**INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE SOUTH AFRICAN NATIONAL PARKS

<table>
<thead>
<tr>
<th>RFP NUMBER:</th>
<th>GNP-022-14</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADVERTISEMENT DATE:</td>
<td>04 JULY 2014</td>
</tr>
<tr>
<td>CLOSING DATE:</td>
<td>31 JULY 2014</td>
</tr>
<tr>
<td>CLOSING TIME:</td>
<td>11:00 AM</td>
</tr>
<tr>
<td>BRIEFING SESSION:</td>
<td>15 JULY 2014 TIME: 11:00 AM</td>
</tr>
<tr>
<td>BID VALIDITY PERIOD:</td>
<td>90 days (commencing from the RFB Closing Date)</td>
</tr>
</tbody>
</table>

**DESCRIPTION OF BID:**

BID INVITATION FOR SERVICE PROVIDER FOR THE PROVISION OF SECURITY SERVICES FOR SANPARKS – GROENKLOOF FOR A PERIOD OF THREE (03) YEARS

| COMPULSORY CLARIFICATION SESSION ADDRESS | SOUTH AFRICA NATIONAL PARK 643 Leyds Street, Muckleneuk, Groenkloof, Pretoria, 0002 |
| BID DOCUMENTS DELIVERY ADDRESS | SOUTH AFRICA NATIONAL PARK 643 Leyds Street, Muckleneuk, Groenkloof, Pretoria, 0002 |

For Attention: Ms Eldah Phathwa

NB: Bidders must ensure that they sign the register at the park when submitting the bids.

The successful bidder will be required to fill in and sign a written Contract Form (SBD 7).

Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.

The bid box is generally open 24 hours a day, 7 days a week.

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS – (NOT TO BE RE-TYPED)

THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)

NAME OF BIDDER ………………………………………………………………………………………
POSTAL ADDRESS ………………………………………………………………………………………
STREET ADDRESS ………………………………………………………………………………………
TELEPHONE NUMBER CODE………..NUMBER…………………………………………………………
CELLPHONE NUMBER ………………………………………………………………………………………
FACSIMILE NUMBER CODE………..NUMBER…………………………………………………………
E-MAIL ADDRESS ………………………………………………………………………………………
VAT REGISTRATION NUMBER ……………………………………………………………………………

HAS AN ORIGINAL AND VALID TAX CLEARANCE CERTIFICATE BEEN SUBMITTED? (SBD 2) YES or NO

HAS A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE BEEN SUBMITTED? (SBD 6.1) YES or NO

IF YES, WHO WAS THE CERTIFICATE ISSUED BY?

AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)…………………………
A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS); OR……………
A REGISTERED AUDITOR ……………………………………………………………………………………………………….……..

[TICK APPLICABLE BOX]

(A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE)

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES / WORKS OFFERED? YES or NO [IF YES ENCLOSE PROOF]

SIGNATURE OF BIDDER ………………………………………………………………………………………
DATE ………………………………………………………………………………………
CAPACITY UNDER WHICH THIS BID IS SIGNED …………………………………………………………………………………

TOTAL BID PRICE: R…………………………….…………………………
(Total bid price including VAT and any other charges)

___________________________________________________ ___________________________________________________

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

Department: South African National parks
Contact Person: Eldah Phathwa
Tel: 012 426 5243
E-mail address: Eldah.Phathwa@sanparks.org
CONDITIONS AND UNDERTAKINGS BY BIDDER

a. The Bid forms should not be retyped or redrafted but photocopies may be prepared and used. However, only documents with the original signature in black ink shall be accepted. Additional offers against any item should be made on a photocopy of the page in question.

b. Black ink should be used when completing Bid documents.

c. Bidders should check the numbers of the pages to satisfy themselves that none is missing or duplicated. SANParks will accept NO liability in regard to anything arising from the fact that pages are missing or duplicated.

