

S.No	Track	General or RFP/Tender Ref. Number	Bidder's Queries	SANP Response
1	General	General	Please specify the current ERP system, Database, Operating System alongwith the Versions.	There is no ERP system currently.
2	General	TERMS OF REFERENCE – APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, IMPLEMENTATION, MAINTENANCE AND POST IMPLEMENTATION SUPPORT OF AN ENTERPRISE RESOURCE PLANNING (ERP) SYSTEM FOR SANPARKS FOR A PERIOD OF 5 YEARS.	1) Please clarify if Implementation timelines are inclusive in the 5years? 2) Please clarify if SANP will procure the Oracle product license directly from Oracle?	1. YES. 18 months implementation period inclusive of 5years 2. Service provider to provide licenses quote
3	General	License	Please share the BOM(Bill of Material)	Please refer to the bid document. The bidder should provide the bill of material based on their understanding of the scope.
4	General	User Count	Please share the user count per modules/business process	Finance – 101 HCM – 86 SCM – 59 Total Employees: 6340
5	General	User Count	Please share the current full time employee in all geographies in scope	Please see above answer (E5)
6	Architecture	Architecture	Please share the current system Architecture	SANParks is currently looking for ERP system There is no documented architecture. The bidder should use information provided.
7	Architecture	Architecture	Please provide the Future To-Be Architecture	SANParks is currently looking for ERP system. There is no documented to be architecture.
8	General	Integrations	Please specify the current 3rd party Integrations	SANParks is currently looking for ERP system. There is no documented to be architecture.
9	General	Integrations	Do you already have Integration tool that is currently being used for application integration requirements?If yes,Please share the details and let us know if you want us to leverage that integration tool or TechM can propose an Integraton tool	SANParks is currently looking for ERP system. The ERP provided should come with its own integration tool.
10	General	Integrations	Please share the list of internal and external systems that need to be integrated and system integration architecture.	Please see C1 page 70 GNP-014-24 (tender document)
11	General	Historical Data Migration	As a best practice, historical closed transactions data will be migrated to data warehouse and open transactions along with the relevant master data to Oracl ERP Cloud. How many years of closed transactions data need to be migrated to the data warehouse? What is the approx size of the historical data?	1. There no selected ERP at this stage. 2. Five years of historical data must be accessible and migrate master data and open transactions.
12	General	Data Migration	(i) Do you expect Vendor to perform Data Extraction, Transformation (or) can SANP provide data in the format provided by TechM for data loading.	The service provider must provide this as part of the proposed service.
13	General	Data Migration	(ii) Please state how many years of Employee data needs to be migrated & the Volumes involved?	5yrs and open transactions e.g. case with employee (beyond 5 years)...
14	General	Historical Data Migration	We assume that Data Migration of only Open Transactions is In Scope and there will be No Historical Data migration required. The historical data shall continue to remain in Source Systems. Please confirm. If any change in our understanding, please lest us know.	No that is not correct. Historic data must be migrated from Sage 300.
15	General	Historical Data Migration	Do you propose to migrate Historical Data form the current On Premise applications to the new Target ERP? If yes, for how many years?	5yrs and open transactions e.g. case with employee (beyond 5 years)...
16	General	Data Migration	Please specify Data Migration Components which are in Scope?	All HCM and Payroll

17	General	Data Migration	Can you please provide volumetric details for Data Migration Components wise?	Data for the past 5 years for all employees and ex-employees that is on Sage 300 must be migrated.
18	General	Data Migration	Do you have any preferred Data extraction/migration tools or some home grown application. Please advise.	Service provider to propose
19	General	Data Migration	Do you have any preferred tool for data migration, profiling and cleansing activities?	None
20	General	Historical Data Migration	Are you looking for moving the historical data (closed transactions and masters) into a database in cloud only for the purpose of reference/inquiry? Or is this data for generating Audit, regulatory kind of reports?	Yes
21	General	Historical Data Migration	Once the historical data is moved into the cloud DB, are you looking for blending this data with current data from Fusion modules?	Yes
22	General	Historical Data Migration	Could you please articulate the type of reports you looking to generate from this historical data repository. Also please provide a count of each type of these reports to be developed as part of the scope	All HCM and Payroll reports. This will be determined as part of the project scoping exercise. The service provider should provide standard reports from the proposed ERP and cater for additional reports informed by the requirements by making assumptions.
