



**APPOINTMENT OF A SUPPLIER FOR SUPPLY AND DELIVERY OF ICT
HARDWARE EQUIPMENT, DEVICES AND PERIPHERALS FOR A PERIOD
OF FIVE (05) YEARS AS AND WHEN REQUIRED**

Bid Number	GNP-005-25
Advert Date	04 March 2026
Issuer	South African National Parks
Closing date and time	Date: 10 April 2026 Time: 11:00am

Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.

The bid box is generally open 24 hours a day, 7 days a week at the below delivery address.

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS – (NOT TO BE RE-TYPED)

THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE SOUTH AFRICAN NATIONAL PARKS			
BID NUMBER:	GNP-005-25	CLOSING DATE	10 April 2026
DESCRIPTION	APPOINTMENT OF A SUPPLIER FOR SUPPLY AND DELIVERY OF ICT HARDWARE EQUIPMENT, DEVICES AND PERIPHERALS FOR A PERIOD OF FIVE (5) YEARS AS AND WHEN REQUIRED.		
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT			
643 LEYDS STREET, MUCKLENEUK, PRETORIA (MAIN GATE: TENDER BOX)			
NB: No proposal shall be accepted by SANParks if submitted to any address and manner other than as prescribed above. No Bids from any bidder with offices within the RSA shall be accepted if sent via the Internet or e-mail.			
There shall be no public opening of the Bids received.			
No late submissions will be accepted.			
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO		TECHNICAL ENQUIRIES MAY BE DIRECTED TO:	
CONTACT PERSON	Mpho Masia	CONTACT PERSON	Lucky Manqele
TELEPHONE NUMBER	012 426 5083	TELEPHONE NUMBER	012 426 5250
E-MAIL ADDRESS	mpho.masia@sanparks.org	E-MAIL ADDRESS	lucky.manqele@sanparks.org
SUPPLIER INFORMATION			
NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE	NUMBER	
CELLPHONE NUMBER			
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT [TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

2.1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	2.2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
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QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES NO

IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7) AND/OR AN SLA.
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g., company resolution

DATE:

Bidders are not allowed to contact any other SANParks staff in the context of this tender other than the indicated officials under SBD 1 above or as mentioned under “correspondences”.

Compulsory Briefing Session	Date	16 March 2026
	Venue	MS Teams
	Meeting Link	https://teams.microsoft.com/meet/31393486475247?p=pkh7DHCTMxhCP2Sw1z
	Meeting ID	313 934 864 752 47
	Passcode	Tf6J6a7J
	Time	11H00
Bid Validity	Validity Period from Date of Closure	150 Days
	The tender proposal must remain valid for at least 150 days after the tender closing date and time. All contributions / prices indicated in the proposal and other recurrent costs must remain valid for the period of one hundred and fifty (150) days after closing date.	

CORRESPONDENCES - Queries

Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFB document, please refer queries, in writing, to the contact person(s) listed above in SBD 1 or below. Under no circumstances may any other employee within SANParks be approached for any information. SANParks reserves the right to place responses to such queries on the website.

Any queries regarding the bidding procedure may be directed to:

Department: Supply Chain Management

Contact Person: Mr Mpho Masia

Tel: 012 426 5083

E-mail address: mpho.masia@sanparks.org

CONDITIONS AND INSTRUCTION TO THE BIDDER

- a) The Bid forms should not be retyped or redrafted, but photocopies may be prepared and used.
- b) Only documents completed in black ink will be accepted. (Black ink should be used when completing Bid documents).
- c) Bidders should check the numbers of the pages to satisfy themselves that none is missing or duplicated. SANParks will accept NO liability in regard to anything arising from the fact that pages are missing or duplicated.
- d) Counter Conditions: SANParks draws bidders' attention that amendments to any of the Bid Conditions or setting of counter conditions by bidders will result in the invalidation of such bids.
- e) Response preparation costs: SANParks is NOT liable for any costs incurred by a bidder in the process of responding to this Bid Invitation, including on-site presentations.
- f) Cancellation prior to awarding: SANParks reserves the right to withdraw and cancel the Bid Invitation prior to making an award. The cancellation grounds include insufficient funds, where the award price is outside of the objective determined fair market-related price range or any process impropriety.
- g) Collusion, Fraud and corruption: Any effort by Bidder/s to influence evaluation, comparisons, or award decisions in any manner will result in the rejection and disqualification of the bidder concerned.
- h) Fronting: SANParks, in ensuring that bidders conduct themselves in an honest manner will, as part of the bid evaluation processes where applicable, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in the bid documents. Should SANParks establish any of the fronting indicators as contained in the Department of Trade and Industry's "Guidelines on Complex Structures and Transactions and Fronting" during such inquiry/investigation, the onus is on the bidder to prove that fronting does not exist? Failure to do so within a period of 7 days from date of notification will invalidate the bid/contract and may also result in the restriction of the bidder to conduct business with the public sector for a period not exceeding 10 years, in addition to any other remedies SANParks may have against the bidder concerned.

NB: BIDDERS TERMS AND CONDITIONS ARE NOT ACCEPTABLE.

INTENTION TO SELL

Is the bidder in the process of selling the bidding company?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Does the bidder have any intention of selling the bidding company within the next 12 months?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Does the bidder have any intention of selling the bidding company within the next 12 months to 60 months?	<input type="checkbox"/> YES <input type="checkbox"/> NO

SANParks reserves the right not to award to any bidder who answers any of the questions above “yes” should the bidder be the overall highest points scorer. However, the decision not to award will be on a case-by-case basis.

DISCLAIMERS

SANParks has produced this document in good faith. SANParks, its agents, and its employees and associates do not warrant its accuracy or completeness. To the extent that SANParks is permitted by law, SANParks will not be liable for any claim whatsoever and how so ever arising (including, without limitation, any claim in contract, negligence or otherwise) for any incorrect or misleading information contained in this document due to any misinterpretation of this document. SANParks makes no representation, warranty, assurance, guarantee or endorsements to any provider/bidder concerning the document, whether regarding its accuracy, completeness or otherwise and SANParks shall have no liability towards the responding service providers or any other party in connection therewith.

NB: Important Notice: *Bidders are to be aware of scammers who pose as SANParks employees selling bid documents or offering monetary gratuity in exchange for information or awarding of bids.*

SANParks is in no way selling the bid document, all documents shall be found on the SANParks website and National Treasury e-Tender Portal and awarded bids are notified through the website under “bids awarded” and SANParks shall never ask any bidder for monetary gratuity in exchange for information or manipulating outcome of bids.

BID DOCUMENTS

Number of bid documents for contract signing (One must be in original and one copy of the original)	TWO
Electronic Copy of the original document in PDF (flash drive)	ONE
A digital version on USB storage device containing the bid document and all other supporting documents (fully submitted bid proposal with its attachments) must be provided of all tender documentation within the bid envelope. These serve as the original sets of bid documents and form part of the contract.	

RETURNABLE DOCUMENTS - COMPLIANCE AND GOVERNANCE VERIFICATION DOCUMENTS (Standard Bidding Documents)

The verification during this stage is to review bid responses for purposes of assessing compliance with RFB requirements, whereby a bidder may be disqualified if they do not fully comply, after given 7 days to correct the non-compliance that may be identified which requirements include the following:	
Invitation to Bid (SBD 1) must be fully completed and signed.	
Submission of fully completed Pricing Schedule (SBD 3.2: Non-Firm Prices)	
Submission of fully completed and signed SBD 4 (Bidder's disclosure).	
Submission of fully completed SBD 6.1 (Preference Claim Certificate), accompanied by the certified copy of B-BBEE Status Level Verification Certificate or B-BBEE Sworn Affidavit. (DTIC/CIPC)	
Submission of fully completed and signed SBD 7.2 (Contract Form).	
Submission of fully completed signed and Initialled on all pages GCC (General Conditions of Contract).	

CENTRAL SUPPLIER DATABASE – MANDATORY COMPLIANCE

Bidders are required to be registered on the Central Supplier Database (CSD) of National Treasury prior to submitting their bid. (Please provide proof of registration on the Central Supplier Database).

PROTECTION OF PERSONAL INFORMATION ACT, 4 of 2013 (POPIA)

SANParks adheres to the Protection of Personal Information Act, 4 of 2013 (POPIA) requirements regarding personal information which came into effect 1 July 2021.

As SANParks, we are committed to protecting your privacy and ensuring that personal information collected is used properly, lawfully and transparently.

THE BIDDING SELECTION PROCESS

Evaluation phases

Phase 1: Mandatory evaluation criteria

The bidder must indicate its compliance / non-compliance to the requirements and should substantiate its response with supporting evidence. If more space is required to justify compliance, please ensure that the substantiation is clearly cross-referenced to the relevant requirement.

Failure to comply with Mandatory Requirements will lead to the bidder being disqualified and not considered for further evaluation on the Technical / Functionality requirements. SANParks reserves the right to verify the accuracy of the information provided and the authenticity of the supporting documents provided

Description of requirement	Indicate COMPLY/NOT COMPLY	Comment or reference to proposal
GENERAL		
<p>1. The company must have a minimum of 5 years of experience in the supply, delivery, configuration, support and management of ICT hardware life cycle for large-scale facilities (minimum 5,000users),</p> <p>Evidence Required</p> <ul style="list-style-type: none">• Company registration documents proving 5+ years of operation (CIPC)• Company Profile indicating the company experience in supply, delivery, configuration, support and management of ICT hardware life cycle for large scale facilities with a minimum of 5000 users with 5 years' experience.		

