



South African NATIONAL PARKS

Invitation to Bid for the Appointment of

A SERVICE PROVIDER FOR THE INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) IN THE KRUGER NATIONAL PARK FOR A PERIOD OF FIVE (5) YEARS.

Bid Number	KNP-026-24
Advert Date	31 March 2025
Issuer	South African National Parks
Closing date and time	Date: 12 June 2025 Time: 11:00 am
Compulsory Briefing Session	Not applicable

Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.

THE BID BOX IS GENERALLY OPEN 5 DAYS A WEEK MONDAY TO FRIDAY FROM (08H00 - 16H00) (DURING OFFICE HOURS ONLY) AT THE BELOW PHYSICAL DELIVERY ADDRESS
SUPPLY CHAIN MANAGEMENT UNIT
PROCUREMENT OFFICE
ADMIN BLOCK
SKUKUZA
KRUGER NATIONAL PARK

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS – **(NOT TO BE RE-TYPED)**

THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT7

Installation, integration, monitoring and maintenance of automatic number plate recognition (ANPR)

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**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE SOUTH AFRICAN NATIONAL PARKS				
BID NUMBER:	KNP-026-24	CLOSING DATE:	12 JUNE 2025	CLOSING TIME: 11H00 am
DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER FOR THE INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) IN THE KRUGER NATIONAL PARK FOR A PERIOD OF FIVE (5) YEARS.			
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT				
SUPPLY CHAIN MANAGEMENT UNIT PROCUREMENT OFFICE SKUKUZA ADMIN BLOCK KRUGER NATIONAL PARK				
<p>NB: No proposal shall be accepted by SANParks if submitted to any address and manner other than as prescribed above. No Bids from any bidder with offices within the RSA shall be accepted if sent via the Internet or e-mail.</p> <p style="text-align: center;"><i>SANParks reserves the right to award this bid to more than one (1) bidder based either on size or geographic considerations.</i></p> <p>There shall be no public opening of the Bids received.</p> <p>No late submissions will be accepted and SANParks will not be held accountable should your couriered document arrives late.</p>				
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:	
CONTACT PERSON	Fhatuwani Matshili		CONTACT PERSON	
TELEPHONE NUMBER	(013) 735 4311		TELEPHONE NUMBER	
E-MAIL ADDRESS	Fhatuwani.Matshili@sanparks.org		E-MAIL ADDRESS	
SUPPLIER INFORMATION				
NAME OF BIDDER				
POSTAL ADDRESS				
STREET ADDRESS				
TELEPHONE NUMBER	CODE		NUMBER	
CELLPHONE NUMBER				
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER				

B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	
[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR SPECIFIC GOAL]			
2.1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?		2.2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	
<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
[IF YES ENCLOSE PROOF]		[IF YES, ANSWER PART B:3]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS			
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
<p>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.</p>			

PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1 BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2 ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3 THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4 THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7) AND/OR AN SLA.**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”.

**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO FAXED OR EMAILED DOCUMENTS WILL BE ACCEPTED**

SIGNATURE OF BIDDER: _____

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE: _____

Bidders are not allowed to contact any other SANParks staff in the context of this tender other than the indicated officials under SBD1 above or as mentioned under “correspondences SBD 1 above or as mentioned under “correspondences

Non / Compulsory Briefing Session Compulsory	Contact Person: NOT APPLICABLE	
Bid Validity	Validity Period from Date of Closure:	120 Days
	The tender proposal must remain valid for at least 120 days after the tender due date. All contributions / prices indicated in the proposal and other recurrent costs must remain valid for the period of one hundred and twenty (120) days after closing date.	

CORRESPONDENCES - Queries

Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFB document, please refer queries, in writing, to the contact person(s) listed above in SBD 1 or below. Under no circumstances may any other employee within SANParks be approached for any information. SANParks reserves the right to place responses to such queries on the website.

Any queries regarding the bidding procedure may be directed to:

Department: Supply Chain Management
 Contact Person: Manager: Tenders - Mr. Fhatuwani Matshili
 Tel: 013 735 4311
 E-mail address: Fhatuwani.Matshili@sanparks.org

CONDITIONS AND INSTRUCTION TO THE BIDDER

- a) The Bid forms should not be retyped or redrafted, but photocopies may be prepared and used.
- b) Only documents completed in black ink will be accepted. (Black ink should be used when completing Bid documents).
- c) Bidders should check the numbers of the pages to satisfy themselves that none is missing or duplicated. SANParks will accept NO liability in regard to anything arising from the fact that pages are missing or duplicated.
- d) Counter Conditions: SANParks draws bidders' attention that amendments to any of the Bid Conditions or setting of counter conditions by bidders will result in the invalidation of such bids.
- e) Response preparation costs: SANParks is NOT liable for any costs incurred by a bidder in the process of responding to this Bid Invitation, including on-site presentations.
- f) Cancellation prior to awarding: SANParks reserves the right to withdraw and cancel the Bid Invitation prior to making an award. The cancellation grounds include insufficient funds, where the award price is outside of the objective determined fair market-related price range or any process impropriety.
- g) Collusion, Fraud and corruption: Any effort by Bidder/s to influence evaluation, comparisons, or award decisions in any manner will result in the rejection and disqualification of the bidder concerned.
- h) Fronting: SANParks, in ensuring that bidders conduct themselves in an honest manner will, as part of the bid evaluation processes where applicable, conduct, or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in the bid documents. Should SANParks establish any of the fronting indicators as contained in the Department of Trade and Industry's "Guidelines on Complex Structures and Transactions and Fronting" during such inquiry/investigation, the onus is on the bidder to prove that fronting does not exist? Failure to do so within a period of 7 days from date of notification will invalidate the bid/contract and may also result in the restriction of the bidder to conduct business with the public sector for a period not exceeding 10 years, in addition to any other remedies SANParks may have against the bidder concerned.

NB: BIDDERS TERMS AND CONDITIONS ARE NOT ACCEPTABLE.

SPECIAL CONDITIONS OF THE BID

INTENTION TO SELL

Is the bidder in the process of selling the bidding company?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Does the bidder have any intension of selling the bidding company within the next12 months?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Does the bidder have any intension of selling the bidding company within the next12 months to 60 months?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Does the bidder have any intension of selling the bidding companywithin the next 12 months to 60 months?	<input type="checkbox"/> YES <input type="checkbox"/> NO

SANParks reserves the right not to award to any bidder who answers any of the questions above “yes” should the bidder be the overall highest points scorer. However, the decision not to award will be on a case-by-case basis


DISCLAIMERS

SANParks has produced this document in good faith. SANParks, its agents, and its employees and associates do not warrant its accuracy or completeness. To the extent that SANParks is permitted by law, SANParks will not be liable for any claim whatsoever and how so ever arising (including, without limitation, any claim in contract, negligence or otherwise) for any incorrect or misleading information contained in this document due to any misinterpretation of this document. SANParks makes no representation, warranty, assurance, guarantee or endorsements to any provider/bidder concerning the document, whether with regards to its accuracy, completeness or otherwise and SANParks shall have no liability towards the responding service providers or any other party in connection therewith.

NB: Important Notice: *Bidders are to be aware of scammers who pose as SANParks employees selling biddocuments or offering monetary gratuity in exchange for information or awarding of bids.*

SANParks is in no way selling the bid document, all documents shall be found on the SANParks website and e-Tender Portal and awarded bids are notified through the website under “bids awarded” and SANParks shall never ask any bidder for monetary gratuity in exchange for information or manipulating outcome of bids.

BID DOCUMENTS

Number of ORIGINAL bid documents for contract signing	ONE
Electronic Copy of the original document in PDF (flash drive)	ONE
<p>Bid documents must contain one original, initialed on each page thereof and signed where required.</p> <p>A digital version on USB/Memory stick containing the bid document and all other supporting documents (fully submitted bid proposal with its attachments) must be provided of all tender documentation within the bid envelope. These serve as the original sets of bid documents and form part of the contract.</p> <p>NB: The memory stick (USB) must have a key tag  clearly marked with the Tender Reference Number, as well as the Company Registered Name.</p>	

RETURNABLE DOCUMENTS - COMPLIANCE AND GOVERNANCE VERIFICATION

DOCUMENTS (Standard Bidding Documents)

The verification during this stage is to review bid responses for purposes of assessing compliance with RFB requirements, whereby a bidder may be disqualified if they do not fully comply, which requirements include the following:	
Invitation to Bid (SBD 1) must be fully completed and Signed.	
Submission of fully completed Pricing Schedule (SBD 3.1)	
Submission of fully completed SBD 4 (Bidder's Disclosure).	(Refer to Annexure A)
Submission of fully completed SBD 6.1 (Preference Claim Certificate), accompanied by the original or certified B-BBEE Status Level Verification Certificate or B-BBEE Sworn Affidavit.	(Refer to Annexure A)
Submission of fully completed SBD 7.2 (Contract Form)	(Refer to Annexure A)
Bill of Quantities	Annexure B

CENTRAL SUPPLIER DATABASE – MANDATORY COMPLIANCE

Bidders are required to be registered on the Central Supplier Database (CSD) of National Treasury. Failure to submit the requested information may lead to disqualification. (Please provide proof of registration on the Central Supplier Database).

PROTECTION OF PERSONAL INFORMATION ACT, 4 of 2013 (POPIA)

SANParks adheres to the Protection of Personal Information Act, 4 of 2013 (POPIA) requirements regarding personal information which came into effect 1 July 2021.

As SANParks, we are committed to protecting your privacy and ensuring that personal information collected is used properly, lawfully, and transparently.