23	General	Historical Data Migration	Could you please provide a list of source systems from where historical data needs to be migrated. Also, please mention the kind of data each of these sources store	Please see C1 page 70 GNP-014-24 (tender document)
24	General	Historical Data Migration	Please provide the total volume of historical data to be migrated to cloud. This will help us in doing the right target DB sizing	All HCM and Payroll data for the past 5 years. Volumes have not been determined. The scoping exercise will provide clarity. Service providers are free to provide estimations based assumptions.
25	General	Historical Data Migration	How long the historical data needs to be stored and maintained once migrated to cloud?	All HCM and Payroll data must be stored for 5 years after an employee leaves the organisation based on the Labour Law of South Africa. After 5 years it must be archived for any future use.
26	Data Warehouse & Business Intelligence	SECTION I: FEATURE LIST AND FUNCTIONALITY SECURITY AND ICT ITS: Provide pre-defined data warehouse schemas and extracts.	We understand from the statement that you are looking for an out of the box Data Warehouse and ETL solution. Please confirm if our understanding is right	NO It should be provided as part of the ERP system proposed.
27	Data Warehouse & Business Intelligence	SECTION I: FEATURE LIST AND FUNCTIONALITY SECURITY AND ICT ITS: Provide pre-defined data warehouse schemas and extracts.	The Data Warehouse schema will cover Finance, Supplychain and HCM domains. Please confirm if our understanding is correct	YES
28	Analytics, Dashboards and Business Intelligence reports	General	Every function area has requirements for reporting. However, we have not seen any requirement for Analytics such as time series, trend, KPIs, visualisations, Predictive analytics etc. Should we propose a pre-packaged solution that consists of pre-built analytics, standard KPIs and Dashboards which you can extend or customize as needed?	Service provider to propose
29	Analytics, Dashboards and Business Intelligence reports	General	What is the total number of user base accessing the reports?	Finance – 101 HCM – 86 SCM – 59 Total Employees: 6340 However, the scoping exercise will determine the user base with regard to access to reports.
30	General	General	Is there any Existing ERP? If Yes please provide details?	SANParks is currently looking for ERP system. Please see C1 page 70 GNP-014-24 (tender document)
31	Finance	General	How many Legal Entities are in scope?	SANParks manages 22 National Parks in South Africa. All of these are in scope.
32	General	General	What are the countries in the scope?	South Africa

33	General	General	What is the Integration Framework currently in-place?	No current framework. The provide must provide a framework for the ERP proposed.
34	General	General	What is the existing business language for the applications? Is multi language has been considered? If so, please provide the details for the same.	Only English as natural language. The system's UI language, programming language, or data integration languages to be established at design. The system must be able to cater for multiple languages for future requirements.
35	General	General	Provide the details of Warranty support timelines	To be agreed upon with the successful bidder. For software, as long as the software is use.
36	Finance	General	Please provide the Organization structure as currently existing in environment with details like: # Business Groups # of Set of Books/Ledger # of Legal Entities # of Operating Units # of Inventory organizations # of HR organizations	The scoping exercise will provide clarity. Bidders can make sensible assumptions on the basis of regions: 6, and further into parks: 22.
37	Change Management	General	What are your expectations around Organizational Change Management and Training?	Create user guides, process mapping, train the trainer and each park change implementation framework. This includes travel to each park for the training. The bidder must include in scope of the proposal. The bidder must train all users.
38	General	General	Do you have any specific "Black Out" time spans in which phase the production downtime for cutover cannot be planned?	To be planned with the successful bidder.