<p>2. Proposed SLA expectations to be met by the bidder</p> <p>Evidence to be provided by the bidder</p> <p>SLA Draft as per SANParks SLA Expectations Support must adhere to defined SLAs. Bidders should align with one or more of the following options, Standard Tiered SLA (Distance-Based)</p> <ul style="list-style-type: none"> • Within 150km of support hub: Resolution within 24 hours • 150–300km: Resolution within 48 hours • Beyond 300km: Resolution within 72 hours • Onsite Spare/Hot Swap SLA • Immediate replacement using pre-positioned spares. • Replacement within same day or next business day. • Faulty devices repaired or replaced into spare pool. • Service Component - SLA Commitment • Provisioning (New Device) - Within 5–7 business days • Break-Fix or Replacement - Within 1–2 business days • Profile/Data Migration - Within 24 hours of swap • Reporting - Monthly asset & SLA reports • End-of-Life Decommissioning - Within 10 business days 		
<p>3. Accreditation</p> <p>The bidder to provide proof an accreditation letter(s) from the OEM for Laptops and Desktops in a letter head from the OEM</p>		

Phase 2: Technical / Functional evaluation criteria

In this phase all bids that met all the requirements in terms of the submitted proposal per the above set of mandatory requirements will be evaluated as follows:

Qualification Threshold – Bidders must achieve **70%** as per all the criteria for consideration to the next phase. Bidders who fail to comply with the set minimum threshold of **70%** of the technical requirements will be eliminated.

FUNCTIONALITY CRITERIA	Weights	Points	MAXIMUM TO BE AWARDED
FUNCTIONALITY			Points
<p>1. <u>Reference Letters</u></p> <p>Signed reference letters on client letterhead including:</p> <ul style="list-style-type: none"> - Description of service rendered: indicating that the bidder completed project(s) for the supply, delivery, configuration, support and management of ICT hardware life cycle for large-scale facilities (minimum 5,000users), in the past 5 years. - Value: Rate of service - Project period: Specific date and period - number of users supported (5000 or more users - Contact person details (name, position, phone, email) 	50		<p>0 Point = reference letters are not relevant or not submitted</p> <p>3 Points = One (01) reference letter that is relevant</p> <p>5 Points = 2 or more references letters are relevant</p>

FUNCTIONALITY CRITERIA	Weights	Points	MAXIMUM TO BE AWARDED
FUNCTIONALITY			Points
<p>2. Experience</p> <p>Project Management Qualifications and Experience:</p> <ul style="list-style-type: none"> The Project Manager experience should include details of the IT projects (i.e. 5 years as a technical project manager in a software development team leading full-lifecycle projects) to improve the quality of candidates, ensuring they possess the required skills. The Project Manager must have a minimum of 5 years' project management experience. (Provide CV of lead resource that demonstrates this experience.) The Project Manager must have a certification related project management (e.g Prince2, CAPM, PMP, Agile/Scrum certifications or similar 	50		<p>0 Points = The proposed resource(s) has no experience in managing IT Projects and has no Project Management qualification.</p> <p>1 Point = The proposed resource(s) has between one (01) – four (04) years' experience in managing IT Projects with Project Management qualification.</p> <p>3 Points = The proposed resource(s) has five (05) years' experience in managing IT Projects with Project Management qualification.</p> <p>5 Points = The proposed resource(s) has six (06) or more years' experience in managing IT Projects and Project Management qualification.</p>

SYSTEM DEMO PHASE

SANParks will visit shortlisted bidders who achieved the minimum threshold of the functionality for a site inspection and will be evaluated on the below criterions. Bidders who meet the requirements will progress to the next phase of Price and Specific Goals,

The bidder must indicate its compliance / non-compliance to the requirements and should substantiate its response with supporting evidence. If more space is required to justify compliance, please ensure that the substantiation is clearly cross-referenced to the relevant requirement.

Failure to comply with all Mandatory Requirements **will** lead to the bidder being disqualified and not considered for further evaluation on the Price and Preference requirements.

The following criteria and formula will be used to calculate points for the Demonstration Phase

No	System Demo Phase	Comply	Not Comply
1	<p>The bidder to demonstrate and give full access in relation to the OEM system warranty for various Equipment required by SANParks</p> <ul style="list-style-type: none"> • System can register OEM warranties for different devices • System must be able to register existing SANParks devices into the inventory • System should be available for SANParks to track status of orders based on the unique reference number or waybill or Purchase Orders 		

REASONS FOR DISQUALIFICATION

SANParks reserves the right to disqualify any bidders who do not comply with one or more of the following bid requirements and may take place without prior notice to the bidder:

- Bidder whose tax matters are not in order (Instruction Note 09 of 2017/2018 Tax Compliance Status will apply);
- submitted incomplete information and documentation according to the requirements of this RFB document;
- Submitted information that is fraudulent, factually untrue or inaccurate information.
- Received information not available to other potential bidders through fraudulent means.
- Failed to comply with **technical requirements** as stipulated in the RFB document.
- misrepresented or altered material information in whatever way or manner.
- promised, offered or made gifts, benefits to any SANParks employee.
- canvassed, lobbied in order to gain unfair advantage.
- committed fraudulent acts; and
- acted dishonestly and/or in bad faith etc.

TERMS OF REFERENCE – APPOINTMENT OF A SERVICE PROVIDER TO DELIVER, CONFIGURE, SUPPORT, AND MANAGE THE ICT HARDWARE LIFECYCLE, SOFTWARE AND RELATED SERVICES FOR SANPARKS FOR A PERIOD OF FIVE (5) YEARS

INTRODUCTION TO SANPARKS

SANParks was initially established in terms of the now repealed National Parks Act, 57 of 1976 and continue to exist in terms of the National Environmental Management: Protected Areas Act, 57 of 2003; with the mandate to conserve; protect; control; and manage national parks and other defined protected areas and their biological diversity (Biodiversity). As a public entity, SANParks is also governed by the Public Finance Management Act, Act 1 of 1999 (as amended by Act 29 of 1999), and it is listed as Schedule 3 Part A: 25 public entity.

Our vision is to have a world class system of sustainable National Parks reconnecting and inspiring society.

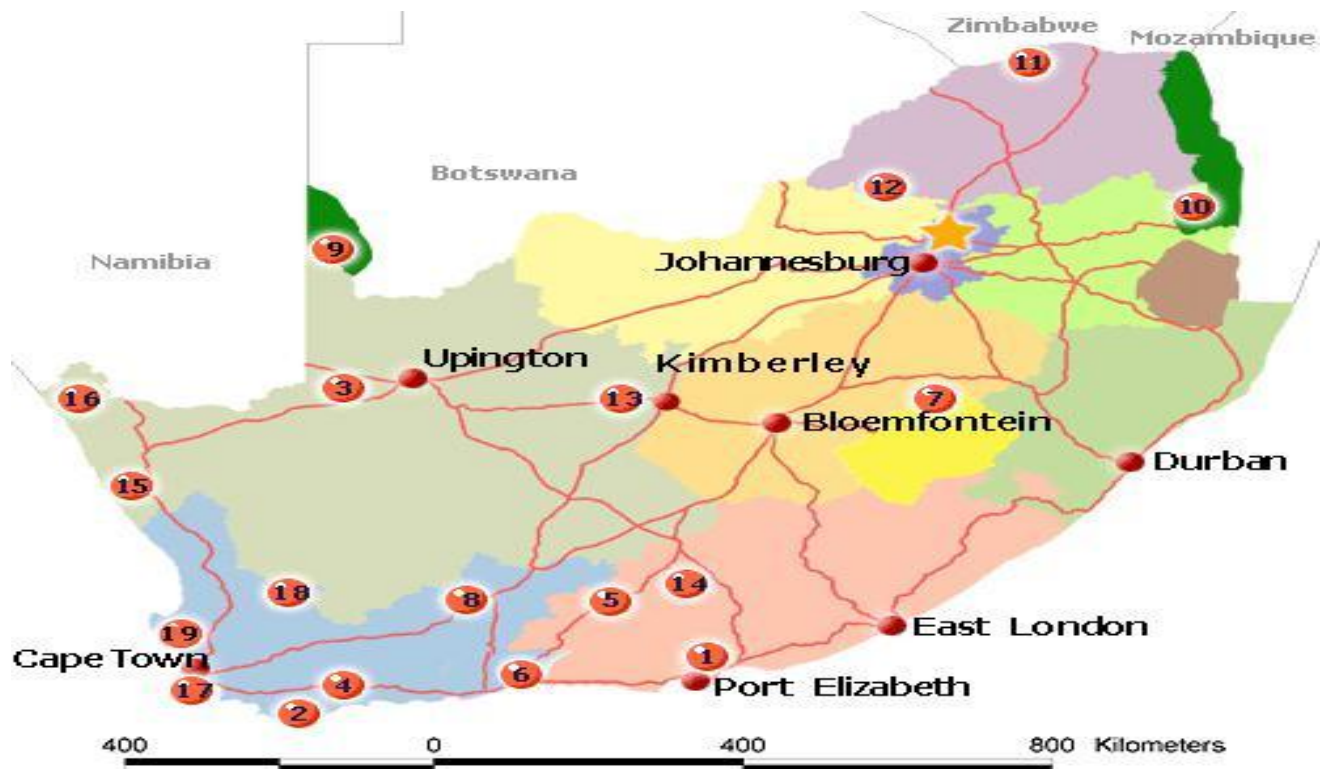
Our mandate is to deliver of Conservation Mandate by excelling in the management of a National Park System

Our mission is to develop, expand, manage and promote a system of sustainable national parks that represents biodiversity and heritage assets, through innovation and best practice for the just and equitable benefit of current and future generations.

The Parks under the management of SANParks are divided into 6 regions:

Region	Regional Office	Parks managed
Arid	Upington	Kgalagadi, Augrabies, Richtersveld, Namaqua, Mokala, Meerkat
Cape	Cape Town	Table Mountain, Agulhas, West Coast, Tankwa Karoo, Bontebok
Garden Route	Knysna	Stormsriver Mouth (Tsitsikamma), Knysna Forests, Wilderness, Knysna Estuary
Frontier	Port Elizabeth	Addo Elephant, Camdeboo, Mountain Zebra, Karoo, Grassland
North	Pretoria, Head Office	Golden Gate, Marakele, Mapungubwe,
Kruger National Park	Skukuza	35 Various Camps
Administrative	Pretoria, Head Office	Groenkloof (Head Office) Kimberley, Graspan/Vaalbos

Map of National Parks



Furthermore, SANParks oversees the management of the parks and provide strategic guidance and support from its Head Office in Pretoria.