d. I/We hereby Bid to supply all or any of the supplies and/or to procure all or any of the services described in the attached documents to SANParks on the terms and conditions and in accordance with the specifications stipulated in the Bid documents (and which shall be taken as part of, and incorporated into, this Bid) at the prices inserted therein.

e. I/We agree that –

f. the offer herein shall remain binding upon me/us and open for acceptance by SANParks during the validity period indicated and calculated from the closing hour and date of the Bid;

g. the laws of the Republic of South Africa shall govern the contract created by the acceptance of my/our Bid and that I/we choose domicilium citandi et executandi in the Republic as indicated below; and

NB: BIDDERS TERMS AND CONDITIONS ARE NOT ACCEPTABLE.

I/We furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our Bid that the price(s) and rate(s) quoted cover all the work/item(s) specified in the Bid documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk.

I/We hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under this Bid as the Principal(s) liable for the due fulfilment of this contract.

<table>
<thead>
<tr>
<th>Signature(s) of Bidder or assignee(s)</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of signing person (in block letters)</td>
<td></td>
</tr>
<tr>
<td>Capacity</td>
<td></td>
</tr>
<tr>
<td>Are you duly authorized to sign this bid?</td>
<td></td>
</tr>
<tr>
<td>Name of Bidder [company name] (in block letters)</td>
<td></td>
</tr>
<tr>
<td>Postal address (in block letters)</td>
<td></td>
</tr>
<tr>
<td>Domicilium citandi et executandi in the RSA (full street address of this place) (in block letters)</td>
<td></td>
</tr>
<tr>
<td>Telephone Number:</td>
<td>Fax Number</td>
</tr>
<tr>
<td>Cell Number:</td>
<td>Email Address</td>
</tr>
</tbody>
</table>
INSTRUCTIONS TO BIDDER

1 Confidential information disclosure notice
1.1 This document may contain confidential information that is the property of South African National Parks (SANParks).
1.2 No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this Bid, without prior written permission from SANParks.
1.3 All copyright and Intellectual Property herein vests with SANParks.

2 Introduction

2.1 Purpose
2.1.1 The purpose of this Request for Bid (RFB) is an invitation to potential suppliers (hereinafter referred to as “Bidders”) to submit Bids for the items/products/solutions as detailed under Annex A: Technical/solution specification.

2.2 Objectives
2.2.1 The following objectives must be achieved with the implementation of the above required solution:
2.2.1.1 Based on the Bids submitted and the outcome of the evaluation process according to the set evaluation criteria, SANParks intends to select a preferred bidder/s with the view of concluding a service level agreement (SLA) where applicable with such successful bidder. The Bid shall be evaluated in terms of the PPPFA (90/10).

2.3 Queries
2.3.1 Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFP document, please refer queries, in writing, to the contact person(s) listed below. Under no circumstances may any other employee within SANParks be approached for any information. Any such action may result to disqualification of a response submitted in response to the RFB. SANParks reserves the right to place responses to such queries on the website.

<table>
<thead>
<tr>
<th>Name</th>
<th>Type of Query</th>
<th>Email address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eldah Phathwa</td>
<td>Bid Queries</td>
<td><a href="mailto:eldah.phathwa@sanparks.org">eldah.phathwa@sanparks.org</a></td>
</tr>
</tbody>
</table>

Enquiries should reference specific paragraph numbers, where appropriate.
All questions/enquiries must be forwarded in writing not later than Friday, 20 July 2014 at 11h00.
Questions/enquiries received after 11h00 on 20 July 2014 will not be considered.

Bidder are not allowed to contact any other SANParks staff in the context of this tender other that the indicated official under 2.3.1.

2.4 Bid Documents
2.4.1 Bids must be hand delivered or (if couriered) reach to SANParks by no later than 11h00 on 31 July 2014.
2.4.2 Bid documents must contain one original document, initialled on each page, and signed where required and 01 (One) copy thereof (two separate envelops: one for financials and the other for Technical document).
2.4.3 A digital version on CD/DVD/Memory stick must be provided of all tender documentation and brochures, within the Bid envelope.
3 General rules and instructions

3.1 Confidentiality

3.1.1 The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this RFB. This confidentiality clause extends to Bidder partners and/or implementation agents, whom the Bidder may decide to involve in preparing a response to this RFB.