39	General	General	Do you have any preference between phase wise approach and Big bang?	Service provider to provide best practise
40	General	General	Need to understand the basis of implementation timelines of 18 months as given in the RFP?	It is a business need, the system be live in 18 months.
41	General	General	Does the Implementation Partner has the flexibility to come up with alternative implementation timelines?	Timelines should be within the period stipulated on the GNP-014-24 tender document. As long as they are within 18 months.
42	SCM	SC7.7	<i>The requirement "The system must have the capability to Upload documents & folders via drag and drop and link to ECM".</i> Are you using any ECM system and do you to integrate this with the existing one?	Yes, we currently use ECM, which will be replaced by the ERP. Not integrate but build and enhance functionality in the new ERP considering that the existing tool is OpenText.
43	SCM	SC4.13	<i>The requirement</i> <i>"The system must have the capability Transport and Logistic management."</i> What features and capabilities are expected for this requirement? Please provide more details	The features of the Transport / Fleet Management should include amongst others: 1. Vehicle Tracking and monitoring 2. Vehicle License renewal 3. Vehicle maintenance plan 4. Trip Authorization 5. Management of traffic fines by allocating to HCM for payroll purposes. Basic/standard functionality.
44	Tourism, Marketing and Conservation Services	A1.4	<i>The requirement</i> <i>"The system must the ability to track and control usage of donor accommodation benefits according to contract stipulations directly from reservation systems."</i> Please provide provide more details about this requirement. Are you looking for report and analytics for this. Which system holds this information?	This is not a requirement any more as there is no more any Donor accommodation.

45	Tourism, Marketing and Conservation Services	A1.5	<p><i>The requirement</i> <i>"The system must have the capability to manage Inventory (Listing of all inventories that can be sold) for Accommodation, Activities and Permits at Camps, Parks across all Regions. "</i></p> <p>Please provide provide more details about this requirement. Are you looking for report and analytics for this. Which system holds this information?</p>	<p>SANParks have a reservation system which controls everything regarding accommodation etc.. The information from the reservation system must be incorporated within an BI environment to be used for reporting. Details will be determined as part of the scoping exercise. TPMS - Tourism Property Management System currently holds the data.</p>
46	Tourism, Marketing and Conservation Services	A1.6	<p><i>The system must have the capability to manage available Inventory for Sales and Budgeting at Camps, Parks across all Regions.</i></p> <p><i>Please provide provide more details.</i></p>	<p>Sales of inventory is handled by the reservation system. What is required is a budget process to budget for the inventory portion. This is over 21 national Parks, 96 camps within these parks. Currently this budget is done per day per accommodation/Activity type. If needed detailed information can be supplied.</p>
47	Tourism, Marketing and Conservation Services	A1.7	<p><i>Requirement</i> <i>"The system must have the capability to manage Inventory Pricing and Tariffs for the inventory held. "</i></p> <p>Please provide the more details about this requirement. Which system stores this data and do we need integration and report based on this system?</p>	<p>This is done on the reservation system. This cannot be done in the ERP environment. See the answer above</p>
48	Tourism, Marketing and Conservation Services	A1.10	<p><i>The system must have the capability for the management of Maintenance Complaints:</i> '- Logging of camp complaints for maintenance '- Case management and reporting of such complaints.</p> <p>In which system are the camp complaints logged? What is the application used for Customer Call Center? Do you plan to continue using this application ? If yes, do you need any integration between the call center application and Oracle Fusion Maintenance ?</p>	<p>Logging of camp complaints for maintenance will be submitted via the SANParks mobile app by customers. These need to be logged into the ERP system for attendance by park/camp management.</p> <p>After the customers have checked out and departed, they currently log their complaints using a web form which captures the info into MS Dynamics 360.</p>
49	Tourism, Marketing and Conservation Services	A1.12	<p><i>Requirement</i> <i>"The system must have the capability for Compliance reporting:</i> '- Status of compliance for each concessionaire. '- ECO audit report for lodge concessions. '- Environmental audit report for restaurants. "</p> <p>Which system stores this data and do we need integration and report based on this system?</p>	<p>No current system</p> <p>Across multiple systems and spreadsheets. This functionality should be built into the new ERP proposed.</p>
50	Tourism, Marketing and Conservation Services	A1.13	<p><i>Requirement</i> <i>"The system must have the capability to integrate Laboratory Management System "</i></p> <p>Please provide more details of the integration with this system</p>	<p>To be defined during specifications gathering. Details will be determined as part of the scoping exercise.</p>
