



SOUTH AFRICAN NATIONAL PARKS

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**TERMS & CONDITIONS VALID FROM 1 JANUARY 2013 FOR
GROUP ACCOMMODATION, AND ALL SERVICES WHICH CAN BE PRE-BOOKED.**

A GROUP CONSTITUTES 10 OR MORE UNITS

**CONSERVATION FEES AND COMMUNITY LEVIES ARE EXEMPT FROM CANCELLATION
FEE**

PAYMENT CONDITIONS:

- A 50% first deposit is payable at 120 days after making the booking and the final 50% is payable 60 days before arrival.
- 50% deposit of itinerary is payable 14 days after reservation is made within 6 months of arrival date and the final 50% before 60 days of arrival.
- Only credit card payments are accepted for reservations made within 4 days of arrival.

CANCELLATION OF A RESERVATION

The following will amount to a cancellation of a reservation:

Any change which results in the amount on the revised reservations being less than the original booking.

CANCELLATION FEE

- No cancellation fee will be incurred for cancellations made after payment of first deposit up to and including 61 days prior to arrival.
- Cancellation fees equal to 50% of the total reservation cost is payable in a case of cancellation made between 60 days and 45 days prior to arrival.
- Cancellation fee equal to 100% of the total reservation cost is payable in a case of a cancellation made between 44 days prior to and date of arrival

- 100% of the total cost for any non-arrival
- A 24 hour release period before close of business without attracting cancellation fee is allowed.
- If the arrival date of the itinerary is postponed prior to or on date of arrival and then cancelled at a later stage, the fees that applied at the time of amendment will be enforced if the amount is greater than the new cancellation fees

All reservations must be confirmed in writing by SANParks to be effective and the Tour Operator shall not confirm any reservation with any client prior to the receipt of such written confirmation.

Any cancellation of a reservation must be confirmed in writing to the Tour Operator by SANParks.

It is the responsibility of the Tour Operator to ensure that an updated confirmation form is received after any changes are made in the status of a reservation.

All reservations are subject to the stipulations contained in the Protected Areas Act of 2003 and related regulations. South African National Parks reserves the right to change any tariffs, services or rules without prior notification.