THE BIDDING SELECTION PROCESS

The bid shall be evaluated in Three (3) Phases, the details of the evaluation phases are outlined below:

Phase I	Phase II	Phase III
Mandatory evaluation criteria	Technical/Functional evaluation criteria	Price and Specific Goals Evaluation
<ul style="list-style-type: none">Compliance with mandatory requirements	<ul style="list-style-type: none">Bidders must achieve the set minimum threshold of 70 points for functionality requirement.Bidders that scored 70 points on technical/functional evaluation will proceed to the next evaluation stage.	<ul style="list-style-type: none">Bids evaluated in terms of the 80/20 preference system (Price and Specific Goals)

Evaluation phases

Phase 1: Mandatory evaluation criteria

Bidder(s) responses will be evaluated based on the documents submitted under mandatory and standard bid requirements. If more space is required to justify compliance, please ensure that the substantiation is clearly cross-referenced to the relevant requirement.

Failure to comply with mandatory requirements will lead to the bidder being disqualified, and not considered for further evaluation.

Description of requirement	Included in the published bid document	To be returned by the bidder	Bidder to tick Yes if the document is submitted
GENERAL			
<p>The service provider shall provide Valid proof of registration with ICASA dealer certificate.</p> <p>Proof of ICASA licenses or agreement with ICASA accredited service provider.</p>	No	Yes	
<p>The service provider shall provide Valid Certificate of good standing Registered with the Department of Labor in terms of COIDA (Compensation for Occupational Injuries and Diseases Act, No 130 of 1993). The COIDA shall be relevant to Telecommunications services.</p> <p>Provide Valid COIDA Certificate.</p>	No	Yes	
<p>The service provider shall be certified as a preferred partner or Accredited agent by the system OEM (Original Equipment Manufacturer) or a letter of intent for accreditation or confirmation of maintenance support from the OEM.</p> <p>Provide Valid Accreditation Certificate from the OEM or a letter of intent for accreditation or confirmation of maintenance support from the OEM</p>	No	Yes	
<p>If the Bidder is an OEM, the service provider shall provide a proof that it is an OEM.</p>			
<p>Financial Capability</p> <p>The service provider must provide proof or intent letter of Credit Facility from accredited financial institution or confirmation of bank rating showing or indicating the value of R2,000,000.00 or more.</p> <p>The Credit Facility agreement must be signed with traceable contact details by the provider, and the Bank letter must bear the official Bank Stamp.</p>	No	Yes	

Phase 2: Technical/Functional evaluation criteria

- In this phase, bidders are required to demonstrate their ability to undertake the required services and provide proof of expertise and resources to provide the required services. Bidders must achieve/score a minimum of **70** points out of a possible **100** points to proceed to the second stage/phase of evaluation
- Bidder that fails to achieve/score the minimum threshold of **(70)** points per the functional requirements will be eliminated. The onus rests with the bidder to supply sufficient information to allow for the proper scoring, evaluation and award of points.
- Functionality points will be awarded per the following provisions:

INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) SYSTEM.					
Selection Criteria		Evidence Required	Scoring Points	Scoring Methodology	
1.	COMPANY EXPERIENCE				
1.1	<p>Tenderers are required to display the Company Previous Experience relating to the Installation, integration, monitoring and maintenance of automatic number plate recognition (ANPR) system. The bidder shall supply minimum THREE (3) or more reference letters or appointment letters or signed contracts or purchase orders.</p> <p>The bidder MUST supply THREE or more reference letters or supporting documents as per evidence required with the value of R500,000.00 (cumulative)</p> <p>Each supporting documents must have:</p> <ul style="list-style-type: none"> • Client letterhead • Description of works • Value of project • Start and End date 	<p>Service Provider to provide Signed Reference letters with letterhead from the Client.</p> <p style="text-align: center;">OR</p> <p>Service Provider to provide Signed electronics or Telecoms contracts from previous clients.</p> <p style="text-align: center;">OR</p> <p>Service Provider to provide Signed electronics or Telecoms appointment letters from previous clients.</p> <p style="text-align: center;">OR</p> <p>Service Provider to provide Signed electronics or Telecoms purchase orders from previous clients.</p>	40	<p>40 Points = Bidder who has five (5) and more Past Contracts or Reference letters or appointment letters or purchase orders.</p> <p>30 Points = Bidder who has four (4) past Contracts or Reference letters or appointment letters or purchase orders.</p> <p>15 Points = Bidder who has three (3) past Contracts or Reference letters or appointment letters or purchase orders</p> <p>0 Points = Bidders with less than three (3) past Contracts or Reference letters or appointment letters or purchase orders.</p>	
2.	KEY PERSONNEL CV'S AND QUALIFICATIONS (Bidders must provide organogram of the proposed resources).				

INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) SYSTEM.						
Selection Criteria		Evidence Required	Scoring Points	Scoring Methodology		
2.1	Site Supervisor					
2.1.1	Personnel: 1x Site Supervisor that will be managing the contract with: <ul style="list-style-type: none"> • Minimum HCSP or equivalent Certificate • Shall have five (5) or more years' field specific experience in an ANPR Implementation and maintenance of a ANPR System • The scope of supervisor experience must be related to ANPR System Implementation and maintenance 	The CV of the Site Supervisor, must be indicative of: <ul style="list-style-type: none"> • Minimum five (5) Years of traceable working experience in managing ANPR Implementation and maintenance Supervisor • Name of current employer and position. • Outline of assignments/ experience that has a bearing on the scope of work • Relevant qualifications (Trade Certificates). 	10	10 Points =	The supervisor must have more than five (5) years of field-specific experience in the supervision, implementation, and maintenance of Automated Number Plate Recognition (ANPR) systems. The experience must reflect a leadership or oversight role in projects involving the installation, configuration, and operational support of ANPR technology. The supervisor must demonstrate a proven track record of managing technical teams, ensuring compliance with system specifications, and delivering successful project outcomes.	
				5 Points =	The supervisor must have five (5) years of field-specific experience in the supervision, implementation, and maintenance of Automated Number Plate Recognition (ANPR) systems. The experience must reflect a leadership or oversight role in projects involving the installation, configuration, and operational support of ANPR technology. The supervisor must demonstrate a proven track record of managing technical teams, ensuring compliance with system specifications, and delivering successful project outcomes.	

INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) SYSTEM.					
Selection Criteria		Evidence Required	Scoring Points	Scoring Methodology	
				0 Points =	The supervisor must have less than five (5) years of field-specific experience in the supervision, implementation, and maintenance of Automated Number Plate Recognition (ANPR) systems. The experience must reflect a leadership or oversight role in projects involving the installation, configuration, and operational support of ANPR technology. The supervisor must demonstrate a proven track record of managing technical teams, ensuring compliance with system specifications, and delivering successful project outcomes.
2.2	Technician				
2.2.1	Personnel: 2 x Technician with: <ul style="list-style-type: none"> • Minimum GSCP-CCTV or equivalent Certificate and Trade Certificate. • Shall have five (5) years filed specific experience in an ANPR Systems a Technician. 	The CV of the Technician, must be indicative of: <ul style="list-style-type: none"> • Five (5) Years of traceable working experience in an ANPR Systems in the capacity of a Technician. • Name of current employer and position. • Outline of assignments/ experience that has a bearing on the scope of work. • Relevant qualifications (Trade Certificates). 	20	20 Points =	The Technician must possess, at a minimum, a valid GSCP-CCTV or equivalent Certificate and a recognized Trade Certificate in a relevant technical field. In addition to these qualifications, the Technician must have more than five (5) years of field-specific experience working directly on the installation, configuration, and maintenance of Automated Number Plate Recognition (ANPR) systems. This experience must be hands-on and demonstrate the Technician's ability to support end-to-end ANPR system functionality in operational environments.
				15 Points =	The Technician must possess, at a minimum, a valid GSCP-CCTV or

INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) SYSTEM.					
Selection Criteria		Evidence Required	Scoring Points	Scoring Methodology	
					equivalent Certificate and a recognized Trade Certificate in a relevant technical field. In addition to these qualifications, the Technician must have five (5) years of field-specific experience working directly on the installation, configuration, and maintenance of Automated Number Plate Recognition (ANPR) systems. This experience must be hands-on and demonstrate the Technician's ability to support end-to-end ANPR system functionality in operational environments.
				0 Points =	The Technician must possess, at a minimum, a valid GSCP-CCTV or equivalent Certificate and a recognized Trade Certificate in a relevant technical field. In addition to these qualifications, the Technician must have less than five (5) years of field-specific experience working directly on the installation, configuration, and maintenance of Automated Number Plate Recognition (ANPR) systems. This experience must be hands-on and demonstrate the Technician's ability to support end-to-end ANPR system functionality in operational environments.
2.3	Technician Assistant				
2.3.1	Personnel: 2 x Technician Assistant with:	The CV of the Technician, must be indicative of:	20	20 Points =	More than three (3) years' experience in automatic number plate recognition (ANPR) Systems of a Technician Assistant.

INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) SYSTEM.					
Selection Criteria		Evidence Required	Scoring Points	Scoring Methodology	
	<ul style="list-style-type: none"> Minimum CGSA-CCTV or equivalent Certificate Shall have three (3) years' field specific experience in ANPR Systems 	<ul style="list-style-type: none"> Minimum three (3) Years of traceable working experience in ANPR Systems of a Technician Assistant. Name of current employer and position. Outline of assignments/ experience that has a bearing on the scope of work. Relevant qualifications. 		10 Points =	Three (3) years' experience in automatic number plate recognition (ANPR) Systems of a Technician Assistant.
				0 Points =	Less than three (3) years' experience in automatic number plate recognition (ANPR) of a Technician Assistant
2.4	Method Statement				
2.4.1	<p>The bidder shall provide a statement on how the service provider intends to provide the capacity to maintain multiple sites across the 2 million hectares. <u>These points to be considered:</u></p> <ul style="list-style-type: none"> Resource capacity maintain a 24-hour turnaround time for emergency breakdowns Distance between sites Consider site accessibility (most sites require access by a 4x4 vehicle) <p>NB: The Method statement must be a Maximum of THREE pages and in bullets point.</p>	Detailed Method statement addressing all the points indicated.	10	10 Points =	Method statement indicates excellent approach in terms of resource capacity, turnaround time, distance, and site access
				5 Points =	Method statement indicates good approach in terms of resource capacity, turnaround time, distance, and site access
				0 Points =	No Method statement
Total			100		
Minimum qualifying score required			70		

Phase 4: Price and Specific Goals Evaluation

APPLICABLE POINT SYSTEM

- 80/20 or 90/10 preference point system will be applicable as the acquisition of goods and services is estimated to be less than the Rand value of R50 million.

Price Formula

Price will be evaluated using the 80/20 preference point system located as follows that will refer.

Criteria	Points
Price	80
Specific Goals	20
Total points for Price and Specific Goals	100

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \text{ or}$$

Where:

- Ps = Points scored for price of the bid under consideration
- Pt = Rand value of bid under consideration
- Pmin = Rand value of lowest acceptable bid

REASONS FOR DISQUALIFICATION

SANParks reserves the right to disqualify any bidders who do not comply with one or more of the following bid requirements and may take place without prior notice to the bidder:

- Bidder whose tax matters are not in order (Instruction Note 09 of 2017/2018 Tax Compliance Status will apply);
- submitted incomplete information and documentation according to the requirements of this RFB document;
- submitted more than one tender/proposal either individually or as a partner in a joint venture (JV) or consortium;
- proposal submitted by a JV or consortium where the JV/consortium agreement does not explicitly state that the parties of the JV or consortium shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms.
- submitted information that is fraudulent, factually untrue or inaccurate information;
- received information not available to other potential bidders through fraudulent means;
- failed to comply with technical requirements as stipulated in the RFB document;
- misrepresented or altered material information in whatever way or manner;
- promised, offered or made gifts, benefits to any SANParks employee;
- canvassed, lobbied in order to gain unfair advantage; committed fraudulent acts; and
- acted dishonestly and/or in bad faith etc.
- any tenderer that is restricted by National Treasury
- any tenderer on the Tender Defaulters list.
- a tenderer that sub-contracts 100% Scope of Work.

TERMS OF REFERENCE – APPOINTMENT OF A SERVICE PROVIDER FOR THE INSTALLATION, INTEGRATION, MONITORING AND MAINTENANCE OF AUTOMATIC NUMBER PLATE RECOGNITION (ANPR) IN THE KRUGER NATIONAL PARK FOR A PERIOD OF FIVE (5) YEARS.

The scope of work involves the appointment of a service provider for the installation, integration, monitoring and maintenance of automatic number plate recognition (ANPR) in the Kruger National Park for a period of five (5) years. The installation of work should be in accordance with relevant SANS standards.

INTRODUCTION TO SANPARKS

SANParks was initially established in terms of the now repealed National Parks Act, 57 of 1976 and continue to exist in terms of the National Environmental Management: Protected Areas Act, 57 of 2003; with the mandate to conserve; protect; control; and manage national parks and other defined protected areas and their biological diversity (Biodiversity). As a public entity, SANParks is also governed by the Public Finance Management Act, Act 1 of 1999 (as amended by Act 29 of 1999), and it is listed as Schedule 3 Part A: 25 public entity.

Our vision is to have a world class system of sustainable National Parks reconnecting and inspiring society.

Our mandate is to deliver of Conservation Mandate by Excelling in the Management of a National Park System

Our mission is to develop, expand, manage, and promote a system of sustainable national parks that represents biodiversity and heritage assets, through innovation and best practice for the just and equitable benefit of current and future generations.

The Parks under the management of SANParks are divided into 6 regions:

Region	Regional Office	Parks managed
Arid	Upington	Kgalagadi, Augrabies, Richtersveld, Namaqua, Mokala
Cape	Cape Town	Table Mountain, Agulhas, West Coast, Tankwa Karoo, Bontebok
Garden Route	Knysna	Stormsriver Mouth (Tsitsikamma), Knysna Forests, Wilderness, Knysna Estuary
Frontier	Port Elizabeth	Addo, Camdeboo, Mountain Zebra, Karoo
North	Pretoria, Head Office	Golden Gate, Marakele, Mapungubwe,
Kruger National Park	Skukuza	35 Various Camps
Administrative		Groenkloof (Head Office) Kimberley, Graspan, Vaalbos

Furthermore, SANParks oversees the management of the parks and provide strategic guidance and support from its Head Office in Pretoria.

LEGISLATIVE AND REGULATORY FRAMEWORK

- The bid is subject to the General Conditions of Contract issued per Treasury Regulation 16A published in terms of the Public Finance Management Act, 1999 (Act 1 of 1999); Preferential Procurement Policy Framework Act, 2000; and the Preferential Procurement Regulations, 2022.
- The Special Conditions of Contract are supplementary to that of the General Conditions of Contract. However, where the Special Conditions of Contract conflict with the General Conditions of Contract, the Special Conditions of Contract prevail.
- Bidders are required to be registered on the Central Supplier Database and the National Treasury shall verify the bidder's tax compliance status through the Central Supplier Database.
- Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

BUSINESS UNIT RESPONSIBLE FOR THE BID

- Technical Services Department

CONTEXT OF THIS PROCUREMENT

The contract is for the scope of work involves the appointment of a service provider for the installation, integration, monitoring and maintenance of automatic number plate recognition (ANPR) in the Kruger National Park for a period of five (5) years. The installation of work should be in accordance with relevant SANS standards.

SANParks reserves the right to award this bid to **more than one (1) bidder** based either on size or geographic considerations.

Where the bid specifications make any reference to any particular trademark, name, patent, design, type, specific origin or producer, bidders must quote for product equivalent/similar to what is specified.

CONTRACT PERIOD

- The contract is for the period of five (5) years on an as and when required basis.

INTRODUCTION

South African National Parks (SANParks) hereby invites quotations from professional and competent service providers for the installation, integration, and maintenance of security and access control systems over a period of five (5) years.

- Installation and integration of Automatic Number Plate Recognition (ANPR) cameras
- Installation of site monitoring cameras

PROJECT BACKGROUND

The existing safety and security infrastructure at Kruger National Park (KNP), which currently utilizes Hikvision solutions for Automatic Number Plate Recognition (ANPR), site surveillance cameras, and the centralized monitoring platform, HikCentral.

This system has proven highly effective, consistently meeting KNP's operational requirements and providing reliable performance under the park's demanding environmental conditions with minimal downtime.

As we explore the possibility of introducing new systems, it is imperative that any new technology integrates seamlessly with the existing Hikvision hardware and the HikCentral platform. Full compatibility is essential to ensure uninterrupted surveillance and monitoring operations, thereby supporting KNP's ongoing safety and security objectives without disruption. The new systems must be installed and configured in both the KNP Operations Control Room and the off-site control room to maintain consistency and operational efficiency across all monitoring points.

Additionally, the transition or upgrade process must guarantee minimum to zero service interruption to ensure the continued operational effectiveness and situational awareness across the park.

Our current ANPR (Automatic Number Plate Recognition) systems and surveillance cameras are continuously monitored by an off-site control room, operating in accordance with a well-defined Standard Operating Procedure (SOP). This control room ensures real-time detection, reporting, and tracking, and is capable of immediate response to customer needs based on live observations.

To maintain and enhance this level of service, it is essential that any new system and equipment introduced are fully compatible and capable of seamless integration with the existing infrastructure. The new solution must provide 24/7 connectivity and uninterrupted

data streaming to the current off-site control room, ensuring continuous monitoring and enabling efficient, real-time response and decision-making.

We are committed to maintaining the highest standards of safety and security at KNP, and we trust that any changes or additions to our infrastructure will adhere to these critical integration requirements.

The current Off-Site Control Room plays a critical role in maintaining the operational integrity of the system. It is not only responsible for monitoring, but also for immediately reporting any technical issues, including offline systems. These issues may stem from the system itself, the network supporting the system, or SANParks' broader network infrastructure.

In instances where the SANParks network is down, the designated SANParks representative is responsible for logging a support call in accordance with SANParks IT's Standard Operating Procedures (SOPs). This structured approach ensures accountability, quick response times, and the continued reliability of essential systems.

SCOPE OF WORK

To install, integrate, monitor, and maintain a fully functional system across the park, with seamless network connectivity between all sites, the control room, and off-site monitoring station.

The deployment of ANPR cameras is contingent upon the implementation of a network solution capable of supporting these locations by delivering the necessary connectivity. It is strongly recommended that a comprehensive network plan be developed prior to the installation of any cameras. This plan must include the following key elements:

- Placement of an omni-directional antenna at a strategically selected high site to ensure optimal network access for the proposed camera deployment locations. Verification of network coverage at all intended deployment sites.
- Confirmation of secure and sufficient network bandwidth to support camera operations.
- Establishment of a reliable network link to the Skukuza Operations control room and the Off-site control room.