51	Enterprise Content Management	ECM	<p>Whether in the New Proposed System, existing OpenText would be used as the ECM system or you are looking for Oracle ECM as part of scope of this RFP?</p>	<p>The current ECM system will be replaced by the future ERP system</p>
52		Systems	<p>TPMS - Tourism Property Management System : Are you planning to replace this with new proposed ERP system or would like to integrate with the proposed new system?</p>	<p>No, we are currently in the UAT portion of a new reservation system, there will be certain data that will need to be integrated from the TPMS system to the ERP environment (Finance)</p>
53		Systems	<p>Banks, Insurances, Financial Institutions : What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>No integration via the ERP environment to the banks.</p>

54		Systems	<p>WIMS (Water Information Management System) – used for implementing biodiversity land rehabilitation projects.</p> <p>What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>The WIMS database is used for the management of biodiversity projects and have information of alien invasive vegetation and land rehabilitation. It is used on a daily basis to generate work contracts and to capture the data of each project. There must be an intergration with the new ERP system.</p>
55		Systems	<p>Infrastructure Database – developed by SMEC Consulting Engineers for all aboveground infrastructure in National Parks</p> <p>Are you planning to replace this with new proposed ERP system? If No, What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>The business function is the management of infrasturcture in national parks inclusive of GIS, condition assessment, value determination for replacement values, generating maintenance and re-capitalisation plans and budget.</p> <p>The proposed ERP must be able to replicate the infrastructure database and synchronise changes. There should be full integration in terms finance related transactions and maintenance related transactions. The bidder should provide further functionality where possible.</p>
56		Systems	<p>Fleet Management System :</p> <p>Are you planning to replace this with new proposed ERP system?</p>	<p>To be determined at specificactions phase.</p>
57		Systems	<p>National Treasury - (CSD) Central Database System --</p> <p>What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>Information is pulled from the CSD database into the financial system in order for us to create creditors on thew financial system. This must still happens with the ERP enviroment. Interface with the central government CSD system.</p>
58		Systems	<p>SANParks GIS database</p> <p>What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>The existing key business functions—Centralized Spatial Data Management, Spatial Analysis and Decision Support, Real-Time Data Updates and Version Control, Data Security and Governance, and Scalability and Integration—will remain within their respective functional areas. However, integration points must be carefully considered, as ERP functions may require data exchange, analysis, and reporting that rely on spatial information. The ERP solution should support seamless interoperability with these functions, ensuring efficient data flow, accuracy, and alignment with organizational decision-making processes.</p> <p>It provides GIS functionality for all SANParks systems. The bidders should propose how they plan to use GIS.</p>
59		Systems	<p>Asset Verification Tool</p> <p>-- What is the business function of this system? Do you want us to integrate with this system with the proposed Oracle fusion ERP system? If yes, please provide the transaction being interfaced between these system</p>	<p>SANParks currently have an inhouse developed tool (Access database). SANParks would like to replace this tool, (If possible even before the implementation of the ERP environment.</p> <p>The purpose of the tool is for each business owner to validate the assets that is under their control. This is done twice a year. The owner need to verify that the asset is still in under their control. If there is any assets to be disposed, they need to indicate as such on the application, the same if the asset has been transvered they need to indicate that.</p> <p>This type of Info needs to be imported into the Asste register on the financial system.</p> <p>Replaced and be part of proposed ERP. It is used for asset (fixed and non-fixed) verification for financial compliance purposes.</p>
60		A1.13	<p>The Requirement "<i>The system must have the capability to integrate Laboratory Management System "</i></p> <p>What is the business function of this system?Please provide the transaction being interfaced between this system and ERP</p>	<p>It is used for laboratory related functionality. The details of the integration will be determined in the scoping exercise.</p>

61		A3.60	The Requirement " <i>The system must be able to capture and link call centre reports with work orders to track and close off reported incidents on both platforms when work is completed close off reported incidents on both platforms when work is completed</i> " In which system are the camp complaints logged? What is the application used for Customer Call Center? Do you plan to continue using this application ?	Currently we use MS Dynamics 360. Service provider to propose solutions. The system requirement is tracking for maintenance calls not customer calls.