BUSINESS UNIT RESPONSIBLE FOR THE BID

SANParks wishes to appoint a service provider for the appointment of a service provider to deliver, configure, support, and manage the ICT hardware lifecycle, software and related services for SANParks for a period of five (5) years.

CONTEXT OF THIS PROCUREMENT

South African National Parks (SANParks) invites proposals from qualified service providers to deliver, configure, support, and manage the lifecycle of IT hardware, software, and related services. The selected provider will support SANParks' digital transformation, operational continuity, and staff enablement across all sites, including headquarters, regional offices, field stations, and remote park locations throughout South Africa.

CONTRACT PERIOD

The contract will be for a period of **five (05) years**.

SPECIFICATIONS/SCOPE OF WORK

The provider must deliver, support, and manage ICT equipment and services across **all SANParks sites**. Bidders must confirm their ability to service each location directly or through managed local partners, including a detailed support strategy per region in their proposal.

The successful bidder will provide a comprehensive, end-to-end ICT hardware and support service, managing the full lifecycle of laptops, desktops, and peripherals across SANParks. Key responsibilities include:

- **Supply and Delivery:** Provide ICT hardware to all SANParks locations, including remote park offices, visitor centres, research hubs, regional headquarters, and the national office.
- **Pre-Delivery Configuration:** Perform OS imaging, asset tagging, and system testing before shipment.
- **Shipment and Installation Support:** Deliver fully prepared devices to SANParks sites, where local Field Service Engineers (FSEs) will handle final swop and installation.
- **System Integration:** Ensure compatibility with SANParks' Active Directory, network environments, and approved security configurations.
- **Break-Fix Support:** Provide spare holding, hot-swap capability, and SLA-backed response and resolution times per site.

- **Life Cycle Management:** Track inventory, provide EOL alerts, manage warranties, and forecast updates, Asset Disposal and Decommissioning and end of life notification
- **Reporting:** Deliver transparent SLA monitoring, dashboards, audit trails, and monthly/quarterly insights.
- **Scalable Procurement:** Accommodate on-demand and future technology needs, including specialized equipment (e.g., drones, CCTV, boardroom AV, ruggedized mobile gear).
- **Workflow Improvements:** Enhance SANParks' internal Enterprise Content Management approval workflows to allow for an optimized order process.
- **Sustainability:** Align with SANParks' sustainability and digital enablement goals, ensuring energy-efficient, secure, and resilient solutions for harsh environments.

Note: Field services, including user support and device handover, are out of scope. SANParks' FSEs will manage on-site swopping of laptops/desktops.

Hardware Provisioning

All devices must carry a **minimum 3-year warranty** covering hardware failure. Bidders must maintain secure staging facilities for asset tagging, imaging, quality assurance, and storage to ensure deployment and break-fix readiness. Bidders need to have a system to register the warranty for the respective devices that SANParks requires.

- Performance Tiers and Device Types:

HP EliteBook 6 G1i 14 AI or Equivalent SANParks Standard User 14 Inch

Part Number	Component Category	Description
Config ID 53958991		HP EliteBook 6 G1i 14 AI Equivalent SANParks Standard User 14 Inch
	Base Unit	HP IDS UMA Ultra 5 235U for WWAN 6 14 inch G1i Base NB PC
	Country of Origin Restrictions	No Country-of-Origin Restriction
	Energy Star	Electronic Energy Star labeling (EStar)
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Integrated Camera	Dual AryMic 5MP USB2 IR WFOV Integrated Camera
	Display	14.0 inch AG WUXGA (1920x1200) LED UWVA 300 for WWAN f5MP IR 60Hz bnt LCD Panel
	Memory	16GB (1x16GB) DDR5 5600 SODIMM Memory
	Internal M.2 Storage	512GB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	ID/Mechanical	Pike Silver Aluminum for WWAN ID
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE201 Wi-Fi 7 +Bluetooth 5.4 vPro WW WLAN
	Wireless WAN	HP R15 4G LTE-Advanced WWAN
	Fingerprint Sensor	Fingerprint Sensor
	Smart Card Reader	Active SmartCard
	Power Requirements - Battery	RX Long Life 56Whr Fast Charge 3 cell Battery
	Power Requirements - AC Adapter	65 Watt nPFC USB-C Straight AC Adapter
	Keyboard	for TBT Clickpad Backlit spill-resistant KBD
	Country Localization	Country Localization
	Power Cord	C5 1.0m Sticker Conventional Power Cord
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support

HP Tamper Lock
Out-of-Band Manageability
DIB Hardware - Adapter Unit
DIB Hardware - Bag
DIB Hardware - USB Hub
DIB Hardware - Lock
DIB Hardware - Mouse
Packaging
Wolf Connect - Base Service
N/A
N/A
N/A
HP Care Pack Service (CTO/BTO)
HP Protect and Trace with Wolf Connect Services

Workforce Experience Platform

HP Tamper Lock
AMT Enabled
DIB HP HDMI to VGA Adapter Plant Fiber Packaging
DIB HP Business 17 Backpack Plant Fiber Packaging
DIB HP Universal USB-C Multiport Hub Plant Fiber Packaging
DIB HP Nano Lock Plant Fiber Packaging
DIB HP 320M Wired Mouse Plant Fiber Packaging
Standard Packaging
HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
EU RED Pictogram Label
Electronic TCO Certified labeling
Intel Core Ultra 5 sz3 vPro Enterprise G16 Label
HP 3y Onsite w/Predictive Detection Alerts/DMR Notebook
HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
HP Workforce Experience Std License + Support 3y: PC FleetMgmt and Employee Engage E-LTU

- **Entry-Level Devices:** For clerical, administrative, and general staff; reliable and energy efficient.

HP EliteBook 6 G1i 16 AI or Equivalent SANParks Standard User 16 Inch

Part Number	Component Category	Description
Config ID 53959379		HP EliteBook 6 G1i 16 AI or Equivalent SANParks Standard User 16 Inch
	Base Unit	HP IDS UMA Ultra 5 235U for WWAN 6 16 inch G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Energy Star	Electronic Energy Star labeling (EStar)
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Integrated Camera	Dual AryMic 5MP USB2 IR WFOV Integrated Camera
	Display	16.0 inch AG WUXGA (1920x1200) UWVA 300 for WWAN f5MP IR 60Hz bnt LCD Panel
	Memory	16GB (1x16GB) DDR5 5600 SODIMM Memory
	Internal M.2 Storage	512GB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	ID/Mechanical	Pike Silver Aluminum for WWAN ID
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE201 Wi-Fi 7 +Bluetooth 5.4 non-vPro WW WLAN
	Wireless WAN	HP R15 4G LTE-Advanced WWAN
	Fingerprint Sensor	Fingerprint Sensor
	Smart Card Reader	Active SmartCard
	Power Requirements - Battery	RX Long Life 56Whr Fast Charge 3 cell Battery
	Power Requirements - AC Adapter	65 Watt nPFC USB-C Straight AC Adapter
	Keyboard	for TBT Clickpad Backlit num kypd spill-resistant KBD
	Country Localization	Country Localization
	Power Cord	C5 1.0m Sticker Conventional Power Cord
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support
	HP Tamper Lock	HP Tamper Lock

Out-of-Band Manageability	No vPro AMT supported
DIB Hardware - Adapter Unit	DIB HP HDMI to VGA Adapter Plant Fiber Packaging
DIB Hardware - Bag	DIB HP Business 17 Backpack Plant Fiber Packaging
DIB Hardware - USB Hub	DIB HP Universal USB-C Multiport Hub Plant Fiber Packaging
DIB Hardware - Lock	DIB HP Nano Lock Plant Fiber Packaging
DIB Hardware - Mouse	DIB HP 320M Wired Mouse Plant Fiber Packaging
Packaging	Standard Packaging
Wolf Connect - Base Service	HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
N/A	EU RED Pictogram Label
N/A	Electronic TCO Certified labeling
N/A	Core Ultra 5 sz3 G16 Label
HP Care Pack Service(CTO/BTO)	HP 3y Onsite w/Predictive Detection Alerts/DMR Notebook
HP Protect and Trace with Wolf	
Connect Services	HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
Workforce Experience Platform	HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU

- **Mid-Range Devices:** For operational staff requiring higher processing and multitasking capabilities

HP EliteBook 8 G1i Flip AI SANParks or Equivalent

Part Number	Component Category	Description
Config ID 53959505		HP EliteBook 8 G1i Flip AI SANParks Senior Manager
	Base Unit	HP IDS UMA Ultra 7 265U 32GB 8 Flip 13 inch G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Energy Star	Electronic Energy Star labeling (EStar)
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Digital Pen	HP Pen AES Garaged
	Display	13.3 inch WUXGA(1920x1200) Touch, Anti-Glare, 400nit, LowPower, LowBlueLight, for 5MP+IR+ISP, WWAN
	Internal M.2 Storage	512GB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE201 Wi-Fi 7 +Bluetooth 5.4 vPro WW WLAN
	Wireless WAN	HP R15 4G LTE-Advanced Pro WWAN
	Fingerprint Sensor	Fingerprint Sensor
	Smart Card Reader	Active SmartCard
	Power Requirements - Battery	MC Long Life 62Whr Fast Charge 3 cell Battery
	Power Requirements - AC Adapter	65 Watt nPFC USB-C Straight AC Adapter
	Keyboard	Clickpad Backlit spill-resistant Premium Keyboard
	Country Localization	Country Localization
	Power Cord	C5 1.0m Sticker Conventional Power Cord
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support

HP Tamper Lock
Out-of-Band Manageability
DIB Hardware
DIB Hardware - Adapter Unit
DIB Hardware - Bag
DIB Hardware - Docking Station
DIB Hardware - USB Hub
DIB Hardware - Lock
DIB Hardware - Mouse
Packaging
Wolf Connect - Base Service
N/A
N/A
N/A
HP Care Pack Service(CTO/BTO)
HP Protect and Trace with Wolf Connect
Services
Workforce Experience Platform

HP Tamper Lock
AMT Enabled
Drop In Box HP USB-C G5 Dock SA
DIB HP HDMI to VGA Adapter Plant Fiber Packaging
DIB HP Renew Executive 16 Laptop Backpack Plant Fiber Packaging
Drop In Box HP Thunderbolt 4 100W G6 Dock SA
DIB HP Universal USB-C Multiport Hub Plant Fiber Packaging
DIB HP Nano Lock Plant Fiber Packaging
DIB HP 515 Ultra-Fast Rechargeable Wireless Mouse Plant Fiber Packaging EURO
Standard Packaging
HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
EU RED Pictogram Label
Electronic TCO Certified labeling
Intel Core Ultra 7 sz2 vPro Enterprise G16 Label
HP 3y Onsite w/Predictive Detection Alerts/DMR Notebook

HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU

- **High-End Devices:** For management and executives, supporting resource-intensive applications and remote work.