Deployed equipment must be capable of withstanding the environmental conditions typical of the Kruger National Park (KNP). The region experiences a sub-tropical climate, characterized by hot, humid summers (September to March), with average maximum temperatures in the mid-30s°C and occasional extremes reaching the low to mid-40s°C. Minimum summer temperatures range from the low to mid-20s°C. During autumn, winter, and spring (April to August), conditions are more moderate, with daytime highs in the mid-20s°C and minimum temperatures dropping to between 5°C and 10°C. Rainfall primarily occurs from October to May, typically in the form of convection thunderstorms, which can result in heavy downpours. Wind speeds generally range between 10 and 20 knots, though occasional gusts can reach 30 to 35 knots.

The ANPR system must be capable of accurately detecting and reading South African number plates in all standard formats. Additionally, it should be able to recognize and process foreign number plates from neighboring countries or international vehicles. In cases where a vehicle has no visible number plate, the system must be able to flag or log the incident for further inspection or manual review.

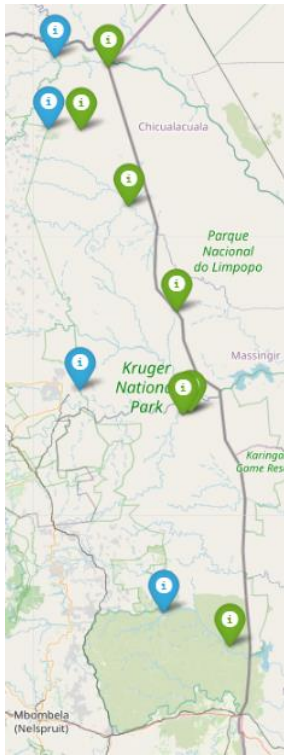
Setting up the internal ANPR sites, combining the three types of cameras, is crucial to creating a comprehensive and effective surveillance system tailored to the specific needs of the KNP environment.

- The combination of the three camera types is crucial for creating a comprehensive and effective surveillance system tailored to the specific needs of the environment. The TCM 4 MP IR ANPR Smart Monitoring Outdoor Camera provides accurate and reliable number plate recognition, making it ideal for monitoring vehicle access and traffic flow.
- Complementing this, the 4 MP Powered Fixed Mini Bullet Network Camera offers wide general-purpose coverage with excellent low-light performance and built-in audio, ensuring continuous monitoring of general areas, or perimeters.
- Lastly, the Thermal and Optical Bi-Spectrum Network Bullet Camera enhances the system's capability by delivering intrusion detection in harsh or low-visibility conditions, such as darkness, fog, or smoke. Together, these cameras offer a layered security solution that addresses a range of surveillance needs—ensuring both detailed, targeted monitoring and broad environmental awareness in all conditions.

This includes building new sites, installing new equipment, reusing existing equipment, and ensuring robust network links for real-time monitoring and control.

- Towers
- Cabinet
- Solar panels
- Cameras
- Batteries
- New sites and equipment
- Network Links Between Sites and KNP Control Room
- Off-Site Control Room and Monitoring

Site	Gate infrastructure	ExistingSite	NewSite	LONG	LATT
Olifants High Water Bridge	x	x	✓	31.689305	-24.062225
Balule Low Water Bridge	x	x	✓	31.728884	-24.05067
Lower Sabie Low Water Bridge	x	x	✓	31.924297	-25.123998
T-Junction of S63 & Pafuri Gate - Punda Maria rd	x	x	✓	31.175021	-22.742326
T-Junction of Mopani & Shingwedzi camp road	x	x	✓	31.41738	-23.094607
Punda Maria Gate	✓	✓	x	31.010475	-22.737383
Pafuri Gate	✓	✓	x	31.041358	-22.399883
Pafuri Border post	✓	x	✓	31.313582	-22.448854
Giriyondo Border post	✓	x	✓	31.659486	-23.584545
Phalaborwa Gate	✓	✓	x	31.165744	-23.94574
Joint Operation Centre	✓	✓	x	31.59365	-24.968677



Each marker is color-coded:

- **Blue** for new sites
- **Green** for existing sites
- **Gray** if not classified as either

Table 1: LIST OF EXISTING KNP TOWER

Tower/Mast Name	Type (Radio/MW/Cellular/ Telkom)	act GPS Co-Ords	Height	Mast Height	Container/Building with co-location space (Y/N)	Cabinet and Co- location Space (Y/N)	Owner	SOLAR 24V	Battery Backup	Solar 12V	Battery Backup
Dzombo High Site	Radio/Telkom/Microwave	-23.309365 31.266082	479	18	Y	Y/N	SANparks	2	100	6	600
Dzundzwini High Site	Radio/Telkom/Microwave	-22.769551 31.157601	695		Y	Y/N	Telkom	2	100	6	600
Kharige High Site	Radio	-23.577341 31.222797	449	12	N	N	SANparks	2	100	6	600
Longwe High Site	Radio/Telkom/Microwave	-23.826437 31.687020	585		Y	Y/N	SANPF and Telkom	2	100	6	600
Mashundutzi High Site	Radio/Telkom/Microwave	-22.468412 31.202615	412	18	N	N	Telkom	2	100	6	600
Punda Maria Sentech High Site	Telkom/Microwave	-22.725129 30.988439					Sentech				
Big Buffalo (Vertel) High Site	Radio	-25.574373 31.535257	938	30	Y	N	Electra	Eskom	100	Eskom	600
Khandiswe High Site	Radio	-25.470771 31.423573	876	12	N	N	SANparks and Comsol	2	100	6	600
Lebombo High Site	Radio/Telkom/Microwave	-25.456491 31.979599	368	12	Y	N	Electra	Eskom	100	Eskom	400
Mariepskop	Radio/Telkom/Microwave	-24.542337 30.868687	1,923	24	Y	Y/N	SANPF	Eskom	100	Eskom	400
Masala High Site	Radio/Telkom/Microwave	-24.399119 31.504544	546	18	Y	Y/N	Telkom	2	100	6	600
Muntshe High Site	Radio/Microwave	-25.018571 31.924375	358		N	N	Comsol	1	100	3	300
Nwamuriwa High Site	Radio/Telkom/Microwave	-24.766110 31.903344	530		Y	Y/N	SANPF, Telkom and Comsol	2	100	6	600
Pumbe High Site	Radio/Telkom/Microwave	-24.182351 31.901521	212		N	N	Telkom	2	100	6	600
Shabeni High Site	Radio/Microwave	-25.143902 31.242264	740	12	N	N	SANparks and Comsol	2	100	6	600
Skukuza Police		-24.995780 31.591500	280				SAPS				
Skukuza Airport (JOC)	Radio/Telkom/Microwave	-24.968738 31.593648	300		Y	N	SANparks	Eskom		Eskom	
Olifants	Radio/Microwave	-24.005268 31.738518	244		N	N	SANparks	Eskom	100	Eskom	600
Mooiplaas	Radio/Microwave	-23.513492 31.399463	366		N	N	SANparks	Eskom	100	Eskom	600
Shingwedzi	Radio/Microwave	-23.141583 31.397083	317	12	N	N	SANparks	2	100	6	600
Woodlands	Radio/Microwave	-23.131997 31.220183	372	POLE	N	N	SANparks			2	200
Shangoni	Radio/Microwave	-23.168623 30.943351	442		Y	N	SANparks	Eskom	100	Eskom	600
Singita	Radio/Microwave	-24.422431 31.987443	237		Y	Y/N	SANparks	2	100	6	600
Nwanetsi	Radio/Microwave						Singita				

DETAILED PRICING – SBD 3.1 (FIRM UNIT PRICES)

- Price quoted **must be fully inclusive of all costs** including disbursements and other overheads, delivery to the specified SANParks Business Unit geographical address and includes value-added tax, including customs or excise duty and any other duty, levy, or other applicable tax.
- Price changes whether as a result of CPI, PPI, extensions or expansions will be allowed in terms of the signed contract by both parties.
- Bidders must quote for **all** requirements listed on the price schedules. Bidders who does not quote for all listed items will not be considered for further evaluations.
- Where the bid specifications make any reference to any particular trademark, name, patent, design, type, specific origin or producer, bidders must quote for product equivalent/similar to what is specified.

This BOQ does not have quantities, only unit rates are required to be used for price evaluation purposes. The items listed on the BOQ are based on the existing system, the service provider is required to re-use the existing equipment, as much as possible, however in the case where a new or equivalent equipment is required due to system upgrade the service provider will be required to procure such item through KNP's approval, and the specified rates shall apply.

Based on bidders' proposal after system demonstration on stage 4 evaluation, some of the items in the BOQ may not be relevant to the proposed approach, therefore a detailed BOQ will be drafted upon appointment.