62	C2.1.1 Financial Management	F8.1	What type of projects you undertake?	SANParks implements a huge array of projects from Infrastructure, biodiversity (removal alien invasive vegetation, land rehabilitation, wetlands rehabilitation, cleaning of beaches, etc.) There are also research and socio-economic projects. Project vary in size from small (R 100,000 to millions.) Variety e.g. Infrastructure projects, etc.
63	C2.1.1 Financial Management	F16.2	Can you elaborate on the requirement "The system must be able to produce who captured invoices and applied payments ". What is expected outcome of this process?	We would need to know the details of the capturer and the person who applied those payments to ensure that there is an audit trail should there be incorrect capturing of payments etc. The system should provide a log of who captured invoices and other activities on the system.
64	C2.1.1 Financial Management	F1.1	Do you also follow Standard Accrual accounting method along with PFMA / GRAP?	Yes we follow standard accrual accounting in line with GRAP
65	C2.1.1 Financial Management	F8.17	Can you elaborate on the requirement "The system must integrate WIMS database on creditor payment for EPWP vendors"? What is WIMS database and what data need to be interfaced to WIMS database	The WIMS database include information of work contracts issued small contractors (creditors), and this must be integrated with the SANParks financial system to record the expenditure and include it in the database. See page 70 of the tender document
66	C2.1.1 Financial Management	F8.18	Can you elaborate the process for this business requirement "The system must integrate with Infrastructure database with Fixed Asset Register and/or SANParks GIS database". Can you also explain about GIS / Infrastructure database and what data needs to be integrated to these databases	The Infrastructure database include all fixed assets (buildings, roads, fences, bulk services infrastructure up to component level, i.e. pumps, air-conditions, geysers, etc), and this must align with the financial fixed asset register. Infrastructure database includes geo- position, pictures, size/length, description, value, maintenance & recapitalisation, condition, etc. The proposed ERP must be able to replicate the infrastructure database and synchronise changes. There should be full integration in terms finance related transactions and maintenance related transactions. The bidder should provide further functionality where possible. The ESRI GIS system provides GIS functionality for all SANParks systems. The bidders should propose how they plan to use GIS.
67	C2.1.1 Financial Management	F8.19	"The system must integrate with Infrastructure Database on Fixed Assets Register and allow users to extract information for maintenance plans, recapitalisation plans, etc " What is this infrastructure database you are referringto? Can you elaborate on this process?	Please see reponse in F8.18 The proposed ERP must be able to replicate the infrastructure database and synchronise changes. There should be full integration in terms finance related transactions and maintenance related transactions. The bidder should provide further functionality where possible.