HP EliteBook X Flip AI or Equivalent

Part Number	Component Category	Description
Config ID 53959618		HP EliteBook X Flip AI SANParks Executive
	Base Unit	HP IDS UMA Ultra 7 268V+32GB Atmospheric Blue X Flip G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Intel EVO verified design	Intel EVO verified design
	Energy Star	Electronic Energy Star labeling (EStar)
	Operating System	Windows 11 Pro 64 NextGen Premium
	OS Localization	OS Localization
	Digital Pen	Wacom AES 2.0 Pen with App Launch Button G3 Black
	Display	14.0 inch WUXGA (1920x1200) Touch, Anti-Glare, 400nit, LowPower, LowBlueLight, for 5MP+IR+ISP, WWAN
	Internal M.2 Storage	1TB PCIe-4x4 2280 NVMe TLC Solid State Drive
	ID/Mechanical	Atmospheric Blue Aluminum for WWAN Anti-Glare ID
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE201 Wi-Fi 7 +Bluetooth 5.4 vPro WW WLAN
	Wireless WAN	HP R15 5G Solution WWAN
	Fingerprint Sensor	Fingerprint Sensor Atmospheric Blue
	Power Requirements - Battery	ER Long Life 68Whr Fast Charge 6 cell Battery
	Power Requirements - AC Adapter	65 Watt nPFC USB-C Straight AC Adapter
	Keyboard	Atmospheric Blue Clickpad Backlit spill-resistant Premium Keyboard
	Country Localization	Country Localization
	Power Cord	C5 1.0m Sticker Conventional Power Cord
	Warranty	1/1/0 Warra
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support

	<p>HP Tamper Lock</p> <p>Out-of-Band Manageability</p> <p>DIB Hardware - Bag</p> <p>DIB Hardware - Docking Station</p> <p>DIB Hardware - USB Hub</p> <p>DIB Hardware - Lock</p> <p>DIB Hardware - Mouse</p> <p>Packaging</p> <p>Wolf Connect - Base Service</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>HP Care Pack Service(CTO/BTO)</p> <p>HP Protect and Trace with Wolf Connect Services</p> <p>Workforce Experience Platform</p>	<p>HP Tamper Lock</p> <p>AMT Enabled</p> <p>DIB HP Renew Executive 16 Laptop Backpack Plant Fiber Packaging</p> <p>Drop In Box HP Thunderbolt 4 100W G6 Dock SA</p> <p>DIB HP Universal USB-C Multiport Hub Plant Fiber Packaging</p> <p>DIB HP Nano Lock Plant Fiber Packaging</p> <p>DIB HP 515 Ultra-Fast Rechargeable Wireless Mouse Plant Fiber Packaging EURO Standard Packaging</p> <p>HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year</p> <p>Preinstall HEVC CODEC</p> <p>EU RED Pictogram Label</p> <p>Electronic TCO Certified labeling</p> <p>Intel Evo Core Ultra 7 sz2 vPro G15 Label</p> <p>HP 3y Onsite w/Predictive Detection Alerts/ADP/DMR Notebook</p> <p>HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year</p> <p>HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU</p>
H4F02AA	Adapter	HP HDMI to VGA Adapter

- **Specialized Equipment Tier:** Includes drones, CCTV cameras, boardroom AV (e.g., projectors, MSTeams - compatible systems), rugged mobile workstations, tablets, network cabling (CAT6, fibre), and other site-specific IT hardware.

HP ZBook Fury G1i 16 or Equivalent

Part Number	Component Category	Description
Config ID 53959719		HP ZBook Fury G1i 16 SANParks Developer
	Base Unit	HP IDS Ultra 7 255HX for WWAN Fury 16 inch G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Integrated Camera	Dual AryMic 5MP USB2 IR AI WFOV Integrated Camera
	Display	16.0 inch WQXGA(2560x1600) Anti-Glare, 120Hz, 400nit, LowBlueLight, for 5MP+IR, WWAN
	Memory	32GB (1x32GB) DDR5 5600 SODIMM Memory
	Graphics Card	NVIDIA RTX PRO 1000 Blackwell 60W 8 GB Graphics
	Internal M.2 Storage	1TB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE200 Wi-Fi 7 +Bluetooth 5.4 non-vPro WW WLAN
	Fingerprint Sensor	Fingerprint Sensor
	Power Requirements - Battery	GT Long Life 99Whr Fast Charge 8 cell Battery
	Power Requirements - AC Adapter	HP 200W Slim 4.5mm PFC Smart (3-pin) AC Adapter
	Keyboard	HP Touchpad Backlit num kypd spill-resistant Premium Keyboard
	Country Localization	Country Localization
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support
	Out-of-Band Manageability	No vPro AMT supported
	HP Tamper Lock	HP Tamper Lock
	Packaging	Standard Packaging
	Wireless WAN	HP R15 5G Solution WWAN
	Wolf Connect - Base Service	HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year

Power Cord
DIB Hardware - Adapter Unit
DIB Hardware – Bag
DIB Hardware - Docking Station
DIB Hardware – Lock
DIB Hardware – Mouse
Electronic energy star
N/A
N/A
N/A
HP Care Pack Service(CTO/BTO)
HP Protect and Trace with Wolf Connect
Services
Workforce Experience Platform

C13 1.83m Paper Sticker Flange Premium CWP Black Straight Power Cord
DIB HP HDMI to VGA Adapter Plant Fiber Packaging
DIB HP Renew Executive 16 Laptop Backpack Plant Fiber Packaging
Drop In Box HP Thunderbolt 4 Ultra 280W G6 Dock
DIB HP Nano Lock Plant Fiber Packaging
DIB HP 320M Wired Mouse Plant Fiber Packaging
Electronic Energy Star labeling (EStar)
EU RED Pictogram Label
Electronic TCO Certified labeling
Core Ultra 7 sz3 G16 Label
HP 3y Onsite w/Predictive Detection Alerts/DMR MWS
HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU

HP ZBook Fury G1i 16 or Equivalent

Part Number	Component Category	Description
Config ID 53959766		HP ZBook Fury G1i 16 SANParks Developer/CAD/GIS U9
	Base Unit	HP IDS Ultra 9 285HX for WWAN Fury 16 inch G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Operating System	Windows 11 Pro 64 High End
	OS Localization	OS Localization
	Integrated Camera	Dual AryMic 5MP USB2 IR AI WFOV Integrated Camera
	Display	16.0 inch WUXGA(1920x1200) Anti-Glare, 400nit, LowPower, LowBlueLight, for 5MP+IR, WWAN
	Memory	64GB (2x32GB) DDR5 5600 SODIMM Memory
	Graphics Card	NVIDIA RTX PRO 3000 Blackwell 105W+ 12 GB Graphics
	Internal M.2 Storage	2TB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE200 Wi-Fi 7 +Bluetooth 5.4 vPro WW WLAN
	Fingerprint Sensor	Fingerprint Sensor
	Power Requirements - Battery	GT Long Life 99Whr Fast Charge 8 cell Battery
	Power Requirements - AC Adapter	HP 280W Std 4.5mm Smart (3-pin) AC Adapter
	Keyboard	HP Touchpad Backlit num kypd spill-resistant Premium Keyboard
	Country Localization	Country Localization
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support
	Out-of-Band Manageability	AMT Enabled
	HP Tamper Lock	HP Tamper Lock
	Packaging	Standard Packaging
	Wireless WAN	HP R15 5G Solution WWAN
	Wolf Connect - Base Service	HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
	Power Cord	C13 1.83m Paper Sticker Flange Premium CWP Black Straight Power Cord
	DIB Hardware - Adapter Unit	DIB HP HDMI to VGA Adapter Plant Fiber Packaging

DIB Hardware – Bag
DIB Hardware - Docking Station
DIB Hardware – Lock
DIB Hardware – Mouse
Electronic energy star
N/A
N/A
N/A
HP Care Pack Service(CTO/BTO)
HP Protect and Trace with Wolf Connect
Services
Workforce Experience Platform

DIB HP Renew Executive 16 Laptop Backpack Plant Fiber Packaging
Drop In Box HP Thunderbolt 4 Ultra 280W G6 Dock
DIB HP Nano Lock Plant Fiber Packaging
DIB HP 320M Wired Mouse Plant Fiber Packaging
Electronic Energy Star labeling (EStar)
EU RED Pictogram Label
Electronic TCO Certified labeling
Intel Core Ultra 9 sz3 vPro Enterprise G16 Label
HP 3y Onsite w/Predictive Detection Alerts/DMR MWS

HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU

HP ZBook Fury G1i 16 or Equivalent

Part Number	Component Category	Description
Config ID 53959778		HP ZBook Fury G1i 16 SANParks Developer/CAD/GIS U7
	Base Unit	HP IDS Ultra 7 255HX for WWAN Fury 16 inch G1i Base NB PC
	Country of Origin Restrictions	No Country of Origin Restriction
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Integrated Camera	Dual AryMic 5MP USB2 IR AI WFOV Integrated Camera
	Display	16.0 inch WUXGA(1920x1200) Anti-Glare, 400nit, LowPower, LowBlueLight, for 5MP+IR, WWAN
	Memory	64GB (2x32GB) DDR5 5600 SODIMM Memory
	Graphics Card	NVIDIA RTX PRO 3000 Blackwell 105W+ 12 GB Graphics
	Internal M.2 Storage	2TB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	Near Field Communication	No Near Field Communication (No NFC)
	Networking	Intel BE200 Wi-Fi 7 +Bluetooth 5.4 non-vPro WW WLAN
	Fingerprint Sensor	Fingerprint Sensor
	Power Requirements - Battery	GT Long Life 99Whr Fast Charge 8 cell Battery
	Power Requirements - AC Adapter	HP 280W Std 4.5mm Smart (3-pin) AC Adapter
	Keyboard	HP Touchpad Backlit num kypd spill-resistant Premium Keyboard
	Country Localization	Country Localization
	Warranty	1/1/0 Warranty
	System BIOS Settings	Pre-Boot UEFI Wi-Fi support
	Out-of-Band Manageability	No vPro AMT supported
	HP Tamper Lock	HP Tamper Lock
	Packaging	Standard Packaging
	Wireless WAN	HP R15 5G Solution WWAN
	Wolf Connect - Base Service	HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
	Power Cord	C13 1.83m Paper Sticker Flange Premium CWP Black Straight Power Cord
	DIB Hardware - Adapter Unit	DIB HP HDMI to VGA Adapter Plant Fiber Packaging

DIB Hardware – Bag
DIB Hardware - Docking Station
DIB Hardware – Lock
DIB Hardware – Mouse
Electronic energy star
N/A
N/A
N/A
HP Care Pack Service(CTO/BTO)
HP Protect and Trace with Wolf Connect
Services
Workforce Experience Platform

DIB HP Renew Executive 16 Laptop Backpack Plant Fiber Packaging
Drop In Box HP Thunderbolt 4 Ultra 280W G6 Dock
DIB HP Nano Lock Plant Fiber Packaging
DIB HP 320M Wired Mouse Plant Fiber Packaging
Electronic Energy Star labeling (EStar)
EU RED Pictogram Label
Electronic TCO Certified labeling
Core Ultra 7 sz3 G16 Label
HP 3y Onsite w/Predictive Detection Alerts/DMR MWS

HP Protect and Trace with Wolf Connect for WWAN (MBB+) modules - 3 Year
HP Workforce Experience Std License+Support 3y: PC FleetMgmt and Employee Engage E-LTU

- **Desktops**

HP EliteStudio 8 All-in-One G1i 23.8 inch or Equivalent SANParks Standard Desktop U5

Part Number	Component Category	Description
Config ID 53959839		HP EliteStudio 8 All-in-One G1i 23.8 inch SANParks Standard Desktop U5
	Base Unit	HP EliteStudio 8 G1i 24 AiO BU -Non-Touch IDS
	Country of Origin Restrictions	No Country of Origin Restriction
	TCO Compliance	Electronic TCO Edge Certified labeling
	Energy Star Compliance	ENERGY STAR Certified
	Operating System	Windows 11 Pro 64
	OS Localization	OS Localization
	Processor	Intel Core Ultra5 245 5.10G 24 MB 14 cores 65W CPU
	Memory	16GB (1x16GB) DDR5 5600 SODIMM Memory
	Integrated Camera	Dual AryMic 5MP IR Ambient Color Sensor Integrated Camera
	Internal M.2 Storage	512GB PCIe-4x4 2280 NVME SED OPAL2 TLC SSD
	Keyboard	HP 125 v2 Black Wired Keyboard
	Mouse	HP Wired 320M Mouse
	Networking	Intel BE200 Wi-Fi 7 +Bluetooth 5.4 non-vPro WW WLAN
	Country / Hardware Kit	EliteStudio NonTouch Country Kit
	Power Cord	C13 1.83m Sticker Conventional Flint Gray Straight Desktop Power Cord
	Warranty	1/1/1 (material/labor/onsite) AiO Warranty NT Warranty
	Stands	HP EliteStudio 8 G1i 23.8 Adjustable Height Stand
	Audio	HP EliteStudio AiO Internal Stereo (5W) 23.8 Dual PR Speakers
	Packaging Options	Single Pack (All-in-One) 23.8 Adjustable Height Stand Packaging
	N/A	1/1/1 AIO Non-Touch Label
	N/A	Intel Core Ultra 5 Label
	HP Care Pack Service(CTO/BTO)	HP 3y Onsite w/Predictive Detection Alerts/DMR Desktop
	Workforce Experience Platform	HP Workforce Experience Std License+Support 3y: PC FleetMgmt and EmployeeEngage E-LTU

SANPARKS HP Engage One Pro or Equivalent

Part Number	Component Category	Description
Config ID 53315085		SANPARKS HP Engage One Pro or Equivalent
	Base Unit	HP IDS Engage One Pro 15.6 Landscape Touch All-in-One no Camera Black PC
	Operating System	Windows 10 IoT 64 Enterprise LTSC 2021 Entry for Retail
	OS Localization	OS Localization
	Processor	Intel Celeron G5900E 2MB 2C 65W CPU
	Memory	8GB (1x8GB) DDR4 2666 SODIMM Memory
	Internal M.2 Storage	256GB PCIe NVMe Value TLC M.2 Solid State Drive
	Power Requirements - AC Adapter	280 Watt Straight Power Supply
	Country / Hardware Kit	HP EngagePro AiO C13 Country Kit SA
	Warranty	3/3/3 (material/labor/onsite) Warranty EURO
	Stands	HP Engage One Pro Vertical Stand w/Stability Plate
	Packaging Options	Single Unit (All-in-One) 15.6 wopt6inCFD Landscape Eco-Packaging
	DIB Misc	HP 0.5m USB-C Head to Adv Hub Att Cbl Cable
	DIB Misc	HP Engage One Pro NO Column Hub for Pro std
	RPOS Connectivity Base	Attached Engage One Pro AiO Advanced Fanless Hub
	HP Tagging And Packaging Services - Continued 1	HP Chassis Tag Service Variant 2
	HP Chassis Tag Service Variant 2	HP Chassis Tagging SN+MAC1+MAC2+PKID SVC
	HP Care Pack Service(CTO/BTO)	HP 5y Next Business Day Response Onsite w/Defective Media Retention RPOS Solution Support
	Optimize (Manageability Services)	HP 5 Year Proactive Insights Services E-LTU
8G0G6AA		Epson TM-T88VII Serial Ethernet USB Thermal Printer
BM477AA		HP PUSB Y Cable (for Serial USB Receipt Printer)
QT457AA		HP Standard Duty Cash Drawer
64W41AA		HP P27h G5 FHD Monitor

Other Specifications

Drones

Arace Angel or Equivalent

- Long-endurance tactical drone with thermal, visual, and laser payload options.
- Fully integrates with ATAK over Wi-Fi for live tracking and tactical overlays.
- Suitable for fire detection, night operations, suspect marking, and snare identification.
- Main aerial surveillance asset for each sector.
- Performs long-duration patrols, integrates with ATAK, supports fire detection, suspect tracking, and snare location.
- The drones is compatible with ATAK, enabling,
 - Real-time geolocation, image feed, and mapping.
 - Seamless tactical coordination with ground teams,
 - Overlay and data-sharing across NVG-equipped units,
 - Integration with AI-based image recognition tools will further enhance the detection of snares, animals, fire, and infrastructure risks.

DJI Matrice 400 or Equivalent

- High-performance drone for mapping, counting, and AI-enhanced survey work.
- Modular payload design allows adaptation for various scientific and conservation tasks.
- Tactical, lightweight drone for short-range surveillance and support
- Covers task during battery swaps or launch intervals of larger drones
- The drones is compatible with ATAK, enabling,
- Real-time geolocation, image feed, and mapping.
- Seamless tactical coordination with ground teams,
- Overlay and data-sharing across NVG-equipped units,
- Integration with AI-based image recognition tools will further enhance the detection of snares, animals, fire, and infrastructure risks.

Condor System or Equivalent

- Long-range hybrid UAV with a 50 km operational radius.
 - Suited for hotspot surveillance and long-distance patrols.
 - Operated effectively by a dedicated two-person crew.
-
- Device Types (Non-Exhaustive):
 - Laptops and desktops
 - Monitors and peripherals
 - Printers (with backup/resupply options)
 - Cables (HDMI, CAT6, fibre optics)
 - Switches and Wi-Fi equipment such as access points, client access switches and core network switches relating to the new current technology at the time of the request.
 - Surveillance and boardroom equipment relating to the new technology at the time of the request.
 - Mobile Security Cameras relating to the new technology at the time of the request.
 - Headphones relating to the new technology
 - Wireless Keyboard and Mouse
 - Power Supplies (HP Laptop or Equivalent for 6 series HP EliteBook 6 G1i)
 - Power Supplies (HP Laptop or Equivalent for 8 series HP EliteBook 8 G1i Flip)
 - Power Supplies (HP Laptop or Equivalent for X Flip HP EliteBook X Flip)

The below specifications of additional devices are based on the current needs of SANParks and may change throughout the contract tenure as new technology trends emerge.