SUPPLY, DELIVER, INSTALL AND MAINTAIN

1. BOQ BASED ON EXISTING AND NEW INFRASTRUCTURE AND SITES

Item No:	DESCRIPTION	Unit Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
1	TCM 4 MP IR ANPR Smart Monitoring Outdoor Camera 10-50mm	EA	R	R	R
2	ANPR Licenses	EA	R	R	R
3	4 MP Powered Fixed Mini Bullet Network Camera, Excellent low-light performance technology, Built - in microphone for real-time auto security(-U), Water and dust resistant (IP67)	EA	R	R	R
4	Thermal and optical BI-Spectrum network bullet camera	EA	R	R	R
5	Delivery I, 1 camera connection	EA	R	R	R
6	32GB Endurance QD101 microSDHC SD	EA	R	R	R
7	512GB Endurance QD101 microSDHC SD	EA	R	R	R
8	Search protectors (lightning)	EA	R	R	R
9	8-ch 1U K Series 4K NVR	EA	R	R	R
10	870 QVO-SERIES 2.5" 1TB	EA	R	R	R
11	Horn Speaker PoE IP Weatherproof Horn Speaker – with Built-in Audio	EA	R	R	R
12	5 port Outdoor IP66 Lite Cloud Managed GbE PoE Switch	EA	R	R	R
13	100AH 12V Deep Cycle AGM Battery X 4	EA	R	R	R

Item No:	DESCRIPTION	Unit Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
14	Solar 595W n-type Bifacial Double Glass Half-Cell MBB Traceable LB MC4	EA	R	R	R
15	Charge Controller MPPT 150/35	EA	R	R	R
16	24/12-9A (110W) Isolated DC-DC Converter	EA	R	R	R
17	MPPT 250/60-Tr 12/24/36/48V-60A	EA	R	R	R
18	Solar Monitoring unit	EA	R	R	R
19	Precision Battery monitor tool 9-90VDC	EA	R	R	R
20	Solar panel bracket	EA	R	R	R
21	18U 800 X 600 OUTDOOR Cab IP45	EA	R	R	R
22	ePMP 5 GHz Force 300-25L	EA	R	R	R
23	Gigabit Surge Suppressor	EA	R	R	R
24	PMP or PTP 6 GHz Radio (South Africa cord)	EA	R	R	R
25	Gigabit Surge Suppressor (56V), 10/100/1000 BaseT	EA	R	R	R
26	ePMP 6 GHz 2x2 dish antenna 2-pack,	EA	R	R	R
27	4 x 175mm, 6.6m treated pole supplied and installed, including the relay	EA	R	R	R
28	6+4 MP 32X ColorVu & IR Panoramic Network Speed Dome	EA	R	R	R
29	24/1200/25-16 230V VE.BUSINVERTER/CHARGER	EA	R	R	R

Item No:	DESCRIPTION	Unit Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
30	2.84kWh Li-Ion Solar Battery 24V with CAN connection	EA	R	R	R
31	VE.Direct Cable 1.8m	EA	R	R	R
32	800 G9 Tower PC, 32 GB RAM, 512 GB SSD, Pro W7500 with Windows OS	EA	R	R	R
33	43" Full HD Smart LED TV with Dolby Digital & Digital Tuner (wall mounted) x 4 (R5,327.00 each)	EA	R	R	R
34	Consumables Installation consumables (IF Cable, RF Cable, Connectors, Earthing, Fixtures Etc.)	EA	R	R	R
35	Labour and Commissioning (Including traveling etc.)	EA	R	R	R
Subtotal					
<ul style="list-style-type: none"> • Price quoted is fully inclusive of all costs including disbursements and other overheads, delivery to the specified SANParks Business Unit geographical address and includes value- added tax, income tax, unemployment insurance fund contributions, and skills development levies. • Price changes whether as a result of CPI, extensions or expansions will be allowed in terms of the signed contract by both parties. • The above spares list and scope of work may not be exhaustive, therefore, for any parts or work that may be required but is not included above and on Scope of works, 15% mark-up or handling fee would be allowed and supporting quotation should accompany that request, and further the employer reserve the right for an alternative quote based on market research. 					

2. LABOUR RATES

Item no	Item Description	Unit Of Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
1	Supervisor	HR	R	R	R
2	Technician	HR	R	R	R
3	Assistant	HR	R	R	R
TOTAL BASKET OF UNIT PRICE			R	R	R

3. BREAKDOWN CALLOUT FEE

Item no	Item Description	Unit Of Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
1	Weekdays	HR	R	R	R
2	Weekend	HR	R	R	R
3	Public Holiday	HR	R	R	R
TOTAL BASKET OF UNIT PRICE			R	R	R

4. TRAVELLING RATES (Kilometers for Delivery will be reimbursed based on the AA rates)

Item no	Item Description	Unit Of Measure	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
1	4x4 Light Duty Vehicle	KM	R	R	R
2	4x4 Heavy Duty Vehicle	KM	R	R	R
3	Heavy Duty Truck (to transport heavy equipment or machinery to workshop for repairs and return to site. The vehicle cannot exceed more than 2 tons per axle for ease of access).	KM	R	R	R
TOTAL BASKET OF UNIT PRICE			R	R	R

TOTAL SUMMARY OF PROPOSED BASKET UNIT PRICE

Item no	Item Description	Unit Price Excl VAT	VAT @15%	Unit Price Incl VAT
1	SITE EXISTING INFRASTRUCTURE EQUIPMENTS	R	R	R
2	LABOUR RATES	R	R	R
3	BREAKDOWN CALLOUT FEE	R	R	R
4	TRAVELLING RATES (Kilometre's for Delivery will be reimbursed based on the AA rates)	R	R	R
TOTAL BASKET OF UNIT PRICE		R	R	R

- Bidders to note that **for all spare parts/material that are not listed in the bill of quantities, a 15% mark-up/handling fee (all inclusive) will be allowed,** and an original quotation from the original equipment manufacturer/warehouse or distributor or supplier will be required to accompany the quotation.

END USER REQUIREMENTS

Provide proof that the installing technicians responsible for the setup of the camera equipment, including security cameras and video recorders, are certified by the OEM (Original Equipment Manufacturer). The certification should focus on essential theoretical knowledge, operation and maintenance, as well as the smart functions and applications of the OEM's network products.

Proof that the installing technicians are also certified by the OEM for the wireless equipment to be supplied. This certification will ensure that the equipment is handled and installed according to the required standards and guidelines.

Finally, we would like to confirm that the supplied hardware comes with a 100% hardware warranty.

The service provider must submit a letter directly from the Original Equipment Manufacturer (OEM), confirming that they are authorized and qualified to supply and service the required equipment. The letter should include contact details for verification purposes.

Additionally, the service provider is required to provide and maintain comprehensive insurance coverage for all equipment supplied throughout the duration of the contract.

The Mean Time to Respond (MTTR) refers to the average time it takes to begin addressing an issue once it has been detected or reported. In this case, the response time is 1 hour, ensuring prompt initiation of troubleshooting efforts. The Mean Time to Repair, which measures the average duration required to fully restore a system or device to operational status after a failure, is set at 8 hours, including any necessary travel time. This ensures minimal downtime and efficient resolution of issues.

A termination clause must be included as part of the tender, as it is a contractual provision that outlines the conditions under which the agreement may be lawfully ended. This clause provides the legal framework for either party to terminate the contract before its natural completion, ensuring clarity and reducing the risk of disputes.

"End-to-end encryption is implemented for all video feeds and data transmission to ensure the confidentiality and integrity of sensitive information. Remote access to control room systems is protected through two-factor authentication (2FA), adding an extra layer of security beyond standard credentials. Additionally, all devices are confirmed by the OEM to include secure firmware and support remote updates, enabling timely deployment of security patches and system enhancements."

To minimize environmental impact, all old or redundant equipment is disposed of using eco-friendly methods, including certified e-waste recycling services that ensure safe handling of hazardous materials. Solar batteries are selected based on industry-standard lifespan specifications, typically offering 10–15 years of reliable use, after which a comprehensive recycling plan is in place to recover valuable materials and prevent landfill waste. Additionally, the system design prioritizes the use of low-energy components wherever feasible, reducing overall power consumption and contributing to long-term sustainability.

Service Level Agreement (SLA) Additions: In the event that the provider exceeds the Mean Time to Repair (MTTR) target more than three times within a calendar year, a financial penalty will be applied, the amount of which will be detailed in the SLA appendix. Additionally, the provider is required to deliver quarterly reports detailing system uptime, all recorded incidents (including root cause analysis and resolution time), and scheduled as well as unscheduled maintenance logs. These reports must be submitted within 10 business days of the end of each quarter for review and compliance monitoring.

All solar panels and batteries must comply with relevant SANS (South African National Standards) or IEC (International Electrotechnical Commission) standards to ensure quality,

safety, and reliability. Solar panels should have a minimum efficiency of 20% or higher, promoting high system performance. Adherence to these standards and efficiency thresholds guarantees a sustained and reliable energy yield over the system's lifespan.

The Commissioning Process is a structured, quality-focused approach used to verify that all systems, equipment, and infrastructure within a project are designed, installed, and tested to meet the owner's requirements and operational needs. A critical part of this process is the documentation checklist required before final sign-off, which ensures completeness and accuracy. This includes comprehensive commissioning reports, equipment test results, O&M manuals, and a detailed asset register. A key deliverable is the provision of "as-built" drawings in GIS-compatible formats, enabling accurate spatial representation of infrastructure for future site planning. This not only supports long-term maintenance and operational efficiency but also streamlines asset tracking and facilitates future system upgrades, ensuring the project remains scalable and manageable over its lifecycle.

TOTAL BID BASKET OF UNIT PRICE (VAT Inclusive): R.....

Bidders are required to provide a detailed and comprehensive price proposal i.e. all costs associated the bidder's proposal must be clearly specified and included in the Total Bid Price.

NB: SANParks will only consider annual price escalation based on CPI rate and any other industry related rate(s) for the 2nd to 3rd year annual price increase.

