

No	Bidders' Queries	SANParks Response
1	<p>Scope of Systems and Platforms (Page 13 - Point 19) It is noted that SANParks' areas are spread across seven provinces and divided into six regions. Page 13, point 19, refers to "systems and platforms in 24 areas." Could you kindly confirm whether this implies that 24 systems/platforms will need to be set up across the different parks and administrative offices? This information will assist us in accurately planning resources and infrastructure, including location planning for the 24 systems.</p>	<p>This means that 24 platforms will need to be set up in the system to accommodate the stations.</p>
2	<p>Missing Specification Number Under the Specifications / Scope of Work, it appears that item number 4 has been skipped. Kindly confirm whether this is an error or if we may have missed an important point.</p>	<p>It is an error. It will be amended accordingly</p>
3	<p>Training Requirements The document mentions that training must be provided for approximately 50 SANParks staff members. Could you please confirm whether the training sessions will be conducted individually per user or as group sessions? This will help us in developing an appropriate pricing and training schedule.</p>	<p>Training will be conducted per region/ group. Super user training will be individual.</p>
4	<p>Functionality Criteria (Pages 8 to 11) Kindly confirm whether the points allocation for functionality (as detailed from page 8 to 11) is to be calculated and presented by us, the bidder, or whether this will be scored by the SANParks evaluation team during assessment.</p>	<p>Scored by SANParks during evaluation</p>
5	<p>1.As a fingerprint zone for MIE (partnered with MIE), are we allowed to bid?</p>	<p>This is open an open competitive bidding</p>
6	<p>Scope of Systems and Platforms (Page 13 – Point 19) It is noted that SANParks' areas are spread across 7 provinces and divided into 6 regions. Page 13, point 19, refers to "systems and platforms in 24 areas." Could you kindly confirm whether this implies that 24 systems/platforms will need to be set up across the different parks and administrative offices? This information will assist us in accurately planning resources and infrastructure.</p>	<p>This means that 24 platforms will need to be set up in the system to accommodate the stations.</p>

7	<p>Missing Specification Number</p> <p>Under the Specifications / Scope of Work, it appears that item number 4 has been skipped. Kindly confirm if this is an error or if we may have missed an important point.</p>	It is an error. It will be amended accordingly
8	<p>Training Requirements</p> <p>The document mentions that training must be provided for approximately 50 SANParks staff members. Could you please confirm whether the training sessions will be conducted individually per user or as group sessions? This will help us in developing an appropriate pricing and training schedule.</p>	Training will be conducted per region/ group. Super user training will be individual.
9	<p>Functionality Criteria (Pages 8 to 11)</p> <p>Kindly confirm whether the points allocation for functionality (as detailed from page 8 to 11) is to be calculated and presented by us, the bidder, or whether this will be scored by the SANParks evaluation team during assessment.</p>	It is an error. It will be amended accordingly
10	<p>if you are able to state which areas will these 24 will specifically be will help us work around pricing based on delivery and traveling cost as per our pricing please</p>	Three admin offices for Kruger National Park, Arid region, Cape region, Garden Route, Frontier Region, Northern Region & Head Office (Refer to page three of the bid document)
11	<p>Internet Access:</p> <p>Is internet connectivity provided at each SANParks location, or is the appointed service provider expected to supply and manage internet access?</p>	There is existing internet connectivity
12	<p>Backup Inverters:</p> <p>Are backup power solutions such as inverters required at each station, or does SANParks have adequate power backup systems in place?</p>	SANParks has sufficient
13	<p>Printers:</p> <p>Is the supply of printers at each station mandatory, or can digital/electronic reporting be accepted instead?</p>	Electronic reporting is acceptable