Cameras

- Vivotek SD9368-EHL or Equivalent
- 2MP 60fps; H.265; 40x Optical Zoom; 250M Smart IR; -40°C ~ 60°C

Network Switches

- 24 RJ-45 autosensing 10/100 PoE+ ports (IEEE 802.3 Type 10BASE-T, IEEE 802.3u Type 100BASE-TX, IEEE 802.3at PoE+); Media Type: Auto-MDIX; Duplex: half or full 1 RJ-45 serial console port 2 autosensing 10/100/1000 ports (IEEE 802.3 Type 10BASE-T, IEEE 802.3u Type 100BASE-TX, IEEE 802.3ab Type 1000BASE-T); Duplex: 10BASE-T/100BASE-TX: half or full; 1000BASE-T: full only 2 open mini-GBIC (SFP) slot

Monitors - LED 27-30" HP Monitor or equivalent

- Aspect ratio 16:9
- Resolution 1600x900 minimum
- Warranty: 3 Year Next Business Day Onsite Repair/Fix

Wireless Access Point

- Aruba or Equivalent 1 Year FC NBD Exchange AP-515 SVCAP-5159x5

Laptop Screen Extender

- Dual Laptop Screen Extender, 14" 1080P IPS Portable Triple Monitor for 14-16.5" Laptops with USB-C Port, Plug and Play

HP or Equivalent Point of Sales

- HP or Equivalent IDS Engage One Pro 15.6 Landscape Touch All-in-One no Camera Black PC
- Windows 10 IoT 64 Enterprise LTSC 2021 Entry for Retail
- OS Localization SA
- Intel Celeron G5900E 2MB 2C 65W CPU
- 8GB (1x8GB) DDR4 2666 SODIMM Memory
- 256GB PCIe NVMe Value TLC M.2 Solid State Drive
- 280 Watt Straight Power Supply
- HP or Equivalent EngagePro AiO C13 Country Kit SA
- 3/3/3 (material/labor/onsite) Warranty EURO
- HP or Equivalent Engage One Pro Vertical Stand w/Stability Plate
- Single Unit (All-in-One) 15.6 wopt6inCFD Landscape Eco-Packaging
- HP or Equivalent Engage One Pro 0.5m USB-C Cable Kit
- HP or Equivalent Engage One Pro NO Column Hub for Pro std
- Attached Engage One Pro AiO Advanced Fanless Hub
- HP or Equivalent Chassis Tag Service Variant 2
- HP or Equivalent Chassis Tagging SN+MAC1+MAC2+PKID SVC
- HP or Equivalent 5y Next Business Day Response Onsite w/Defective Media Retention RPOS
- Solution Support
- HP or Equivalent 3 Year Proactive Insights Services E-LTU

Epson TM-T88VII Serial Ethernet USB Thermal Printer or Equivalent

HP or Equivalent PUSB Y Cable (for Serial USB Receipt Printer)

HP or Equivalent Standard Duty Cash Drawer

NOTE: Procurement Flexibility

SANParks may request additional ICT equipment or components not specified, within the scope of ICT infrastructure. Bidders must demonstrate capability to source, price, and deliver ad-hoc requirements, including emerging technologies or project-based equipment.

Compliance Checklist (To Be Completed by Bidder):

- Devices meet/exceed processor requirements
- Minimum 16 GB RAM
- Storage meets/exceeds specified levels
- Minimum 3-year warranty
- Latest Windows operating system pre-installed and activated
- Touchscreen included where specified
- Separate monitors for desktops as applicable
- Devices support domain joining and SANParks imaging standards

Software Provisioning (Imaging as per SANParks SOP)

Devices must be delivered with the following software or shortcuts for web-based applications (URLs) pre-installed:

- Microsoft Office 365
- Web-based platforms (BPM, SAGE, Great Plains, Room Seeker)
- One Drive
- Microsoft Teams
- Cloudflare Client Application
- RDP (Remote Desktop Protocol)
- TPMS

All devices must ship with a SANParks-approved OS image, including standard software, configurations, security policies, and user settings. The provider will maintain and update the image in coordination with SANParks IT, ensuring domain policies, asset tagging, and administrative tools are included. SANParks will provide required software and licenses. The provider must:

- Install, activate, and document all software during setup.
- Track licenses and report compliance risks.
- Ensure devices are fully updated and domain-joined (where possible) before shipment.

Infrastructure & System Integration

The provider must:

- Securely integrate with SANParks' RDP infrastructure in order to have the latest updates for imaging purposes. (discussion point)
- Support an ITSM system upgrade for alerts, ticketing, and escalation.
- Supply and maintain an asset management system for tracking and lifecycle history.

Ordering Process

Bidders must propose a digital ordering platform that:

- Allows certified staff with Procurement to raise device/service requests.
- Supports escalation for unfulfilled requests within SLA timelines.
- Tracks order lifecycle (acknowledgement, staging, shipping, closure).

Current Challenge: SANParks' manual BPM system causes delays due to approval bottlenecks.

Proposed Solution: Bidders must offer an automated solution that:

- Integrates manager approvals with hardware request workflows.
- Triggers supply processes post-approval.
- Supports real-time tracking and escalation alerts.
- Reduces manual handovers and duplicates.

Order Management System (OMS) Requirements:

- Enable authorized SANParks officials to place orders post-approval.
- Interface with internal approval workflows.
- Provide real-time tracking, status notifications, and audit logs.
- Support role-based access for authorized personnel.
- Include provider maintenance and training for SANParks IT.

SLA Management

Support must adhere to defined SLAs. Bidders should align with one or more of the following options or propose alternatives: **Standard Tiered SLA (Distance-Based)**

- Within 150km of support hub: Resolution within 24 hours
- 150–300km: Resolution within 48 hours
- Beyond 300km: Resolution within 72 hours

Onsite Spare/Hot Swap SLA

- Immediate replacement using pre-positioned spares.
- Replacement within same day or next business day.
- Faulty devices repaired or replaced into spare pool.

Managed Service SLA

Service Component	SLA Commitment
Provisioning (New Device)	Within 5–7 business days
Break-Fix or Replacement	Within 1–2 business days
Profile/Data Migration	Within 24 hours of swap
Reporting	Monthly asset & SLA reports
End-of-Life Decommissioning	Within 10 business days

Asset Management

The provider must:

- Assign and tag assets before delivery, aligning tags with system records.
- Track assets from assignment to decommissioning.
- Enable domain joining by Field Service Engineers during onboarding.
- Maintain a just-in-case inventory for spares.
- Track devices in real-time via an asset management system.
- Generate upgrade alerts for EOL devices.
- Provide reports on:
 - Active and spare inventory summaries
 - Device deployment and user assignment logs
 - Quarterly/bi-annual EOL forecasts
 - Exception reports (missing, delayed, or out-of-policy assets)
- Asset tagging and Imaging:

All equipment must be asset-tagged. Asset tagging must be done before delivery to the site address.

Asset tag must be metallic/aluminium $\pm 4\text{cm} \times 1.2\text{cm}$, with the logo of SANParks plus the asset no on the tag itself. The tag must be firmly attached to the equipment in a position pre-determined between SANParks and the successful bidder. Below is an example of the tag:



Imaging of all notebooks and desktops must be done by the supplier before delivery to site address. SANParks will provide the image for each model of PC.

The imaging must be preloaded with the latest windows updates (not less than a month)

Security & End-of-Life Management

The provider must:

- Provide POPIA-compliant data sanitization processes (e.g., DoD 5220.22-M, NIST SP 800-88).
- Outline methods for disposal, refurbishment, or recycling.
- Detail warehousing/quarantine procedures for decommissioning.
- Propose responsibility for wiping/formatting returned devices (provider or SANParks IT).
- Provide audit trails and data destruction certification.
- Prioritize environmental sustainability and energy-efficient hardware.

Drones (Optional Component)

Bidders may propose drone solutions for:

- Remote site inspection
- CCTV enhancement
- Wildlife tracking and surveillance

Solutions must address:

- CAA regulations
- Operator training and pilot certification
- Cabling and connectivity requirements

Comprehensive Service Expectations (Operational Requirement)

The provider must manage the entire lifecycle of ICT equipment, including:

- **Lifecycle Planning:** Track devices from acquisition to retirement with proactive refresh scheduling.
- **Spare Management:** Maintain updated, ready-to-deploy spares at staging sites.
- **Rapid Replacement:** Enable quick on-site swap-outs to minimize downtime.
- **Custom Imaging:** Maintain standardized SANParks images and user profile migration tools.
- **Security Enforcement:** Ensure full disk encryption, secure BIOS, and policy compliance.
- **Reporting:** Provide quarterly performance, lifecycle, and SLA adherence reports.
- **Sustainable Disposal:** Use certified e-waste recyclers and offer donation/trade-in options.
- **Onboarding/Offboarding Kits:** Provide kits for new employees and manage device collection during exits.

Contract Duration & Terms

- **Duration:** 60 months, with potential extension based on performance.
- **SLA:** A formal Service Level Agreement will be finalized before service initiation.
- **SANParks Rights:** SANParks reserves the right to reject bids, request additional documentation, cancel/reissue the RFP, or award in whole or part based on operational needs.

RESPONSIBILITIES OF SANPARKS

SANParks shall:

- Give indication of unsatisfactory performance to the attention of the company's management for improvement and expect feedback on how such unsatisfactory performance or bad behaviour will be prevented for future occurrences.
- Review the monthly report and provide feedback.
- Effecting payment within 30 days from date of receipt of original tax invoices.

RESPONSIBILITIES OF THE BIDDER

- Submit invoice together with the checklist on the last day of the month to the Project Manager.

ASSIGNMENT AND SUB-CONTRACTING

- The service provider will not assign or subcontract any part of the contract

JOINT VENTURE

- A joint venture must be validated by means of proof and it must be a partnership that has been existing for a year

INDEMNITY

- The successful tenderer shall be deemed to have indemnified SANParks and shall keep SANParks indemnified against all actions, proceedings, claims, demands, damages and expenses which may be levied or made against SANParks, or which SANParks may sustain or incur by reason of any injury to persons or property, arising directly or indirectly out of any action by the successful tenderer or his agents in the execution of the tender.

SOCIAL INVESTMENT

- It is brought to the tenderer's attention that SANParks is committed to the empowering of individuals and communities who have been previously disadvantaged. Gender equity, skills transfer and economic empowerment are principles that should govern the tenderer's approach to this tender.

SUBLETTING OF TENDERS

- No portion of a tender is to be sublet or assigned without the consent of SANParks.

BREACH OF A TENDER

- No alteration, amendment or variation to the conditions of this tender will be permitted. In the event of breach of any of the conditions of the tender SANParks has the right to terminate the tender without prejudice to any claim for damage.

TERMINATION CONDITIONS

- SANParks reserves the right to cancel the tender if any of the conditions are breached by the tenderer and not rectified within seven days of written notification.

TERMS AND CONDITIONS OF SPECIFICATION

- Due diligence review may be conducted before the awarding of the contract.

GENERAL SERVICE REQUIREMENTS

- Service providers will act in good faith in conducting and providing services at SANParks premises.
- The Service Provider will provide full service as required for the duration of contract period.

TERMINATION OF SERVICE

- Aside from the expiry of the agreement, the contract between SANParks and the service provider may be terminated for any one of the following reasons:
- Failure to meet the minimum operational requirements of SANParks.
- Gross negligence by the service provider or its employees
- Failure to respond to any operational enquiries or complaints by SANParks within a reasonable time period.
- In addition to the above, this agreement may go out of force entirely, at any time, at the discretion of either party on condition that a period of 30 days' notice is given to the other party.