NB: (Please note that all prices quoted should be inclusive of Value Added Tax (VAT) and Price fluctuations (including exchange rates) for the duration of the contract. Where applicable the price should include Supply, Delivery and any other costs relating to this bid. Furthermore, such prices should be presented in South African Rand (ZAR). Overheads and additional costs will be increased annually according to the latest available CPI rate. The Bidders pricing is to remain firm for **120 days** from the closing date of this tender; SANParks reserves the right to negotiate with the recommended bidder prior to signing of the contract

Name of Bidder:

Company Representing:

Signature:

Date:

SPECIAL CONDITIONS OF CONTRACT PERFORMANCE AGREEMENT

- Successful tenderers will be expected to enter into a Service Level Agreement with SANParks. Where a tender is submitted which incorporates the tenderer's standard conditions of tender such conditions shall be deemed to have been renounced by the tenderer.
- All required items to conform with Telecoms Industry standards, Occupational Health & Safety Act 2014 (new regulations).
- All goods or services purchased will be subjected to South African National Parks Conditions of Contract.
- Penalty Clause (scheduled/planned preventative maintenance on the systems): The period of one week (five working days) will be allowed from the time of issuing the purchase order to the arrival of the service technician onsite of which any delays beyond that the penalties will apply.
- Penalty Clause (unscheduled/unplanned corrective/reactive maintenance on the systems): The period of 72 hours will be allowed from the time of issuing the purchase order to the arrival of the service technician onsite of which any delays beyond that the penalties will apply.
- Penalty Clause (breakdown maintenance systems): from the time of reporting the breakdown to the time of arrival of the technician onsite, a period of 24 hours will be allowed of which any delays beyond that period penalties will apply.
- Valid certificate of compliance should be issued after installation of the system, if required.
- Provide training course for the operators and in-house maintenance team.
- **Bidders must provide organogram of the proposed resources.**
- The installation of work should be in accordance with relevant SANS standards

SPECIAL CONDITIONS OF THE BID

- Bidders to note that for all spare parts/material that are not listed in the bill of quantities, a 15% mark-up/handling fee will be allowed, and an original quotation from the original equipment manufacturer or distributor or supplier will be required to accompany the quotation.
- SANParks reserves the right to award this bid to more than one (1) bidder based either on size or geographic considerations.
- SANParks reserves the right not to award/ to cancel and/or terminate the tender process at any stage, including after the closing date and/or after presentations have been made, and/or after tenders have been evaluated and/or after the preferred bidder(s) have been notified of their status as such.
- Where the bid specifications make any reference to any particular trademark, name, patent, design, type, specific origin or producer, bidders must quote for product equivalent/similar to what is specified.

QUALITY ASSURANCE OF SERVICE RENDERED

- Bidders who meet the set functionality cut off mark will be invited for system demonstration.
- Due diligence review may be conducted before the awarding of the contract.

LIABILITY FOR LOSS OR DAMAGE

- SANParks shall in no way be liable for any loss or damage which may be sustained by the successful tenderer, his employees or any person through the handling or use of the tenderer's equipment, nor shall SANParks be liable for accidents to the tenderer's personnel or any person or property, so engaged, on SANParks' property.
- The tenderer shall be responsible for repairs to SANParks' property caused by the tenderer's employees during the contract period.

INDEMNITY

- The successful tenderer shall be deemed to have indemnified SANParks and shall keep SANParks indemnified against all actions, proceedings, claims, demands, damages and expenses which may be levied or made against SANParks, or which SANParks may sustain or incur by reason of any injury to persons or property, arising directly or indirectly out of any action by the successful tenderer or his agents in the execution of the tender.

SOCIAL INVESTMENT

- It is brought to the tenderer's attention that SANParks is committed to the empowering of individuals and communities who have been previously disadvantaged. Gender equity, skills transfer, and economic empowerment are principles that should govern the tenderer's approach to this tender.

SUBLETTING OF TENDERS

- No portion of a tender is to be sublet or assigned without the consent of SANParks.

BREACH OF A TENDER

- No alteration, amendment or variation to the conditions of this tender will be permitted. In the event of breach of any of the conditions of the tender SANParks has the right to terminate the tender without prejudice to any claim for damage.

TERMINATION CONDITIONS

- SANParks reserves the right to cancel the tender if any of the conditions are breached by the tenderer and not rectified within seven days of written notification.
- Aside from the expiry of the agreement, the contract between SANParks and the service provider may be terminated for any one of the following reasons.
 - Failure to meet the minimum operational requirement of Kruger National Park (SANParks).
 - Gross negligence by the service provider or its employees.
 - Failure to respond to any operational enquiries or complaints by Kruger National Parks (SANParks) within a reasonable time.
 - In addition to the above, this agreement may go out of force entirely, at any time, at the discretion of either party on condition that a period of 30 days' notice is given to the other party.
 - Non-compliant on applicable legal requirements and standard.

GENERAL SERVICE REQUIREMENTS

- Service providers will act in good faith in conducting and providing servicing at SANParks premises.
- The Service Provider will provide full services as required for the duration of contract period.

RESPONSIBILITIES OF SANPARKS

- Give indication of unsatisfactory performance to the attention of the company's management for improvement and expect feedback on how such unsatisfactory performance or bad behavior will be prevented for future occurrences.
- Review the monthly report and provide feedback.
- To provide the tendering company with information that will assist in submitting the tender.
- To give the tendering company access to the different facilities, should they require to do site inspection
- Monitor the performance of the supplier and propose mitigation plan
- Enter into a service level agreement with the bidder
- Return to the supplier any inferior goods within 30 days at the bidder's cost
- Effecting payment within 30 days from date of receipt of original tax invoices.

RESPONSIBILITIES OF THE BIDDER

- Ensure quality inspections of system related services prior to delivery to Kruger National Park
- Keep the record of service rendered on that day and provide checklist and monthly reports thereof.
- Submit invoice together with the checklist and completion certificate on every last day of the month to the Contract Manager.
- Contingency Strategy – Indicate a contingency strategy going to be applied in case of emergency / urgent / Public Strike / Own Strike / Vehicle Breakdown / Festive Season.
- Service providers will act in good faith in conducting and providing services for the duration of the contract.
- The service provider to adhere to the service level agreement
- The service provider shall refund SANParks a full amount for all inferior quality and damaged goods.
- The service provider will provide full services as required for the duration of the contract period
- The service provider shall implement the system that will have a very low failure rate, the minimum tolerable percentage ranging between 0 and 5%
- In case of system breakdown, service provider shall respond within 24 hours of receiving a breakdown purchase order
- The service provider shall have the system maintenance plan or schedule in place unless there is a breakdown
- The service provider shall provide spare parts or accessories for a new/ upgraded system and the spares must be supplied within 2 weeks upon request by KNP

SERVICE LEVEL AGREEMENT

- Provide an emergency response within 7 (seven) calendar days.
- Maintenance of full records of all parts and services delivered to SANParks.
- Service Providers will be required to provide samples for approval/on delivery as and when order is placed.

SPARE PARTS

As specified, the Service Provider may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the provider:

- (a) such spare parts as the purchaser may elect to purchase from the provider, provided that this election shall not relieve the provider of any warranty obligations under the contract, and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

STANDARD CONDITIONS OF TENDER

The Standard for Uniformity in Engineering and Construction Works Contacts

1 General

1.1 Actions


- 1.1.1 The employer and each tenderer submitting a tender offer shall comply with these conditions of tender. In their dealings with each other, they shall discharge their duties and obligations as set out in the Standard for Uniformity in Engineering and Construction Works Contacts, timeously and with integrity, and behave equitably, honestly and transparently, comply with all legal obligations and not engage in anticompetitive practices.
- 1.1.2 The employer and the tenderer and all their agents and employees involved in the tender process shall avoid conflicts of interest and where a conflict of interest is perceived or known, declare any such conflict of interest, indicating the nature of such conflict. Tenderers shall declare any potential conflict of interest in their tender submissions. Employees, agents and advisors of the employer shall declare any conflict of interest to whoever is responsible for overseeing the procurement process at the start of any deliberations relating to the procurement process or as soon as they become aware of such conflict and abstain from any decisions where such conflict exists or recuse themselves from the procurement process, as appropriate.
- 1.1.3 South African National Parks (SANParks) reserves the right to make the final determination regarding the total number of Automated Number Plate Recognition (ANPR) sites to be implemented under this tender. This decision may be made at any time prior to the formal closing or awarding of the tender. SANParks is not bound to proceed with the full quantity initially indicated and may, at its sole discretion, increase, reduce, or otherwise amend the scope in accordance with operational requirements and budgetary considerations. The decision of SANParks in this matter shall be final and not subject to dispute.

Note: 1) A conflict of interest may arise due to a conflict of roles which might provide an incentive for improper acts in some circumstances. A conflict of interest can create an appearance of impropriety that can undermine confidence in the ability of that person to act properly in his or her position even if no improper acts result.

2) Conflicts of interest in respect of those engaged in the procurement process include direct, indirect or family interests in the tender or outcome of the procurement process and any personal bias, inclination, obligation, allegiance or loyalty which would in any way affect any decisions taken.

- 1.1.3 The employer shall not seek and a tenderer shall not submit a tender without having a firm intention and the capacity to proceed with the contract.