68	C2.1.1 Financial Management	F9.1	What type of properties, do you lease?	Variety e.g. lodges, land, restaurants, etc. We also lease office accomadation

69	C2.1.1 Financial Management	F13.1	"The system must have the capability to allow suppliers/officials to upload invoices on a central repository. This must allow for the allocation of invoices to different location, and ability to produce reports and track the status of invoices (30-day payment reporting tool as per the requirements of the Treasury Regulation)"? Can you elaborate on this process and what do you mean by allocation of invoices to different locations	We envision, a central point for all suppliers to upload their invoices, this should then be able to be allocated to the different regions/parks in SANParks. ie when uploading the supplier should be able to select which area/park that invoice relates to. so when we have to report we will be able to draw out reports per region/parks. This is a workflow functionality. Invoices should be captured to applicable areas and directed to applicable users per location via workflow.
70	C2.1.1 Financial Management	F13.16 / F13.17	"New Vendor information must be obtained from the CSD environment. (Service should be available) " Can you elaborate,how this process works?	Intergration between the CSD system and our accounts payable module, to ensure that when supplier payments are made its made with the most up to date and relevant information from CSD. Use CSD to verify new vendor information via CSD integration.
71	C2.1.1 Financial Management	F15.6	"The system must be able to produce Pre-payment capabilities. (Balance Accounts)" what do you mean by "product prepayment capabilities" in this context	SANParks sometimes make prepayments and the system should cater for advance payments.
72	C2.1.1 Financial Management	F15.14	"The system must be able to handle debt payment arrangements." what do you mean by "debt arrangements" here?	If a supplier wants to make payment arrangements, ie pay a balance over 6 months, we should be able to structure the debtor in that way. This basic debt management.
73	C2.1.1 Financial Management	F18.10	"The system must provide ability to group departmental expenses. This must be easily configurable." what do you mean by grouping of departmental expenses.	Eg, repairs and maintenance must be linked to either buildings , motor vehicles so that we can draw our reports to correctly classify expenditure. Allocation of expenses by cost centres or similar structure.
74	C2.1.1 Financial Management	F18.27	"The system must allow for criticality rating to be assignable to each asset via risk assessment model " Can you explain & elaborate on this requirement	This would be asset condition based on a rating scale so it would be easier to identify assets that are impaired. Self explanatory as per normal accounting and asset management standards.
75	C2.1.1 Financial Management	F18.28	"The system must allow routable components, critical components and sub-components to be assignable and traceable between the function locations, stores and repair" what is the business process context surrounding this requirement	This is similar to warehouse management, where spares leaving its location should be able to be tracked and accounted for . This has to do with logistics. Be able to route components received at a central point to other locations.
76	C2.1.1 Financial Management	F8.3	"The system must create multiple projects under one funder", do you have any requirement for Grants Management?	Yes, our projects are similar to grant funding and one funder can be linked to different projects. The bidder must decide.
77	Payroll	Payroll	Please specify are you open for third party payroll application? Or Do you want to integrate with current payroll application?	Replacement of current payroll. Bidder to provide complete solution.
78	Common	A3.45	What is the current ITSM tool?	SANParks currently uses HEAT as the ITSM tool
79	EPM-Planning and Budgeting		What are the upstream and downstream systems for integration for purpose of Operational expenditure, Staff expenditure and capital expenditure of planning and budgeting.	The upstream systems for Operational Expenditure (OPEX), Staff Expenditure, and Capital Expenditure (CAPEX) planning and budgeting currently include HR & Payroll (for staff costs), Procurement (for OPEX-related purchases), and Asset Management (for CAPEX tracking), with Great Plains as the core financial system. In the future ERP system, these integrations will be redefined to ensure seamless data flow, replacing Great Plains with a more scalable solution that aligns budgeting, expenditure tracking, and financial reporting across the organization. The bidder must provide solution for the proposed ERP. Current systems are provided on page 70.

80	EPM-Planning and Budgeting		How many years of budget and forecast is required to be carried out in software?	Details will be determined as part of the scoping exercise.
81	EPM-Planning and Budgeting		Are there any custom calculations/logics for calculation of budgeting and forecasting of Operational expenditure ,capital expenditure	Current system does not have complex calculations for opex or capex. Revenue is budgeted per park/division/camp etc. This is based on number of night guests stay at the park etc. We are looking at also having some activity based budgeting in the new ERP system so that costs can be linked to revenue for certain activities. More details will be determined as part of the scoping exercise.