3.1.2 For purposes of this process, the term “Confidential Information” shall include all technical and business information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party’s strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information contained in a party’s software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or unregistered, or otherwise disclosed or communicated before or after the date of this process.

3.1.3 The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of SANParks (even if received before the date of this process) to any person whether in the employment of the receiving party or not, who does not take part in the performance of this process.

3.1.4 The receiving party shall take all such steps as may be reasonably necessary to prevent SANParks’ confidential information coming into the possession of unauthorised third parties. In protecting the receiving party’s confidential information, SANParks shall use the same degree of care, which does not amount to less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the confidential information as the receiving party uses to protect its own confidential information.

3.1.5 Any documentation, software or records relating to confidential information of SANParks, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has so come into its possession before the period of validity of this process:

3.1.5.1 Shall be deemed to form part of the confidential information of SANParks;
3.1.5.2 Shall be deemed to be the property of SANParks;
3.1.5.3 shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated in; and
3.1.5.4 Shall be surrendered to SANParks on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

3.2 News and press releases

3.2.1 Bidders or their agents shall not make any news releases concerning this RFB or the awarding of the same or any resulting agreement(s) without the consent of, and then only in co-ordination with SANParks.

3.3 Precedence of documents

3.3.1 This RFB consists of a number of sections (see list). Where there is a contradiction in terms between the clauses, phrases, words, stipulations or terms and herein referred to generally as stipulations in this RFB and the stipulations in any other document attached hereto, or the RFB submitted hereto, the relevant stipulations in this RFP shall take precedence.
3.3.2 Where this RFB is silent on any matter, the relevant stipulations addressing such matter and which appears in the PPPFA shall take precedence. Bidders shall refrain from incorporating any additional stipulations in its proposal submitted in terms hereof other than in the form of a clearly marked recommendation that SANParks may in its sole discretion elect to import or to ignore. Any such inclusion shall not be used for any purpose of interpretation unless it has been so imported or acknowledged by SANParks.

3.3.3 It is acknowledged that all stipulations in the PPPFA are not equally applicable to all matters addressed in this RFB. It however remains the exclusive domain and election of SANParks as to which of these stipulations are applicable and to what extent. Bidders are hereby acknowledging that the decision of the SANParks in this regard is final and binding. The onus to enquire and obtain clarity in this regard rests with the vendor(s). The vendor(s) shall take care to restrict its enquiries in this regard to the most reasonable interpretations required to ensure the necessary consensus.

3.4 Preferential Procurement Reform
3.4.1 SANParks supports Black Economic Empowerment as an essential ingredient of its business. In accordance with government policy, SANParks insists that the private sector demonstrates its commitment and track record to Black Economic Empowerment in the areas of ownership (shareholding), skills transfer, employment equity and procurement practices (SMME Development) etc.

3.4.2 SANParks shall apply the principles of the Preferential Procurement Policy Framework Act, (Act No. 5 of 2000) with its Preferential Procurement Regulation 2011 to this proposal.

3.4.3 Bidders shall complete the preference certificate attached to this proposal. In the case of a consortium and subcontractors, the preference certificate must be completed for each legal entity (Annex C).

3.5 Security clearances
3.5.1 Employees and subcontractors of the Bidders may be required to be in possession of valid security clearances to the level determined by NIA or/and SANParks commensurate with the nature of the project activities they are involved in. The cost of obtaining suitable clearances is for the account of the bidders. The Bidders shall supply and maintain a list of personnel involved on the project indicating their clearance status.