SBD3.2 Non-Firm Prices

DETAILED PRICING

Pricing Schedule for the Duration of the Contract

APPOINTMENT OF A SUPPLIER FOR SUPPLY AND DELIVERY OF ICT HARDWARE EQUIPMENT, DEVICES AND PERIPHERALS FOR A PERIOD OF FIVE (5) YEARS AS AND WHEN REQUIRED					
Item	Part Number	Category	Description	Estimated Quantities	Price Excluding VAT
1. Accessories					
1.1	6N4D0AA	Monitor	HP Series 5 Pro 23.8 inch FHD USB-C Monitor - 524pu or equivalent	50	
1.2	6N4D3AA	Monitor	HP Series 5 Pro 27inch QHD USB-C Monitor - 527pu or equivalent	50	
1.3	H4F02AA	Adapter	HP HDMI to VGA Adapter or equivalent	50	
1.4	4Z534AA	Adapter	HP USB Type C® to RJ45 Adapter or equivalent	50	
1.5	5TW10AA	Dock	HP USB-C Dock G5 or equivalent	50	
2. Laptops					
2.1	HP EliteBook 6 G1i 14 AI or Equivalent SANParks Standard User 14 Inch			600	
2.2	HP EliteBook 6 G1i 16 AI or Equivalent SANParks Standard User 16 Inch			600	
2.3	HP EliteBook 8 G1i Flip AI or Equivalent SANParks Senior Manager			200	
2.4	HP EliteBook X Flip AI SANParks Executive or Equivalent			30	
2.5	HP ZBook Fury G1i 16 SANParks Developer or Equivalent			20	
2.6	HP ZBook Fury G1i 16 SANParks Developer/CAD/GIS U9 or Equivalent			20	
2.7	HP ZBook Fury G1i 16 SANParks Developer/CAD/GIS U7 or Equivalent			20	
2.8	HP EliteStudio 8 All-in-One G1i 23.8inch SANParks Standard Desktop U5 or Equivalent			600	
2.9	SANParks HP Engage One Pro or Equivalent			600	
3. Drones					
3.1	Arace Angel or Equivalent			2	
3.2	DJI Matrice 400 or Equivalent			1	
3.3	Condor System or Equivalent			1	
4. Consumables / Peripherals					
	Camera			132	
	HD Point of Sale			5	
	HP Standard Duty Cash Drawer			5	

Epson TM-T88VII Serial Ethernet USB Thermal Printer	5	
HP PUSB Y Cable (for Serial USB Receipt Printer)	5	
Network Switches (POE)	20	
Power Supplies (HP Laptop for 6 HP EliteBook 6 G1i)	20	
Power Supplies (HP Laptop for 8 series HP EliteBook 8 G1i Flip)	20	
Power Supplies (HP Laptop for X Flip HP EliteBook X Flip)	20	
Wireless Access Point	100	
Laptop Screen Extender	40	
Wireless Keyboard and Mouse	20	
		Sub-Total
		VAT @ 15%
		Grand Total

CALL OUT PRICING SCHEDULE

Item No	Description	Unit Measure	Rate (Excl. VAT)
1	Logging of Service Call	Per Call	
2	Resolution via Ticketing System	Per Ticket	
3	Remote Technical Support	Per Hour	
4	On-Site Call-Out Fee	Per Visit	
5	On-Site Support	Per Hour	
6	After-Hours Support (16:00 – 07:030)	Per Hour	
7	Weekend / Public Holiday Support	Per Hour	
8	Hardware Diagnosis & Assessment	Per Device	
9	Desktop / Laptop Component Installation	Per Device	
10	Printer Installation & Configuration	Per Device	
11	Network Device Installation	Per Device	
12	Hardware Repair Labour	Per Hour	
13	Managed Services	Per Call	

Disbursements must be calculated considering the below when quoting,

NOTE:

Accommodation will be provided in Parks and will be arranged through the Information Technology function. Where accommodation is not available, the service provider will arrange own accommodation in close proximity of the park to be visited. Accommodation will be reimbursed at no greater than the Treasury approved rates.

The quantities provided throughout this document are estimates for the period of this contract. SANParks does not guarantee that all these quantities will be purchased, however, these quantities could also possibly be exceeded, depending on SANParks' needs, as and when they may arise. Therefore, the quantities and total pricing thereof will be used for evaluation purposes only, in order to award this contract. SANParks will place orders according to users' needs and available budget

Bidders are required to provide a detailed and comprehensive price proposal i.e. all costs associated the bidder's proposal must be clearly specified and included in the Total Bid Price.

TOTAL BID PRICE FOR FIVE (05) YEARS (VAT Inclusive and all applicable disbursements):

R.....

(Please note that all prices quoted should be **inclusive** of Value Added Tax (VAT) for the duration of the contract. Furthermore, such prices should be presented in South African Rand (ZAR). The Bidders pricing is to remain firm for 150 days from the closing date of this tender; SANParks reserves the right to negotiate with the recommended bidder prior to signing of the contract. The basis of price escalation, if any on the tendered price must be indicated upfront.

SPECIAL CONDITIONS OF CONTRACT PERFORMANCE

AGREEMENT

- Successful tenderers will be expected to enter into a Service Level Agreement with SANParks. Where a tender is submitted which incorporates the tenderer's standard conditions of tender/sale, such conditions shall be deemed to have been renounced by the tenderer.

ANNEXURE A – STANDARD BIDDING DOCUMENTS

SBD 4

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise,

employed by the state? **YES/NO**

1.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

- 3.1 I have read, and I understand the contents of this disclosure.
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect.
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature Date

.....
Position Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the 90/10 preference point system.
- b) Either the 90/10 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	90
SPECIFIC GOALS	10
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 90/10 PREFERENCE POINT SYSTEMS

A maximum of 90 points is allocated for price on the following basis:

90/10

$$Ps = 90 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system;
or
 - (b) any other invitation for tender, that either the 80/20 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,then the organ of state must indicate the points allocated for specific goals for 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: the 90/10 preference point system is applicable, corresponding points must also be indicated as such.)

(Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)
<p><u>Specific Goal 1:</u> Black Ownership Enterprises owned by Black People with at least 51% shareholding or more</p>	<p><u>Total Points: 5</u></p> <p>91% to 100% = 5 points 81% to 90% = 4 points 71% to 80% = 3 points 61% to 70% = 2 points 51% to 60% = 1 point 0% to 50% = 0 points</p>	
<p><u>Specific Goal 2:</u> Preference to enterprises owned by women with at least 30% shareholding or more</p>	<p><u>Total Points: 5</u></p> <p>71% to 100% = 5 points 61% to 70% = 4 points 51% to 60% = 3 points 41% to 50% = 2 points 30% to 40% = 1 point 0% to 29% = 0 points</p>	
<p>Total number of Points</p>	<p>10</p>	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of Company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium

One-person business/sole propriety

Close corporation

Public Company

Personal Liability Company

(Pty) Limited

Non-Profit Company

State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

GENERAL CONDITIONS OF CONTRACT

In this document words in the singular also mean in the plural and vice versa, words in the masculine mean in the feminine and neuter, words “department” means organs of state inclusive of public entities and vice versa, and the words “will/should” mean “must”.

South African National Parks (SANParks) cannot amend the National Treasury’s General Conditions of Contract (GCC). SANParks appends Special Conditions of Contract (SCC) providing specific information relevant to a GCC clause that requires the addition of Special Conditions and Special Conditions specific to this bid contract is not part of the General Conditions of Contract. No clause in this document shall be in conflict with another clause. Whenever there is a conflict, the provisions of the Special Conditions of Contract shall prevail.

GCC1

1. Definitions - The following terms shall be interpreted as indicated:

- 1.1. **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2. **“Contract”** means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3. **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4. **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5. **“Countervailing duties”** imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6. **“Country of origin”** means the place where the goods were mined, grown, or produced, or from which the services are supplied. Goods produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7. **“Day”** means calendar day.
- 1.8. **“Delivery”** means delivery in compliance of the conditions of the contract or order.
- 1.9. **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.10. **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. **“Dumping”** occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12. **“Force majeure”** means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars, or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders

	<p>(prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.</p> <p>1.14. “GCC” mean the General Conditions of Contract.</p> <p>1.15. “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.</p> <p>1.16. “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.</p> <p>1.17. “Local content” means that portion of the bidding price, which is not included in the imported content if local manufacture does take place.</p> <p>1.18. “Manufacture” means the production of products in a factory using labour, materials, components, and machinery and includes other related value-adding activities.</p> <p>1.19. “Order” means an official written order issued for the supply of goods or works or the rendering of a service.</p> <p>1.20. “Project site”, where applicable, means the place indicated in bidding documents.</p> <p>1.21. “Purchaser” means the organization purchasing the goods.</p> <p>1.22. “Republic” means the Republic of South Africa.</p> <p>1.23. “SCC” means the Special Conditions of Contract.</p> <p>1.24. “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.</p> <p>1.25. “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.</p>
GCC2	2. Application
	<p>2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.</p> <p>2.2. Where applicable, special conditions of contract laid down to, cover specific supplies, services or works.</p> <p>2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.</p>
GCC3	3. General
	<p>3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be</p>

	<p>charged.</p> <p>3.2. With certain exceptions (National Treasury's eTender website), invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za</p>
GCC4	4. Standards
	<p>4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.</p>
GCC5	5. Use of contract documents and information
	<p>5.1. The supplier shall not disclose, without the purchaser's prior written consent, the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure made to any such employed person is in confidence and shall extend only as far as may be necessary for purposes of such performance.</p> <p>5.2. The supplier shall not make, without the purchaser's prior written consent, use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.</p> <p>5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.</p> <p>5.4. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.</p>
GCC6	6. Patent rights
	<p>6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.</p>
GCC7	7. Performance security
	<p>7.1. Within thirty days (30) of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.</p> <p>7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.</p> <p>7.3. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:</p> <p>7.3.1. bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser,</p>

