and transparency.

No Reliance Outside Tender Documents
Bidders are cautioned not to rely on any interpretation, representation, or assumption not expressly confirmed in the tender documents or formally issued addenda.

Equal Treatment
These responses are published to ensure that all bidders have access to the same information and are treated equally in accordance with applicable procurement principles.

No Extension of Obligations
The provision of responses does not relieve bidders of their obligation to comply fully with all requirements of the tender documents.

Reservation of Rights
SANParks reserves the right to issue further clarifications or addenda at any time prior to the tender closing date.

1 **DETAILED PRICING SCHEDULE (SBD 3.1, PAGES 25–27):**

Question: Please clarify the supply quantities for each item, as this information is required to calculate the total bid price for this section.

Answer: BOQ - Excel Pricing Sheet is Published on e-Tender Portal and SANParks Tender Website

2 **TRAINING & SKILLS TRANSFER (PAGE 16):**

Question: Please confirm if the personnel to be trained are already qualified in aircraft maintenance and only require AS350 / H125 Type rating training.

2.1 What is the required location for this training?

2.2 Will SANParks be responsible for providing the trainee personnel?

Answer: Training covers two groups: existing SANParks AMEs, who require AS350/H125 type rating and recurrent/continuation training only; and apprentices, who require structured mentorship and on-the-job training as part of their development. Bidders should price for both categories.

Answer:

2.1 – Training location
All training, including type rating and apprentice mentorship, must be conducted at the bidder's own SACAA-approved training premises, as the bidder holds the relevant training accreditation at that location.

2.2 – Provision of trainee personnel
SANParks will make its own personnel (AMEs and apprentices) available for training as required. Due to operational and staffing constraints, SANParks will release one trainee at a time rather than in batches, and bidders' training programmes should be structured to accommodate this.

3 **PENALTY CLAUSE (SECTION 22, PAGE 22):**

Question:

3.1 Please provide the percentage cap for the penalties.

3.2 Please confirm if the below penalty calculation method is correctly understood.

$$\text{Penalty} = \text{Total Price of Delayed Item/s} \times \frac{\text{Prime Interest Rate}}{\text{365 (Qty Days / Year)}} \times \text{Qty Days of Delay}$$

Answer: The penalty clause will be discussed and finalized during the contracting stage in consultation with Legal Services. However, in this instance, a percentage cap for penalties was not published in the tender documents and therefore cannot be introduced at a later stage, as this would constitute a material change to the original tender conditions. The applicability of any penalty provisions will need to be aligned with the requirements and conditions communicated during the bidding process.