ANNEXURE A – STANDARD BIDDING DOCUMENTS

 <small>South African NATIONAL PARKS</small>	SOUTH AFRICAN NATIONAL PARKS		
BIDDER'S DISCLOSURE			SBD 4
1.	PURPOSE OF THE FORM		
	Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.		
	Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.		
2.	BIDDER'S DECLARATION		
2.1	Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest ¹ in the enterprise, employed by the state?	YES	NO
2.1.1	If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.		
	Full Name	Identity Number	Name of State Institution
2.2	Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution?	YES	NO
2.2.1	If so, furnish particulars:		
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?	YES	NO
2.3.1	If so, furnish particulars		

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

3.	DECLARATION		
	I, the undersigned (Name)	_____	
	in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:		
	I have read and I understand the contents of this disclosure;		
3.2	I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;		
3.3	The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium ² will not be construed as collusive bidding.		
3.4	In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.		
3.5	The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.		
3.6	There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.		
3.7	I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.		
	I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.		
	I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.		
	Signature		Date
	Position		Name of the Bidder

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022		SBD 6.1
This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for specific goals.		
NB:	BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022.	
1.	GENERAL CONDITIONS	
1.1	The following preference point systems are applicable to invitations to tender:	
1.1.1	the 80/20 system for requirements with a Rand value of up to R50,000,000.00 (all applicable taxes included); and	
1.1.2	the 90/10 system for requirements with a Rand value above R50,000,000.00 (all applicable taxes included).	
1.2	To be completed by the organ of state	
a)	The applicable preference point system for this tender is the 80/20 preference point system.	
1.3	Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:	
	(a)	Price; and
	(b)	Specific Goals
1.4	To be completed by the organ of state:	
	The maximum points for this tender are allocated as follows:	
		POINTS
	PRICE	80
	SPECIFIC GOALS	20
	Total points for Price and Specific Goals	100
1.5	Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.	
1.6	The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.	
2.	DEFINITIONS	
(a)	“ tender ” means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;	
(b)	“ price ” means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;	

(c)	rand value ” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
(d)	“tender for income-generating contracts” means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
(e)	“the Act” means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).
3.	FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES
3.1	POINTS AWARDED FOR PRICE
3.1.1	THE 80/20 or 90/10 PREFERENCE POINT SYSTEMS
	A maximum of 80 or 90 points is allocated for price on the following basis:
	80/20 or 90/10
	$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$
	Where:
	Ps = Points scored for price of bid under consideration
	Pt = Price of bid under consideration
	Pmin = Price of lowest acceptable bid
4.	POINTS AWARDED FOR SPECIFIC GOALS
4.1	In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
4.2	In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
	a) an invitation for tender for income-generating contracts, that either the 80/20 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
	b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
	then the organ of state must indicate the points allocated for specific goals for both the and 80/20 or 90/10 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where 80/20 or 90/10 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) To be completed by the organ of state)	Number of points allocated (90/10 system) To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer
1. Enterprises with B-BBEE Procurement Recognition	10 Points		
Promotion of enterprises owned by black people with at least 51% shareholding or more.	3		
Preference to enterprises owned by Black Women with at least 30% shareholding.	5		
Preference to enterprises owned by at least 51% Black Youth.	2		
2. Local suppliers adjacent to Kruger National Park	10 Points		
1km to 100 km distance from the nearest gate/s	10		
101km to 200km distance from the nearest gate/s	5		
201km and above distance from the nearest gate/s	0		
Total points	20		

NB: Required proof / documents to be submitted for evaluation purpose:

- Bidder must provide proof in a form of a lease agreement,
- Tittle deed,
- Letter from a municipality
- Letter from tribal authority or local Civic structure.
- B-BBEE Certificate

Only the above-mentioned documents will be considered No other documents will be accepted

NB: SANParks only pay delivery rate for 150 km radius from the nearest proposed KNP Gate.

DECLARATION WITH REGARD TO COMPANY/FIRM				
4.3	Name of Company / Firm:			
4.4	Company Registration Number:			
4.5	Type of Company / Firm (Tick applicable box)			
	Partnership / Joint Venture / Consortium		Personal Liability Company	
	One-person business / sole propriety		(Pty) Limited	
	Close corporation		Non-Profit Company	
	Public Company		State Owned Company	
4.6	I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:			
	(i)	The information furnished is true and correct;		
	(ii)	The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.		
	(iii)	In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;		
	(iv)	If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have :-		
	(a)	disqualify the person from the tendering process;		
	(b)	recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;		
	(c)	cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;		
	(d)	recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the <i>audi alteram partem</i> (hear the other side) rule has been applied; and		
	(e)	forward the matter for criminal prosecution, if deemed necessary.		
	SIGNATURE(S) OF TENDERRER(S)			
	SURNAME AND NAME			
	DATE:			
	ADDRESS:			

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid .
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Proof of tax compliance status;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations;
 - Bidder's Disclosure form;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES	
1
2

**CONTRACT FORM - RENDERING OF SERVICES
PART 2 (TO BE FILLED IN BY THE PURCHASER)**

1. I..... in my capacity as..... accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE(ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL

4. I confirm that I am duly authorised to sign this contract.
SIGNED ATON.....

NAME (PRINT)
SIGNATURE

OFFICIAL STAMP

WITNESSES

1

....

2

GENERAL CONDITIONS OF CONTRACT

In this document words in the singular also mean in the plural and vice versa, words in the masculine mean in the feminine and neuter, words “department” means organs of state inclusive of public entities and vice versa, and the words “will/should” mean “must”.

South African National Parks (SANParks) cannot amend the National Treasury’s General Conditions of Contract (GCC). SANParks appends Special Conditions of Contract (SCC) providing specific information relevant to a GCC clause that requires the addition of Special Conditions and Special Conditions specific to this bid contract is not part of the General Conditions of Contract. No clause in this document shall be in conflict with another clause. Whenever there is a conflict, the provisions of the Special Conditions of Contract shall prevail.

GCC1	<p>1. Definitions - The following terms shall be interpreted as indicated:</p> <p>1.1. “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.</p> <p>1.2. “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.</p> <p>1.3. “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.</p> <p>1.4. “Corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.</p> <p>1.5. “Countervailing duties” imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.</p> <p>1.6. “Country of origin” means the place where the goods were mined, grown, or produced, or from which the services are supplied. Goods produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.</p> <p>1.7. “Day” means calendar day.</p> <p>1.8. “Delivery” means delivery in compliance of the conditions of the contract or order.</p> <p>1.9. “Delivery ex stock” means immediate delivery directly from stock actually on hand.</p> <p>1.10. “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.</p> <p>1.11. “Dumping” occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.</p> <p>1.12. “Force majeure” means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars, or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.</p> <p>1.13. “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.</p> <p>1.14. “GCC” mean the General Conditions of Contract.</p> <p>1.15. “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.</p> <p>1.16. “Imported content” means that portion of the bidding price represented by the cost of</p>
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	<p>components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.</p> <p>1.17. “Local content” means that portion of the bidding price, which is not included in the imported content if local manufacture does take place.</p> <p>1.18. “Manufacture” means the production of products in a factory using labour, materials, components, and machinery and includes other related value-adding activities.</p> <p>1.19. “Order” means an official written order issued for the supply of goods or works or the rendering of a service.</p> <p>1.20. “Contract site”, where applicable, means the place indicated in bidding documents.</p> <p>1.21. “Purchaser” means the organization purchasing the goods.</p> <p>1.22. “Republic” means the Republic of South Africa.</p> <p>1.23. “SCC” means the Special Conditions of Contract.</p> <p>1.24. “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.</p> <p>1.25. “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.</p>
GCC2	2. Application
	<p>2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.</p> <p>2.2. Where applicable, special conditions of contract laid down to, cover specific supplies, services or works.</p> <p>2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.</p>
GCC3	3. General
	<p>3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.</p> <p>3.2. With certain exceptions (National Treasury’s eTender website), invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za</p>
GCC4	4. Standards
	<p>4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.</p>

GCC5	<p>5. Use of contract documents and information</p>
	<p>5.1. The supplier shall not disclose, without the purchaser’s prior written consent, the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure made to any such employed person is in confidence and shall extend only as far as may be necessary for purposes of such performance.</p> <p>5.2. The supplier shall not make, without the purchaser’s prior written consent, use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.</p> <p>5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.</p> <p>5.4. The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.</p>
GCC6	<p>6. Patent rights</p>
	<p>6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.</p>
GCC7	<p>7. Performance security</p>
	<p>7.1. Within thirty days (30) of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.</p> <p>7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier’s failure to complete his obligations under the contract.</p> <p>7.3. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:</p> <p>7.3.1. bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser’s country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or</p> <p>7.3.2. a cashier’s or certified cheque</p> <p>7.4. The performance security will be discharged by the purchaser and returned to the supplier within thirty (30) days following the date of completion of the supplier’s performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.</p>
GCC8	<p>8. Inspections, tests and analyses</p>
	<p>8.1. All pre-bidding testing will be for the account of the bidder.</p> <p>8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection</p>

	<p>by a representative of the purchaser or an organization acting on behalf of the purchaser.</p> <p>8.3. If there are no inspection requirements indicated in the bidding documents and contract makes no mention, but during the contract period, it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.</p> <p>8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.</p> <p>8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the supplier shall defray the cost in connection with these inspections, tests, or analyses.</p> <p>8.6. Supplies and services referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.</p> <p>8.7. Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies are held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies, which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.</p> <p>8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract because of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.</p>
GCC9	9. Packing
	<p>9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt, and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.</p> <p>9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.</p>
GCC10	10. Delivery and Documentation
	<p>10.1. The supplier in accordance with the terms specified in the contract shall make delivery of the goods/services. The SCC specifies the details of shipping and/or other documents furnished by the supplier.</p> <p>10.2. Documents submitted by the supplier are specified in SCC.</p>
GCC11	11. Insurance
	<p>11.1. The goods supplied under the contract are fully insured in a freely convertible currency</p>

	against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
GCC12	12. Transportation
	12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
GCC13	13. Incidental services
	13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC: <ul style="list-style-type: none"> 13.1.1. Performance or supervision of on-site assembly and/or commissioning of the supplied goods; 13.1.2. Furnishing of tools required for assembly and/or maintenance of the supplied goods; 13.1.3. Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods; 13.1.4. Performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and 13.1.5. Training of the purchaser's personnel, at the supplier's plant and/or on-site, conducted in assembly, start-up, operation, maintenance, and/or repair of the supplied goods. 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
GCC14	14. Spare parts
	14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier: <ul style="list-style-type: none"> 14.1.1. Such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and 14.1.2. In the event of termination of production of the spare parts: <ul style="list-style-type: none"> 14.1.2.1. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and 14.1.2.2. Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
GCC15	15. Warranty
	15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models and those they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination. <p>15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion</p>

