

CONDITIONS FOR THE ACCEPTANCE OF PRIOR RESERVATION

SANP retains the right to change any tariffs, services or rules without prior notification. Should you wish to peg the price for the future bookings, full payment of the itinerary within 30 days from date of booking will secure the booked price provided no changes are made after payment is made.

The following conditions are only relevant to public reservations and not those made directly on the web via the online real time booking system.

❖ **Deposit:**

- Reservations made 365 days in advance pay 50% within 30 days of making the booking.
- Balance (50%) is payable 60 days before arrival.
- Reservations made to 31 to 60 days in advance pay 100% within 7 days of making the booking.
- Reservations made within 30 days pay 100% within 3 days of making the reservation.
- Reservations made within 4 days of arrival are to be paid immediately.

❖ **Cancellations:**

- Percentage is calculated on the client's total reservation cost payable.
- Cancel within 30 to 15 days before arrival - 25%.
- Cancel within 14 to 7 days before arrival - 50%.
- Cancel within 6 days and less - 100%.
- If the arrival date of the itinerary is postponed prior to or on date of arrival and then cancelled at a later stage, the fees that applied at the time of amendment will be enforced if the amount is greater than the new cancellation fees.

❖ **Modifications:**

- For downgrading of a reservation when a deposit has been paid, percentage is calculated on the difference:
- Modify within 30 to 15 days before arrival - 25%.
- Modify within 14 to 7 days before arrival - 50%.
- Modify within 6 days and less - 100%.
- When modifying the arrival date to an earlier date, no modification fees will be charged, unless the total cost is decreased and the arrival date before the modification fell inside the 30-day period.
- If the arrival date of the itinerary is postponed prior to or on date of arrival and then cancelled at a later stage, the fees that applied at the time of amendment will be enforced if the amount is greater than the new cancellation fees.

** There are no cancellation or modification fees charged on conservation fees but day permit booking fees are non-refundable.

CONDITIONS FOR THE ACCEPTANCE OF PRIOR KRUGER WILDERNESS TRAIL & HOERIKWAGGO TRAIL RESERVATIONS

SANP retains the right to change any tariffs, services or rules without prior notification. Should you wish to peg the price for future bookings, full payment of the itinerary within 30 days from date of booking will secure the booked price provided no changes are made after payment.

❖ **Deposit:**

- Reservations made within 10 days of arrival pay 100% immediately.
- Reservations made to arrive 11 to 60 days pay 100% within 7 days of making the reservation
- Reservations made to arrive 61 to 166 days in advance pay 100% within 30 days of making the booking.
- Reservations made to arrive 167 and more days in advance pay 50% within 30 days of making the booking.
- Reservations made to arrive 167 and more days in advance pay 50% 90 days before arrival.

❖ **Cancellations:**

- Percentage is calculated on the client's total reservation cost payable.
- Cancel within 90 to 31 days prior to arrival - 50% forfeiture.
- Cancel within 30 days and less prior to or on arrival - 100% forfeiture.
- If the arrival date of the itinerary is postponed prior to or on date of arrival and then cancelled at a later stage, the fees that applied at the time of amendment will be enforced if the amount is greater than the new cancellation fees.

❖ **Modifications:**

- For downgrading of a reservation when a deposit has been paid, percentage is calculated on the difference:
- Decrease number of persons within 90 to 31 days prior to arrival - 50% forfeiture of the difference.
- Within 30 days and less prior to or on arrival - 100% forfeiture.
- Arrival date moved to an earlier date within 30 days and less prior to or on arrival - 50% forfeiture of the total cost.
- Arrival date moved forward within 90 to 31 days prior to arrival - 50% forfeiture of the total cost or
- Within 30 days and less prior to or on arrival - 100% forfeiture.
- If the arrival date of the itinerary is postponed prior to or on date of arrival and then cancelled at a later stage, the fees that applied at the time of amendment will be enforced if the amount is greater than the new cancellation fees.