	<p>in the form provided in the bidding documents or another form acceptable to the purchaser; or</p> <p>7.3.2 a cashier's or certified cheque</p> <p>7.4. The performance security will be discharged by the purchaser and returned to the supplier within thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.</p>
GCC8	8. Inspections, tests and analyses
	<p>8.1. All pre-bidding testing will be for the account of the bidder.</p> <p>8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the purchaser or an organization acting on behalf of the purchaser.</p> <p>8.3. If there are no inspection requirements indicated in the bidding documents and contract makes no mention, but during the contract period, it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.</p> <p>8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.</p> <p>8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the supplier shall defray the cost in connection with these inspections, tests, or analyses.</p> <p>8.6. Supplies and services referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.</p> <p>8.7. Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies are held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies, which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.</p> <p>8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract because of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.</p>
GCC9	9. Packing
	<p>9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt, and precipitation during transit, and open storage.</p>

	<p>Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.</p> <p>9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.</p>
GCC10	10. Delivery and Documentation
	<p>10.1. The supplier in accordance with the terms specified in the contract shall make delivery of the goods/services. The SCC specifies the details of shipping and/or other documents furnished by the supplier.</p> <p>10.2. Documents submitted by the supplier are specified in SCC.</p>
GCC11	11. Insurance
	<p>11.1. The goods supplied under the contract are fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.</p>
GCC12	12. Transportation
	<p>12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.</p>
GCC13	13. Incidental services
	<p>13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:</p> <p>13.1.1. Performance or supervision of on-site assembly and/or commissioning of the supplied goods;</p> <p>13.1.2. Furnishing of tools required for assembly and/or maintenance of the supplied goods;</p> <p>13.1.3. Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;</p> <p>13.1.4. Performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and</p> <p>13.1.5. Training of the purchaser's personnel, at the supplier's plant and/or on-site, conducted in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.</p> <p>13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.</p>
GCC14	14. Spare parts
	<p>14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:</p>

	<p>14.1.1. Such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and</p> <p>14.1.2. In the event of termination of production of the spare parts:</p> <p>14.1.2.1. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and</p> <p>14.1.2.2. Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.</p>
GCC15	15. Warranty
	<p>15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models and those they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.</p> <p>15.2. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.</p> <p>15.3. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.</p> <p>15.4. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights, which the purchaser may have against the supplier under the contract.</p>
GCC16	16. Payment
	<p>16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.</p> <p>16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4. Payment will be made in Rand unless otherwise stipulated in SCC</p>
GCC17	17. Prices

	<p>17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p>
GCC18	18. Contract amendment
	<p>18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p>
GCC19	19. Assignment
	<p>19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p>
GCC20	20. Subcontract
	<p>20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract</p>
GCC21	21. Delays in supplier's performance
	<p>21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration, and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.</p> <p>21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.</p> <p>21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to</p>

	<p>purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.</p>
GCC22	<p>22. Penalties</p>
	<p>22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.</p>
GCC23	<p>23. Termination for default</p>
	<p>23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:</p> <p>23.1.1. If the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;</p> <p>23.1.2. If the Supplier fails to perform any other obligation(s) under the contract; or</p> <p>23.1.3. If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.</p> <p>23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.</p> <p>23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.</p> <p>23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.</p> <p>23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting</p>

	<p>Officer / Authority actively associated.</p> <p>23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:</p> <p>23.6.1. The name and address of the supplier and / or person restricted by the purchaser;</p> <p>23.6.2. The date of commencement of the restriction</p> <p>23.6.3. The period of restriction; and</p> <p>23.6.4. The reasons for the restriction.</p> <p>These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.</p> <p>23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.</p>
GCC24	<p>24. Anti-dumping and countervailing duties and rights</p>
	<p>24.1. When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him</p>
GCC25	<p>25. Force Majeure</p>
	<p>25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.</p> <p>25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to</p>

	perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
GCC26	26. Termination for insolvency
	26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
GCC27	27. Settlement of disputes
	27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation. 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party. 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law. 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC. 27.5. Notwithstanding any reference to mediation and/or court proceedings herein, 27.5.1. The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and 27.5.2. The purchaser shall pay the supplier any monies due the supplier.
GCC28	28. Limitation of liability
	28.1. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6; 28.1.1. The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and 28.2. The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
GCC29	29. Governing language
	29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

GCC30	30. Applicable law
	30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
GCC31	31. Notices
	31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice
GCC32	32. Taxes and duties
	32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country. 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser. 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid, the SANParks must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services
GCC33	33. National Industrial Participation Programme
	33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
GCC34	34. Prohibition of restrictive practices
	34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging). 34.2. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998. If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

	<p>Contracted Party Due Diligence SANParks reserves the right to conduct supply chain due diligence including site visits and inspections at any time during the contract period.</p>
	<p>Jigs, Tools, and Templates, where applicable Unless otherwise agreed, all jigs, tools, templates, and similar equipment necessary for the execution of this contract is property of SANParks, if SANParks has paid for these. On completion or cancellation of the contract, the contractor delivers all SANParks property to SANParks premises, properly marked with the contract and the relevant code number as supplied by SANParks.</p>
	<p>Copyright and Intellectual Property All background intellectual property (existing prior to this contract) invests in and remains the sole property of the contributing party to this contract and/or the contracted discloses the same to SANParks at the commencement of this contract. The contracted supplier grants SANParks a fully paid up, irrevocable, non-exclusive, and transferable licence to use its background intellectual property including the right to sub-licence to third parties in perpetuity and to the extent that SANParks requires for the exploitation of the contract intellectual property and to enable SANParks to obtain the full benefit of the contract intellectual property. The parties agree that all right, title, and interest in the contract intellectual property rightly invests in SANParks and to give effect to the foregoing:</p> <ul style="list-style-type: none"> (a) The contracted supplier hereby assigns all rights, titles, and interests in and to the contract intellectual property that it may own to SANParks and SANParks hereby accepts such assignment, and (b) The contracted supplier undertakes to assign in writing to SANParks all contract intellectual property and which may invest in the contracted supplier. <p>The contracted supplier shall keep the contract intellectual property confidential and shall fulfil its confidentiality obligations as set out in this document. The contracted supplier shall assist SANParks in obtaining statutory protection for the contract intellectual property at the expense of SANParks wherever SANParks may choose to obtain such protection. The contracted party shall procure where necessary the signatures of its personnel for the assignment of the contract intellectual property to SANParks, or as SANParks may direct, and to support SANParks, or its nominee, in the prosecution and enforcement thereof in any country in the world. The contracted supplier hereby irrevocably appoints SANParks to be its true and lawful agent in its own name, to do such acts, deeds, and things and to execute deeds, documents, and forms that SANParks, in its absolute discretion, requires in order to give effect to the terms of this clause. The rights and obligations set out in this clause shall service termination of this contract indefinitely.</p>
	<p>Confidentiality The recipient of confidential information shall be careful and diligent as not to cause any unauthorised disclosure or use of the confidential information, in particular, during its involvement with SANParks and after termination of its involvement with SANParks, the recipient shall not:</p> <ul style="list-style-type: none"> (a) Disclose the confidential information, directly or indirectly, to any person or entity, without SANParks' prior written consent. (b) Use, exploit or in any other manner whatsoever apply the confidential information for any other purpose whatsoever, other than for the execution of the contract and the delivery of the deliverables or (c) Copy, reproduce, or otherwise publish confidentiality information except as strictly required for the execution of the contract. <p>The recipient shall ensure that any employees, agents, directors, contractors, service providers, and associates which may gain access to the confidential information are bound by agreement with the recipient both during the term of their associations with the recipient and after termination of their respective associations with the recipient, not to</p> <ul style="list-style-type: none"> (a) Disclose the confidential information to any third party, or (b) Use the confidential information otherwise than as may be strictly necessary for the execution of the contract, <p>The recipient shall take all such steps as may be reasonably necessary to prevent the confidential information from falling into the hands of any unauthorised third party.</p>

The undertakings set out in this clause shall not apply to confidential information, which the recipient is able to prove:

- (a) Was independently developed by the recipient prior to its involvement with SANParks or in the possession of the recipient prior to its involvement with SANParks;
- (b) Is now or hereafter comes into the public domain other than by breach of this contract by the recipient;
- (c) Was lawfully received by the recipient from a third party acting in good faith having a right of further disclosure and who do not derive the same directly or indirectly from SANParks, or
- (d) Is required by law to be disclosed by the recipient, but only to the extent of such order and the recipient shall inform SANParks of such requirement prior to any disclosure.

The recipient shall within one (1) month of receipt of a written request from SANParks to do so, return to SANParks all material embodiments, whether in documentary or electronic form, of the confidential information including but not limited to:

- (a) All written disclosures received from SANParks;
- (b) All written transcripts of confidential information disclosed verbally by the SANParks; and
- (c) All material embodiments of the contract intellectual property.

The recipient acknowledges that the confidential information made available solely for the execution of the contract and for no other purpose whatsoever and that the confidential information would not have been made available to the recipient, but for the obligations of confidentiality agreed to herein.

Except as expressly herein provided, this contract shall not be construed as granting or confirming, either expressly or impliedly any rights, licences or relationships by furnishing of confidential information by either party pursuant to this contract.

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 *(to be filled in by the service provider)*

1. I hereby undertake to render services described in the attached bidding documents to South African National Parks in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number: **GNP-005-25: Appointment of a service provider to deliver, configure, support, and manage the ICT hardware lifecycle, software and related services for SANParks for a period of five (5) years.** My offer remains binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, *viz*
 - Invitation to bid;
 - Tax compliance status verification;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Bidder's Disclosure (SDB 4)
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES	
1
2
DATE:

CONTRACT FORM - RENDERING OF SERVICES

PART 2 (to be filled in by the purchaser)

1. I in my capacity as accept your bid under reference **GNP-005-25: Appointment of a service provider to deliver, configure, support, and manage the ICT hardware lifecycle, software and related services for SANParks for a period of five (5) years** for the rendering of services indicated hereunder and /or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION

4. I confirm that I am duly authorised to sign this contract.

SIGNED AT ON

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE