ERRATUM
CANINE SYSTEM REQUEST FOR PROPOSAL (RFP) BID FOR THE KRUGER NATIONAL PARK
Tender Number: GNP-035-14

Bidders should note that this Erratum replaces the sections in Tender Number: GNP-035-14, as detailed below.

1. From “SBD 3.3 FORM: PRICING SCHEDULE FOR PROFESSIONAL SERVICES” Section

Replace table on p. 7 of Tender Number: GNP-035-14 with:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Unit Price</th>
<th>Total Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Tracker/patrol canines</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Weapons and ammunition detection canines</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Protected and endangered wildlife product detection canines</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Candidate dog handler screening reports</td>
<td>25</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Dog handler training</td>
<td>16</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Quality and compliance testing (quarterly monitoring)</td>
<td>5 assessment sessions for 16 canine and handler teams</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Logistic support (Details to be provided by the Service Provider)</td>
<td>Fixed supply plus 18 months.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Expert support</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Other (Please specify)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. From “SCOPE OF WORK FOR THE CANINE SYSTEM BID IN THE KRUGER NATIONAL PARK” Section

Replace Paragraph 2 to Paragraph 6 (pages 51 to 59) with:

2. Quality requirements

2.1 The Service Provider shall be Private Security Industry Regulatory Authority (PSiRA) registered.

2.2 The Service Provider shall have a proven track record of providing similar services (as detailed in section 3 to 5).

2.3 The Service Provider shall provide, with his tender, the Curriculum Vitae (CVs) of his canine
training centre management and instructors.

2.3.1 The Service Provider’s Instructors shall be registered with the Education, Training and Development Practices Sector Education and Training Authority (ETDP-SETA).

2.4 The Service Provider shall have onsite canine kennels, food, veterinary services, training facilities, training material and aids, as well as logistical support to accommodate canines and handlers during training (at the Service Provider’s facility).

2.4.1 The onsite veterinary services shall at least include the services of a veterinary assistant.

2.5 The Service Provider shall be willing to undergo company screening by SANParks.

2.6 Shortlisted Service Providers shall be visited by SANParks and/or their representatives to witness service quality with respect to canine and canine handler training and operations.

2.7 The Service Provider shall provide, with his tender, a proposed quality and compliance assurance plan which addresses:

2.7.1 Training and refresher training of canines and canine handlers in accordance with relevant legislation and sound management practices.

2.7.2 The Service Provider possessing the necessary permits for acquiring and storing the training aids required for the training of canines.

2.8 The Service Provider shall provide, with his tender, a proposed schedule for the execution of the services (as detailed in section 3 to 5), including a proposed invoicing plan.

2.9 The Service Provider shall provide, with his tender, the proposed criteria for screening candidate dog handlers (refer to section 4.1).

2.10 The Service Provider shall provide, with his tender, the proposed training curriculum to be used during the execution of the services.

2.11 The Service Provider shall be required to enter into a Service Level Agreement with SANParks to provide the services for a period of at least eighteen (18) months.

### 3 Specifications for canines to be purchased

#### 3.1 Specifications applicable to all¹ canines

3.1.1 All canines shall have positive identification (microchip).

3.1.2 The canine may be either male or female.

3.1.3 All female canines shall be spayed.

3.1.4 All canines shall be between fourteen (14) months and thirty-six (36) months of age at the time of delivery to the Kruger National Park (KNP).

3.1.5 The canine’s height, weight and build shall be proportionate.

3.1.6 All canines shall have a skin and coat suitable to working in a harsh environment (KNP specific) e.g. no light skin pigmentation.

3.1.7 All canines shall be free of any congenital abnormalities and shall have no physical, mental or social anomalies.

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¹ In this section (section 3.1) “all dogs” shall mean tracker/patrol and detection dogs.
3.1.7.1 Should a canine be found to have congenital abnormalities or physical, mental or social anomalies, the canine shall be replaced by the Service Provider at no additional cost to SANParks.

3.1.8 All canines shall have no damaged and broken teeth.

3.1.9 All canines shall be free of disease, allergies and external parasites.

3.1.10 All canine vaccinations and deworming shall be up to date.

3.1.11 Canine ears shall not be cropped.

3.1.12 Canine tails shall not be docked.

3.1.13 All canines shall be made available to SANParks inspectors, for inspection and selection purposes, before procurement.

3.1.14 The Service Provider should have a larger than required population (at least 10% larger) of canines available for inspection and selection for procurement purposes.

3.1.15 All proposed canines shall be examined by a South African Veterinary Council registered veterinarian who needs to certify that the canine is in satisfactory health.

3.1.15.1 This examination shall be at the cost of the Service Provider.

3.1.15.2 Refer to section 6 for the minimum requirements of the veterinary examination.

3.1.15.3 The health history which includes all veterinary records, x-rays and laboratory test results, as well as the completed vaccination record of the canine shall be provided to SANParks upon delivery of the canine.

3.1.15.4 The Service Provider shall provide to SANParks, as part of his proposal, a full list of all aspects that will be evaluated to determine the canine’s medical history.

3.1.16 All canines shall have a sound temperament and be properly socialised in respect of obedience; travelling in vehicles and aircraft; and working in the proximity of wild animals in a bush environment.

3.1.17 All canines shall be assessed for noise phobia, with the focus on gun shyness and operational hazards such as aircraft noise, and shall be able to work in these noisy environments.

3.1.18 The Service Provider shall provide a warrantee in terms of the work performance of all canines, including behavioural problems such as unpredictable aggression amongst all canines procured.

3.1.19 Should the canine develop any social or psychological problems within twelve (12) months after delivery, the Service Provider shall attempt to retrain the canine. Should the canine not be retrain-able, the Service provider shall replace the canine (with a canine meeting the specifications detailed in Section 3) and train the canine and the handler at no additional cost to SANParks.

3.2 Tracker/patrol canines (human scent and article location)

3.2.1 Tracker/patrol canines shall be certified by an accredited training centre certifying that the canine is trained to track human scent and can distinctly locate articles handled by a human.

3.2.1.1 The articles to be located include objects such as knives, pangas, glass and plastic bottles, caps, wooden articles, canvas bags, material objects.

3.2.2 Tracker/patrol canines shall be able to effectively perform scent discrimination in humans i.e. the tracker/patrol canine shall identify the scent of a specific person out of a group and single
3.2.1 The tracker/patrol canine shall be able to identify specific human scent between a minimum of three (3) persons based on the canine being presented a scent article with which to track a specific person within the three (3) person group.

3.2.2 The canine shall be able to successfully identify the scent and locate the specific person whom the article belongs to.

3.2.3 Tracker/patrol canines shall be able to track the scent that is at least two (2) hours old, in KNP conditions.

3.2.4 Tracker/patrol canines shall be trained to “lie down and stay” in dangerous situations e.g. during gun fire.

3.2.5 Tracker/patrol canines shall be certified by an accredited training centre certifying that the canine is trained to protect its handler.

3.2.6 The tracker/patrol canine shall be trained in human scent tracking, article location, handler protection and obedience prior to the handler’s arrival at the Service Provider’s training facility i.e. prior to the commencement of the initial phase of dog handler training.

3.2.7 Emphasis shall be placed on human scent and article location, as well as handler protection whilst working in the proximity of wild animals in a bush environment.

3.2.8 The tracker/patrol canine shall be trained and capable of successfully passing the Safety and Security Sector Education and Training Authority (SASSETA) accredited training, with its handler.

3.2.9 Tracker / patrol canines shall be able to swim.

3.2.10 Tracker/patrol canines shall be either Malinois or any other suitable breed as agreed to by SANParks.

3.3 **Detection canines (weapons and ammunition)**

3.3.1 All weapons and ammunition detection canines shall be certified by an accredited training centre certifying that the canine is trained to detect and identify the article positively.

3.3.2 Weapons and ammunition detection canines shall be trained to detect Nitro Cellulose and firearms i.e. the weapons and ammunition detection canines shall be imprinted on Nitrocellulose and shall be able to find all types of firearms and weapons, as well as “live” and used ammunition.

3.3.3 The detection canine shall be trained in weapons and ammunition detection prior to the handler’s arrival at the Service Provider’s training facility i.e. prior to the commencement of the initial phase of dog handler training.

3.3.4 Emphasis shall be placed on weapons and ammunition detection in vehicles, buildings, caravan, tents and open areas in a real-world environment. These real world environments include KNP entrance / exit gates, roadblocks inside the KNP and terrain inside the KNP.

3.3.5 The detection canine shall be trained to work off-leash.

3.3.6 The detection canine shall be trained in passive indication of weapons and ammunition odours.

3.3.7 The weapons and ammunition detection canine shall be trained and capable of successfully passing the SASSETA accredited training, with its handler.

3.3.8 In cases where the article is located in a vehicle, the detection canine shall locate the article without the vehicle’s contents being unpacked.
| 3.3.9 | Detection canines shall be either Springer Spaniel, Border Collie, Kelpie or any other suitable breed as agreed to by SANParks. |
| 3.4  | **Detection canines (protected and endangered wildlife products)** |
| 3.4.1 | All protected and endangered wildlife product detection canines shall be certified by an accredited training centre certifying that the canine is trained to detect and identify the article positively. |
| 3.4.2 | Protected and endangered wildlife product detection canines shall be trained to detect elephant ivory and rhino horn. |
| 3.4.3 | The detection canine shall be trained in protected and endangered wildlife product detection prior to the handler's arrival at the Service Provider's training facility i.e. prior to the commencement of the initial phase of dog handler training. |
| 3.4.4 | Emphasis shall be placed on protected and endangered wildlife product detection in vehicles, buildings, caravan, tents and open areas in a real-world environment. These real world environments include KNP entrance / exit gates, roadblocks inside the KNP and terrain inside the KNP. |
| 3.4.5 | The detection canine shall be trained to work off-leash. |
| 3.4.6 | The detection canine shall be trained in passive or active indication to protected and endangered wildlife product odours. |
| 3.4.7 | The protected and endangered wildlife detection canine shall be trained and capable of successfully passing the SASSETA accredited training, with its handler. |
| 3.4.8 | In cases where the article is located in a vehicle, the detection canine shall locate the article without the vehicle's contents being unpacked. |
| 3.4.9 | Detection canines shall be either Springer Spaniel, Border Collie, Kelpie or any other suitable breed as agreed to by SANParks. |

| 4   | **Dog handler screening and training** |
| 4.1  | **Dog handler screening and selection** |
| 4.1.1 | The Service Provider shall screen and make recommendations on suitable candidates for dog handler training focussed on the suitability of the dog handler to work with dogs. |
| 4.1.2 | The Service Provider shall conduct the screening of dog handler candidates in the Kruger National Park (KNP). |
| 4.1.3 | The dog handler candidates shall be provided by SANParks. |
| 4.1.4 | The recommendation on the suitability of the dog handler candidate shall be documented in a confidential report, serving as an input to the KNP dog handler selection process. |
| 4.1.5 | The confidential candidate dog handler evaluation and screening reports shall be submitted to the KNP within two (2) weeks after screening has taken place. |
| 4.1.6 | Dog handler screening shall be scheduled in parallel with canine selection to ensure that dog handler training can commence in a timely manner. |

| 4.2  | **Dog handler training** |
| 4.2.1 | The initial phase of the dog handler training (initial implementation) may take place at the Service Provider’s training facility or in the KNP (as agreed between SANParks and the Service |
4.2.2 The last phase of the dog handler training (practical implementation) shall take place in the KNP operational environment.

4.2.2.1 The noise sensitisation (in terms of aircraft noise only) of the canines shall take place during the last phase of dog handler training in the KNP, utilising SANParks aircraft.

4.2.3 The Service Provider shall have a South African certified assessor present and involved in the pairing of the canine and the dog handler during the initial phase of the training.

4.2.4 The dog handler training shall be SASSETA accredited.

4.2.5 Training shall be provided at the SASSETA Dog Handler Levels 1-5 for tracker/patrol canine handlers.

4.2.6 Training shall be provided at the SASSETA Dog Handler Levels 1-4 for detection canine handlers.

4.2.7 A SASSETA registered training institute certificate shall be issued to each dog handler on successful completion of the training (also refer to section 6).

4.2.8 The Service Provider shall provide full board\(^2\) and accommodation to dog handler trainees during the initial phase of their training, if the training is provided at the Service Provider’s training facility.

4.2.8.1 The accommodation shall be of a standard that is acceptable to SANParks. As a minimum, dog handler trainees shall be housed in permanent structure(s) where bedroom and ablution facilities are provided.

4.2.9 The Service Provider shall include in the proposal subsistence and travel for the Service Provider’s instructors when conducting dog handler training in the KNP.

4.2.10 SANParks and/or their representatives shall be allowed unrestricted access to the training facility and training classes whilst the canine and dog handler training is in progress.

## 5 Lifecycle (after sales) support

### 4.1 Quality and compliance testing (canines and handlers)

4.1.1 Once the canines and handlers are deployed in the KNP, the Service Provider shall conduct quarterly (i.e. every 3 months) compliance testing to ensure that the canines and handlers perform at the required standard.

4.1.2 The compliance testing shall be done in conjunction with a SANParks official and/or a SANParks independent evaluator.

4.1.3 In cases where the required standard is not met, the Service Provider shall provide retraining / remedial training of the canine and dog handler.

4.1.4 The retraining / remedial training shall be provided as an inclusive part of the lifecycle support provided by the Service Provider.

4.1.5 Re-certification shall be issued on completion of the successful retraining / remedial training.

4.1.6 Should it be found that the canine cannot fulfil the requirements of a tracker/patrol dog or a detection dog (see section 3), the Service Provider shall obtain replacement canine(s) at no additional cost to SANParks. Replacement canine(s) shall be required to meet all the requirements detailed in this document.

\(^2\) Full board means that breakfast, lunch and dinner are included.
4.1.6.1 Replacement canine(s) shall be medically evaluated, inspected and selected (as detailed in section 6.1).

4.1.6.2 Replacement canine(s), meeting all the requirements, shall be supplied for preliminary acceptance (section 6.1) within a six (6) week period.

4.1.6.3 Replacement canine(s) shall be subjected to preliminary acceptance as part of a canine and dog handler team (as detailed in Section 6.2).

4.1.6.4 The duration of training of replacement canines and their handlers from preliminary to final acceptance shall take no longer than the proposed training schedule (section 2.8).

4.2 Veterinary services

4.2.1 Primary veterinary health care will not form part of the contract and will be provided by SANParks.

4.2.2 Ad hoc veterinary services (such as the treatment of injuries and illnesses) will not form part of the contract and will be provided by SANParks.

4.3 Logistic support

4.3.1 For the duration of the contract (see section 2.11), the Service Provider shall supply at least the following products to the KNP for the canines procured:

4.3.1.1 Dog food (Hills Performance for tracking/patrol canines and Hills Adult Advance for detection canines), feeding bowls and water buckets.

4.3.1.2 Leads and collars

4.3.1.3 Dog grooming products (brushes, shampoo and dip)

4.3.1.4 A scale

4.3.1.5 Training equipment for utilisation in continued training at the KNP.

4.3.2 The Service Provider shall provide a detailed description and quantities of the items that will be supplied under this section in his proposal.

4.3.3 SANParks shall provide collars fitted with tracking devices for the canines.

4.4 Expert support

4.4.1 The Service Provider shall provide expert services at short notice (12 – 24 hours of KNP logging a request).

4.4.1.1 Expert services shall include, but not be limited to animal behavioural experts, canine and dog handler instructors, and animal health specialists.

4.4.2 The Service Provider shall make his expert staff available to provide testimony with respect to the training, use and deployment of the tracker/patrol and detection canines in criminal and/or civil court cases.

4.4.3 The Service Provider shall make his expert staff available on an ad hoc basis to assist SANParks in the day to day management of canine operations.

4.4.4 The Service Provider shall make his expert staff available on an ad hoc basis to assist SANParks in the following:

4.4.4.1 The development and maintenance of relevant canine training and evaluation materials.
| 4.4.4.2 | The development and maintenance of relevant canine training and application policies and procedures. |
| 4.4.4.3 | Presentations related to canine use / training. |

5 **General requirements**

5.1 The tenderer shall make an assumption on the amount of subsistence and traveling cost, and motivate such.

6 **Acceptance**

6.1 **Preliminary acceptance of canines**

6.1.1 Before preliminary acceptance, the proposed canine shall be examined by a South African Veterinary Council registered veterinarian to determine whether the canine is in satisfactory health.

6.1.2 The veterinarian shall x-ray the canine and evaluate its skeletal structure with special attention to the hips, elbows, shoulders, spine and chest.

6.1.3 The canine shall not be accepted if any abnormality is present, other than:

6.1.3.1 A maximum grade 1 hip dysplasia will be acceptable.

6.1.4 The veterinary evaluation and x-rays will be at the expense of the Service Provider.

6.1.5 The full medical history, including all x-rays of all proposed dogs shall be provided to SANParks.

6.1.6 The full medical history and x-rays shall be certified as belonging to the proposed dog, as well as being complete and correct by a South African Veterinary Council registered veterinarian.

6.1.7 After the veterinarian has examined and certified the canines available for selection, SANParks and/or their independent evaluator will do an inspection of the canines available for selection (refer to section 3.1.14).

6.1.8 SANParks and/or their independent evaluator will focus on the canine’s social attitude towards strangers, trainability, responsiveness and conformation (build, muscle and movement). The canine shall exhibit the desire and ability to retrieve an object thrown by training staff, wherever the object is thrown. The canine shall not exhibit noise phobia.

6.1.9 SANParks will select canines based on the veterinary examination (sections 6.1.1 to 6.1.6) and the inspection (sections 6.1.7 and 6.1.8).

6.1.10 Should the number of canines available for selection be insufficient due to canine(s) failing to be approved due to health, abnormalities and/or inspection, the Service Provider shall obtain replacement canine(s) at no additional cost to SANParks.

6.1.10.1 Replacement canine(s) shall be medically evaluated, inspected and selected as detailed above.

6.1.10.2 Replacement canine(s), meeting all the requirements, shall be supplied for preliminary acceptance within a six (6) week period.

6.2 **Evaluation during canine and dog handler training**

6.2.1 During dog handler training (initial phase and last phase), SANParks and/or their representatives shall have unrestricted access to training facilities and training classes (see section 4.2.10) to independently evaluate the progress of the canine and handler.
6.2.2 | Should it be found, during dog handler training, that the canine cannot fulfil the requirements of a tracker/patrol canine or a detection canine (see section 3), the Service Provider shall obtain replacement canine(s) at no additional cost to SANParks.

6.2.2.1 | Replacement canine(s) shall be medically evaluated, inspected and selected as detailed above (section 6.1).

6.2.2.2 | Replacement canine(s), meeting all the requirements, shall be supplied for preliminary acceptance within a six (6) week period.

6.2.2.3 | Dog handler training (initial phase and last phase) shall be recommenced once the replacement canine is accepted, at no additional cost to SANParks.

6.2.2.4 | The duration of training of replacement canines and their handlers from preliminary to final acceptance shall take no longer than the proposed training schedule (section 2.8).

6.2.3 | Once the Service Provider deems the canine and handler team ready for certification (i.e. the training as detailed in section 4.2 is successfully completed), the Service Provider may present the canine and handler for final acceptance.

6.2.3.1 | Replacement canine(s) shall be medically evaluated, inspected and selected as detailed above (section 6.1).

6.2.3.2 | Replacement canine(s), meeting all the requirements, shall be supplied for preliminary acceptance within a six (6) week period.

6.2.3.3 | Dog handler training (initial phase and last phase) shall be recommenced once the replacement canine is accepted, at no additional cost to SANParks.

6.2.3.4 | Replacement canine(s) shall be subjected to preliminary acceptance as part of a canine and dog handler team (as detailed in Section 6.2).

6.2.3.5 | The duration of training of replacement canines and their handlers from preliminary to final acceptance shall take no longer than the proposed training schedule (section 2.8).

7 | Required delivery schedule

7.1 | The canine and handler teams shall be fully trained to be operationally deployed in the KNP within 15 weeks after order placement.