82	EPM-Planning and Budgeting		How many custom calculations are approximately included for staff list expenditure.	As per labour law. Details will be determined as part of the scoping exercise.
83	EPM-Planning and Budgeting		Is there a requirement of rolling forecast?	There must be an option for a rolling forecast and a static report, since some of the information will need to be predicted in terms of financial sustainability. Cater for at least 3 to 5 years. However there should be flexibility for more or less.
84	EPM-Planning and Budgeting		Is there any requirement to write back budgets to ERP	Yes
85	Mandatory Criteria	C1.3 Mandatory Evaluation Criteria, PG 15	The ERP will focus on the back end functional requirements as stipulated in the RFP for Finance, Supply chain and HCM. There is a requirement to digitise and enable other activities like incident management and call centre integrations, web clients and business partner portals. These functions are not core to the ERP and will need a separate team of resources with the skills to enable the web enabled functions and integrations. Is SANParks' in agreement with this assumption ?	Yes, fully in agreements
86	Mandatory Criteria	C1.3 Mandatory Evaluation Criteria, PG 15	The requirement to have the system operational for offline capability, please can you specify the use cases, so we can determine the level of complexity. For example will the requirement be required for warehouse operations or maintenance related activities ?	This should be mission critical processes and would be determined during requirements specification.
87	Mandatory Criteria	C1.3 Mandatory Evaluation Criteria, PG 15	User security authorisation through Active Directory and Azure AD to ensure centralized enforcement and auditing of user accounts and passwords. This enablement for aspects will need to be enabled with the help of SANParks' IT departments, is the team aligned with this request?	Yes
88	Mandatory Criteria	C1.3 Mandatory Evaluation Criteria, PG 17	Will SANParks' take accountability for the integration dependencies on 3rd parties , with relations to the latest version of their integrations to be able to be API compatible ?	Yes, fully in agreement
89	Financial Management	C2.1.1 Financial Management, pg 19	Is there a view on the number of legal entities that need to be migrated onto the ERP , Company codes ?	The demand plan is uploaded on CSD from National Treasury, hence is publicly available.
90	Financial Management	C2.1.1 Financial Management, pg 22	Is employee expenses part of scope , will ERP modules for expenses be considered for this functionality ?	Yes, it is.
91	Financial Management	C2.1.1 Financial Management, pg 23	Is the ERP Modules related to Contract , Lease and Real Estate management being considered to meet the Real Estate requirements	Service provider to propose most viable options
86	Financial Management	C2.1.1 Financial Management, pg 24	Is there an existing integration / platform being considered for bank recons and statement matching ? Or is a bank communication module to be added to the scope	Currently there is no integration to the bank for reconciliation processes. Will however want to understand the bank communication better for a decision.
87	Financial Management	C2.1.1 Financial Management, pg 24	How many Banks / bank accounts are in scope to be enabled for bank recons and statement matching ?	100+
88	Human Capital Management	C2.1.3 Human Capital Management, pg 39	How many employee masters will need to be migrated ?	All of them
89	Human Capital Management	C2.1.3 Human Capital Management, pg 47	Will SANParks' ensure the physical access control systems are in place and able to integrate with the system as required for Time and Attendance	The ERP needs to integrate with the Time and Attendance system that SANParks chooses in the future
90	Architecture	C1.3 Mandatory Evaluation Criteria, pg 15	Is there a requirement for the solution be hosted on a private cloud or public cloud instance ?	Please see tender document GNP-014-24 for requirements
91	Timelines	PART C: PRICING, pg 90	Please confirm the Support period of 5 years , is separate from the implementation, Go live and Post Go Live support period.	Implementation of 18 months (maximum) is part of the 5 year contract

92	General	General	Is it possible to have an extension of 10 working days for the proposal submission	Yes
----	---------	---------	--	-----