	<p>thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.</p> <p>15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.</p> <p>15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.</p> <p>15.5. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights, which the purchaser may have against the supplier under the contract.</p>
GCC16	16. Payment
	<p>16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2. The supplier shall furnish the purchaser with a signed invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.</p> <p>16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4. Payment will be made in Rand unless otherwise stipulated in SCC</p>
GCC17	17. Prices
	<p>17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p>
GCC18	18. Contract amendment
	<p>18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p>
GCC19	19. Assignment
	<p>19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p>
GCC20	20. Subcontract
	<p>20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract</p>
GCC21	21. Delays in supplier's performance
	<p>21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should</p>

	<p>encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration, and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.</p> <p>21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.</p> <p>21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.</p>
GCC22	<p>22. Penalties</p>
	<p>22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.</p>
GCC23	<p>23. Termination for default</p>
	<p>23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:</p> <p>23.1.1. If the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;</p> <p>23.1.2. If the Supplier fails to perform any other obligation(s) under the contract; or</p> <p>23.1.3. If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.</p> <p>23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.</p> <p>23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing</p>

	<p>business with the public sector for a period not exceeding 10 years.</p> <p>23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.</p> <p>23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.</p> <p>23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:</p> <p>23.6.1. The name and address of the supplier and / or person restricted by the purchaser;</p> <p>23.6.2. The date of commencement of the restriction</p> <p>23.6.3. The period of restriction; and</p> <p>23.6.4. The reasons for the restriction.</p> <p>These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.</p> <p>23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.</p>
GCC24	<p>24. Anti-dumping and countervailing duties and rights</p>
	<p>24.1. When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him</p>
GCC25	<p>25. Force Majeure</p>
	<p>25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.</p> <p>25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing</p>

	of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
GCC26	26. Termination for insolvency
	26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
GCC27	27. Settlement of disputes
	27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation. 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party. 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law. 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC. 27.5. Notwithstanding any reference to mediation and/or court proceedings herein, 27.5.1. The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and 27.5.2. The purchaser shall pay the supplier any monies due the supplier.
GCC28	28. Limitation of liability
	28.1. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6; 28.1.1. The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and 28.1.2. The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
GCC29	29. Governing language
	29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
GCC30	30. Applicable law
	30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

GCC31	31. Notices
	<p>31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice</p> <p>31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice</p>
GCC32	32. Taxes and duties
	<p>32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.</p> <p>32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.</p> <p>32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid, the SANParks must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services</p>
GCC33	33. National Industrial Participation Programme
	<p>33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.</p>
GCC34	34. Prohibition of restrictive practices
	<p>34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).</p> <p>34.2. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.</p> <p>34.3. If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.</p>
	<p>Contracted Party Due Diligence SANParks reserves the right to conduct supply chain due diligence including site visits and inspections at any time during the contract period.</p>
	<p>Jigs, Tools, and Templates, where applicable Unless otherwise agreed, all jigs, tools, templates, and similar equipment necessary for the execution of this contract is property of SANParks, if SANParks has paid for these. On completion or cancellation of the contract, the contractor delivers all SANParks property to SANParks premises, properly marked with the contract and the relevant code number as supplied by SANParks.</p>
	Copyright and Intellectual Property

	<p>All background intellectual property (existing prior to this contract) invests in and remains the sole property of the contributing party to this contract and/or the contracted discloses the same to SANParks at the commencement of this contract.</p> <p>The contracted supplier grants SANParks a fully paid up, irrevocable, non-exclusive, and transferable licence to use its background intellectual property including the right to sub-licence to third parties in perpetuity and to the extent that SANParks requires for the exploitation of the contract intellectual property and to enable SANParks to obtain the full benefit of the contract intellectual property.</p> <p>The parties agree that all right, title, and interest in the contract intellectual property rightly invests in SANParks and to give effect to the foregoing:</p> <ul style="list-style-type: none"> (a) The contracted supplier hereby assigns all rights, titles, and interests in and to the contract intellectual property that it may own to SANParks and SANParks hereby accepts such assignment, and (b) The contracted supplier undertakes to assign in writing to SANParks all contract intellectual property, and which may invest in the contracted supplier. <p>The contracted supplier shall keep the contract intellectual property confidential and shall fulfil its confidentiality obligations as set out in this document.</p> <p>The contracted supplier shall assist SANParks in obtaining statutory protection for the contract intellectual property at the expense of SANParks wherever SANParks may choose to obtain such protection. The contracted party shall procure where necessary the signatures of its personnel for the assignment of the contract intellectual property to SANParks, or as SANParks may direct, and to support SANParks, or its nominee, in the prosecution and enforcement thereof in any country in the world.</p> <p>The contracted supplier hereby irrevocably appoints SANParks to be its true and lawful agent in its own name, to do such acts, deeds, and things and to execute deeds, documents, and forms that SANParks, in its absolute discretion, requires in order to give effect to the terms of this clause.</p> <p>The rights and obligations set out in this clause shall survive termination of this contract indefinitely.</p>
	<p>Confidentiality</p> <p>The recipient of confidential information shall be careful and diligent as not to cause any unauthorised disclosure or use of the confidential information, in particular, during its involvement with SANParks and after termination of its involvement with SANParks, the recipient shall not:</p> <ul style="list-style-type: none"> (a) Disclose the confidential information, directly or indirectly, to any person or entity, without SANParks' prior written consent. (b) Use, exploit or in any other manner whatsoever apply the confidential information for any other purpose whatsoever, other than for the execution of the contract and the delivery of the deliverables or (c) Copy, reproduce, or otherwise publish confidentiality information except as strictly required for the execution of the contract. <p>The recipient shall ensure that any employees, agents, directors, contractors, service providers, and associates which may gain access to the confidential information are bound by agreement with the recipient both during the term of their associations with the recipient and after termination of their respective associations with the recipient, not to</p> <ul style="list-style-type: none"> (a) Disclose the confidential information to any third party, or (b) Use the confidential information otherwise than as may be strictly necessary for the execution of the contract, <p>The recipient shall take all such steps as may be reasonably necessary to prevent the confidential information from falling into the hands of any unauthorised third party.</p> <p>The undertakings set out in this clause shall not apply to confidential information, which the recipient is able to prove:</p> <ul style="list-style-type: none"> (a) Was independently developed by the recipient prior to its involvement with SANParks or in the possession of the recipient prior to its involvement with SANParks. (b) Is now or hereafter comes into the public domain other than by breach of this contract by the recipient. (c) Was lawfully received by the recipient from a third party acting in good faith having a right of further disclosure and who do not derive the same directly or indirectly from SANParks, or (d) Is required by law to be disclosed by the recipient, but only to the extent of such order and the recipient shall inform SANParks of such requirement prior to any disclosure.

	<p>The recipient shall within one (1) month of receipt of a written request from SANParks to do so, return to SANParks all material embodiments, whether in documentary or electronic form, of the confidential information including but not limited to:</p> <p>(a) All written disclosures received from SANParks.</p> <p>(b) All written transcripts of confidential information disclosed verbally by the SANParks; and</p> <p>(c) All material embodiments of the contract intellectual property.</p> <p>The recipient acknowledges that the confidential information made available solely for the execution of the contract and for no other purpose whatsoever and that the confidential information would not have been made available to the recipient, but for the obligations of confidentiality agreed to herein.</p> <p>Except as expressly herein provided, this contract shall not be construed as granting or confirming, either expressly or impliedly any rights, licences or relationships by furnishing of confidential information by either party pursuant to this contract.</p>
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Form A4: Compulsory Enterprise Questionnaire

The following particulars must be furnished. In the case of a joint venture, separate enterprise questionnaires in respect of each partner must be completed and submitted.

Section 1: Name of enterprise:

Section 2: VAT registration number, if any:

Section 3: CIDB registration number, if any:

Section 4: CSD number:

Section 5: Particulars of sole proprietors and partners in partnerships

Name*	Identity number*	Personal income tax number*

* Complete only if sole proprietor or partnership and attach separate page if more than 3 partners

Section 6: Particulars of companies and close corporations

Company registration number

Close corporation number

Tax reference number

Section 7: SBD4 issued by National Treasury must be completed for each tender and be attached as a tender requirement.

Section 8: SBD 6 issued by National Treasury must be completed for each tender and be attached as a tender requirement

The undersigned, who warrants that he / she is duly authorised to do so on behalf of the enterprise:

- i) Authorizes the Employer to obtain a tax clearance certificate from the South African Revenue Services that my / our tax matters are in order;
- ii) Confirms that the neither the name of the enterprise or the name of any partner, manager, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004;
- iii) Confirms that no partner, member, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption;
- iv) Confirms that I / we are not associated, linked or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or those responsible for compiling the scope of work that could cause or be interpreted as a conflict of interest; and
- iv) Confirms that the contents of this questionnaire are within my personal knowledge and are to the best of my belief both true and correct.

Signed		Date	
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Name		Position	
Enterprise name			