3.6 Occupational Injuries and Diseases Act 13 of 1993
3.6.1 The Bidder warrants that all its employees (including the employees of any sub-contractor that may be appointed) are covered in terms of the Compensation for Occupational Injuries and Diseases Act 13 of 1993 ("COIDA") and that the cover shall remain in force for the duration of the adjudication of this bid and/or subsequent agreement. SANParks reserves the right to request the Bidder to submit documentary proof of the Bidder’s registration and “good standing” with the Compensation Fund, or similar proof acceptable to SANParks.

3.7 Instructions for submitting a proposal
3.7.1 One (1) original, One (1) hard copy of the Bid shall be submitted on the date of closure of the Bid.

3.7.2 Bidders shall submit proposal responses in accordance with the prescribed manner of submissions as specified above.

3.7.3 Bid must be submitted in a prescribed response format herewith reflected as Response Format, and be sealed in an envelope. The envelope must be marked clearly (on the outside) with the Bid Number and be addressed to Ms. Eldah Phathwa.

3.7.4 Bid must be submitted on or before 31 July 2014 not later than 11h00. The bids must be dropped in the tender box at the South African National Parks – 643 Leyds Street, Muckleneuk, Pretoria, Groenkloof Park. SANParks receives a lot of correspondence on a daily basis. Bidders are therefore urged to ensure that they
clearly mark their bids with the Bid Number; register their bids and sign the register that will be provided at the
gate. Failure to sign the register will lead to the bid being disqualified. Failure to submitted sealed bids could
result to disqualification of bids. The onus is on the bidder to ensure that their bids get registered in the bids
received register. Bidders must advise their courier companies of this instruction.

3.7.5 All Bids in this regard shall only be accepted if they have been registered on the bids received register before or
on the closing date and stipulated time.

3.7.6 Bids received after the time stipulated shall not be considered.

3.7.7 Bid responses sent by courier must reach this office at least 36 hours before the closing date to be registered on
the bids received register. Failure to comply with this requirement shall result in your proposal being treated as a
“late proposal” and shall not be entertained. Such proposal shall be returned to the respective Bidders.

3.7.8 No proposal shall be accepted by SANPARKS if submitted in any manner other than as prescribed above.

4 Reasons for disqualification

4.1 SANParks reserves the right to disqualify any bidder which does any one or more of the following, and such
disqualification may take place without prior notice to the offending bidder, however the bidder shall be notified in
writing of such disqualification:

4.1.2 Bidders who do not submit a valid and original Tax Clearance Certificate on the closing date and time of the bid;
4.1.3 Bidders who submitted incomplete information and documentation according to the requirements of this RFB;
4.1.4 Bidders who submitted information that is fraudulent, factually untrue or inaccurate, for example memberships that
do not exist, BEE credentials, experience, etc.;
4.1.5 Bidders who received information not available to other bidders through fraudulent means;
4.1.6 Bidders who do not comply with mandatory requirements as stipulated in this RFB.
4.1.7 Bidders who made false declarations on the Standard Bidding Documents, or misrepresent facts; and/or
4.1.8 Bidders who are listed on the National Treasury’s database of restricted suppliers

5 Closing of Bid

5.1 There shall be no public opening of the Bid received. There shall be no discussions with any enterprise until
evaluation of the proposal has been complete. Any subsequent discussions shall be at the discretion of
SANParks. Unless specifically provided for in the proposal document, bids submitted by means of telegram, telex,
facsimile or similar means shall not be considered.

5.2 No Bids from any bidder with offices within the RSA shall be accepted if sent via the Internet or e-mail. However
Bids from international bidders with no office or representation in the RSA shall be accepted if received via the
Internet or e-mail before the closing date and time.

5.2.1 Such Bids shall not be made available for evaluation until the original signed documentation is received within
three (3) working days after the closing date, otherwise the proposal shall be disqualified. International bidders
must submit proof that they do not have any offices or representation in South Africa.

6 Bid preparation

6.1 All additions to the proposal documents i.e. annexes, supporting documentation pamphlets, photographs,
technical specifications and other support documentation covering the solution offered etc. shall be neatly bound
as part of the schedule concerned.

6.2 All responses regarding questions posed in the annexes attached herewith shall be answered in accordance with
the prescribed RFB Response Format.

7 Oral presentations and briefing sessions

7.1 Bidders who submit Bids in response to this RFB may be required to give an oral presentation, which may include,
but is not limited to, an equipment/service demonstration of their proposal to SANParks. This provides an
opportunity for the vendor to clarify or elaborate on the proposal. This is a fact finding and explanation session only and does not include negotiation. SANParks shall schedule the time and location of these presentations. Oral presentations are an option of SANParks and may or may not be conducted.

8 Evaluation Criteria for BEE

8.1 Points awarded for B-BBEE Status Level of Contribution

8.2 The value of this bid is estimated to exceed R1 000 000 (all applicable taxes included) and therefore the 90/10 system shall be applicable.

8.3 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

8.4 Preference points for this bid shall be awarded for:

(a) Price; and
(b) B-BBEE Status Level of Contribution.

<table>
<thead>
<tr>
<th>B-BBEE Status Level of Contributor</th>
<th>Number of points (90/10 system)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>Non-compliant contributor</td>
<td>0</td>
</tr>
</tbody>
</table>

8.5 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. Registered auditors do not need to meet the prerequisite for IRBA’s approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.

8.6 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.

8.7 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

8.8 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.

8.9 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

8.10 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
8.11 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

9 Evaluation criteria and methodology

9.1 Functional evaluation criteria

“Functionality” means the measurement according to predetermined norms of a service or commodity designed to be practical and useful, working or operating, taking into account quality, reliability, viability and durability of a service or commodity.

The need to invite and evaluate bids on the basis of functionality depends on the nature of the required commodity or service.

When inviting bids, SANParks indicates:

(i) whether the bids will be evaluated on functionality;
(ii) the evaluation criteria for measuring functionality;
(iii) the weight of each criterion; and
(iv) the applicable values as well as the minimum threshold for functionality.

### FUNCTIONAL / TECHNICAL EVALUATION CRITERIA

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>Threshold</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Functionality:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Location Operations (40)</td>
<td>80%</td>
<td>100</td>
</tr>
<tr>
<td>• Number of years in practice of security services (5)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Corporate Sector office environment experience (40)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Capacity / Assets (10)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Public Liability (5)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Price - NB: PSIRA rates are applicable, failure to comply will result to disqualification.</td>
<td>90%</td>
<td></td>
</tr>
<tr>
<td>B-BBEE</td>
<td></td>
<td>10%</td>
</tr>
<tr>
<td>TOTAL POINTS FOR PRICE AND B-BBEE</td>
<td></td>
<td>100</td>
</tr>
</tbody>
</table>

This bid will be evaluated on Functionality according to the criteria and weighting as listed in the table above. 80% minimum functionality score will qualify the bid to move on to the next phase where PPPFA evaluation principle shall be applied, which is Price and Preference evaluation.

9.2 Price and preference evaluation criteria

Subsequent to the eligibility screening phase, the second phase of evaluation of the Bids shall be based on the 90/10 PPPFA principle and the points for evaluation criteria are as follows:

<table>
<thead>
<tr>
<th>Price points</th>
<th>Preference points/BEE</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>90</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10</td>
</tr>
<tr>
<td></td>
<td></td>
<td>100 points</td>
</tr>
</tbody>
</table>
All Bid received shall be evaluated by a panel using the preference points system as stipulated in the Preferential Procurement Regulations.

NB: PSIRA rates are applicable, failure to comply will results to disqualification.
SCOPE OF WORK – SECURITY SERVICES FOR GROENKLOOF - SANPARKS

1. Special instructions to Bidders
   1.1 Scope of work shall form part of the contract.

   1.2 Should a vendor have reasons to believe that the Specification is not open and/or is written for a particular service or work; the vendor shall notify Procurement Services within seven (07) days after publication of the bid.

   1.3 Bidders shall provide full and accurate answers to the mandatory questions posed in this document, and, where required explicitly state either “Comply/Not Comply” regarding compliance with the requirements. Bidders must substantiate their response to all questions, including full details on how their proposal/solution will address specific functional requirements. All documents as indicated must be supplied as part of the submission.

2. REQUIREMENTS BACKGROUND
   2.1 Background

   SANParks aims to be the pride and joy of all South Africans and of the world. SANParks will be able to achieve this by developing and managing a system of national parks that represents the biodiversity, landscapes, and associated heritage assets of South Africa for the sustainable use and benefit of all.

   The Head Office of South African National Parks is based in Tshwane, the administrative capital of South Africa. The Head Office Complex is situated in the suburb of Muckleneuk, on the corners of Leyds Street and Willem Punt Avenue. Physically sited at 643 Leyds Street – adjacent to the University of South Africa; the site is 7.2 hectares in span. The buildings on the premises comprise approximately 7100 m² and accommodates between 300 and 380 employees at any one time.

   The site has two access points; the Main entrance being from Leyds Street and the service access from Willem Punt Avenue. The premises are secured with concrete palisade fencing and within the site surveillance is administered via closed circuit television and access controlled facilities. The security check point at the main entrance is controlled with electronic boom gates and the service access is controlled by a remote-controlled delivery gate. Within the premises the secured staffs parking area is restricted access also with electronic boom gates that are biometric access controlled.

3. SCOPE OF WORKS

   SANParks aims to acquire the services of a service provider that has the capability of providing security services for SANParks. The required services will be contracted for a period of three (03) years. Bids are sought from reputable suppliers that have experience and capability in the security industry. Proof of such contracts will requested as part of the tender process.

   3.1 Special Conditions:

   • Due to the high-standard of performance required for this bid the successful bidder must have an existing fully functional operations (ops.) centre within 10km from Groenkloof National Park. This will also assist in minimizing risk and saving operational costs for both parties; a pre-site visit will be conducted before final appointment is concluded.

   • The service provider must have a minimum of two (2) sites in the greater Pretoria area and one of them must be in office complex environment.

   3.2 Price and Preference
The total amount of this tender cost estimate will exceed R1million (VAT inclusive) and 90/10 preferential procurement principal will apply.

This document is issued in terms of the SANParks supply chain management policy and for the evaluation of bids in a uniform scoring methodology aligned to the National Treasury Regulations and the preferential procurement regulations.

Note:

- The proposal will have a compulsory site briefing session at the stipulated date and time.
- The qualification threshold for advancement requires 80% scoring on the technical evaluation to be able to proceed to the next phases of evaluation.

4. **DESCRIPTION OF SERVICE**

Groenkloof National Park requires the services of a registered security services provider to render security guarding services at the site (Head Office). The services required include physical guarding and access control services; therefore the security service provider and its guards should be registered with the Private Security Industry Regulatory Authority (PSIRA).

5. **OPERATIONAL REQUIREMENTS**

The service provider shall act in good faith in fulfilling its obligations in terms of these operational requirements.

5.1 **General Requirements**

5.1.1 **Guard Requirements**

- All security guards must have a security clearance and must be registered as required by the Private Security Industry Regulatory Act, Act 57 of 2001 and to have a Grade B and D level.
- All security staff used at the site must be able to read and write and be able to communicate clearly and efficiently in English, Sotho and/or Afrikaans.
- A company ID card reflecting *inter alia* the name and training status of a particular individual is to be worn at all times.
- Security guards on duty at the site are expected to be in the complete uniform of the appointed company and must present a neat and clean appearance at all times.
- Guards are expected to present an alert and efficient image to all clients who imply that they may not publicly sit, lounge about, smoke and eat or drink while attending to people.
- Guards shall at all times present a dedicated approach to security and ensure that there are no unnecessary arguments or discourteous behavior towards both park visitors and staff.
- Guards must be supplied with a radio or cell phone (with paid up airtime) to ensure direct communication at any time with the control room of the service provider.
- Additional equipment provided must include a pocket book and pen as well as a baton/pepper spray and handcuffs.
- Security guards may not be younger than 18 years of age.
- The security service provider will be responsible for the staff complement at the site making sure that site is covered with agreed staff complement at all times.
5.1.2 Site Register and Observation / Occurrence Book (OB)

A site OB book must be provided to security staff in which all entries will be recorded per shift.

**Security Service Register, for the following purposes:**

- All security guards are expected to record their name and the actual times that they started and ended their shifts on a particular date, in the register.

- Any additional information such as patrol inspection times, incidents must be recorded in blue or black ink and may not be deleted or altered in any way.

- Visits by security supervisory personnel must be recorded by such personnel in red ink.

- All occurrences however minor or unusual shall be recorded with reference made to the correct time and relevant actions taken.

- The Service Provider shall store the completed (full) Site Registers until the expiry of this agreement.

- In addition to the Site Register all security guards shall be in possession of a notebook (and pen) in which to record details such as names, times, registration numbers etc. for later copy into the Site Register.

5.1.3 Duty Sheet

The purpose of a duty sheet is to ensure that all security staff on duty are familiar with the duties as required in this document. The Service Provider shall thus have a comprehensive duty sheet prominently displayed at each point where a security service is provided.

5.1.4 Communications

The Service Provider shall have a full functional/operational Control Center, to facilitate communication between themselves, their security staff on duty, Facility Manager and the SAPS:

- The Control Center shall be manned at all times unless agreed with SANParks

- The Control Center shall be in radio or cell phone contact with security staff on all sites and with Facility Manager.

- Security staff at each site is required to immediately report any irregularities or unusual circumstances to the Control Center.

- The Control Center shall report all matters of consequence to Facility Manager who shall specifically notify any messages after hours or over the weekends to the relevant personnel.

5.2 Site Specific Requirements

5.2.1 Guarding Resource Requirements

<table>
<thead>
<tr>
<th>JOB DESCRIPTION</th>
<th>QTY</th>
<th>POSITION</th>
<th>LOCATION</th>
<th>DUTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekdays: Monday-Friday</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Day Shift</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grade B</td>
<td>1</td>
<td>Site Supervisor</td>
<td>Main Gate</td>
<td>Supervision</td>
</tr>
<tr>
<td>Grade D</td>
<td>5</td>
<td>Security</td>
<td>All Sites</td>
<td>General Patrol</td>
</tr>
<tr>
<td></td>
<td></td>
<td>and access</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### 5.2.2 Security Site Equipment

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Equipment Description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Base Radio</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Hand Held Radios</td>
<td>6</td>
</tr>
<tr>
<td>3</td>
<td>Heavy Duty Rechargeable Torch</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>Handcuffs</td>
<td>Each guard</td>
</tr>
<tr>
<td>5</td>
<td>Baton sticks</td>
<td>Each guard</td>
</tr>
<tr>
<td>6</td>
<td>Mag-Touch Monitoring System</td>
<td>As required</td>
</tr>
<tr>
<td>7</td>
<td>Armed Response</td>
<td>Approved sub</td>
</tr>
</tbody>
</table>

### 6. GROENKLOOF NATIONAL PARK: (SCOPE OF WORK)

#### 6.1 Summary Service Description

- Security personnel used on the site must be in possession of a minimum Grade Ten (10) school certificate in addition to ‘B or D level’ security guard training approved by PSIRA.
- Good communication skills are essential.

#### 6.2 Guarding Standard Operating Procedures

**6.2.1 Site Supervisor’s duties (Grade B)**

**Monday to Sunday:**

- Report for duty at 05h45.
- Ensure that you and all security officers are dressed in the full company prescribed corporate uniforms.
- Ensure that the site is fully covered and all security officers are on post as per the site requirement and the compliment is send to the control room.
- Do an equipment take/hand over with the night shift site supervisor.
- Conduct a site patrol together with the night site supervisor before he reports off duty and record such in the OB book.
- Report any irregularities immediately to the client.
- Position yourself at the main gate to assist the gate security officer with access control duties.
- Greet all employees, visitors and contractors with politeness.
- Remain strict, fair and firm in your position as a site supervisor.
- Conduct yourself in professional manner whilst performing your duties to the best of your ability.
- Do not get involved in any arguments and confrontations with anybody during your shift.
- Do not stand and chat to employees, contractors or visitors whilst on duty.
- **Ensure that the client receives the OB book/diary at 08h00 every morning Mondays to Fridays for perusal.** (Report handover)
- **Ensure that you attend site weekly security meetings every Mondays at 10h00 without fail.**
- Maintain in daily consultation with the client on the site progressions.
- Provide feedback to client timeously when required.
- Conduct three full inspection patrols during the day. Report any irregularities immediately to the client and record such in the OB book.
- Ensure that security officers take lunch breaks, adhere to break times and resume duties in time.
- Do not leave the site for any reasons without permission from the client.
- Dispatch a security officer to attend to delivery vehicles at the “Delivery vehicle gate” when a vehicle requires to gain entry.
- Ensure that the main gate is unlocked and opened at 06h00.
- Ensure that your radio remains on at all times and respond immediately when contacted.
- **Take ownership and responsibility of the running of the site as you will be taken to task for anything which goes wrong during your shift.**
- Make sure that radio batteries are fully charged.
- Torches are working properly.
- Ensure that security officers uniforms are clean and male security officers are shaven.
- Maintain a clean environment around posts allocated to Security Service Provider.
- Ensure that all office doors are locked when employees report off duty at 16h30.
- All doors/gates are opened at 06h00 in the morning from Monday to Friday.

**Monday to Sunday**

(18h00 – 06h00)

- Report for duty at 17h45.
- Report any irregularities immediately to the client and to the Operations Manager.
- Position yourself at the main gate to conduct access control duties.
- Provide feedback to client timeously when required.
- Conduct three full inspection patrols during the day. Report any irregularities immediately to the client and record such in the OB book.
- Ensure that security officers take supper breaks, adhere to break times and resume duties in time.
☐ Do not leave the site for any reasons without permission from the client and Operations Manager.
☐ Ensure that the main gate is closed and locked at 18h00.
☐ Ensure that your radio remains on at all times and respond immediately when contacted.
☐ **Take ownership and responsibility of the running of the site as you will be taken to task for anything which goes wrong during your shift.**

**General Duties**

☐ Ensure that the guard room is neat and clean at all times during your shift.
☐ Ensure that security officers uniforms are clean and male security officers are shaven.
☐ Maintain a clean environment around posts allocated to Security Service provider.
☐ Ensure that all office doors are locked when employees report off duty at 16h30.
☐ Switch off all inside lights.
☐ Switch on outside lights at 18h00.
☐ Record in the diary all office which are not locked.

**6.2.2 Security Guards – Main Gate duties (Grade D)**

**Monday to Sunday**

(06h00 – 18h00)

You will encounter three types of people at this gate:

SANParks employees;
Visitors; and Delivery Customers
Contractors or Service Providers

**(a) SANParks employees**

☐ Report for duty at 05h45.
☐ Dress in the full company prescribed corporate uniforms.
☐ Adhere to all instructions issued to you by the site supervisor and honor such.
☐ Position yourself at the main gate to conduct access control duties.
☐ Greet all employees with politeness.
☐ Mobile employees entering the premises will have a SAN PARKS sticker on the windscreen.
☐ They will be granted free access to the premises without delays accept for when there is a problem to be dealt with.
☐ Any employees’ vehicles with no stickers on the windscreen are to be signed in the access control register and be issued with a permit upon entry.
☐ SAN Parks pool cars are to be granted free access to the premises.
☐ **Ensure that the following are recorded in “the access control register and the permit book”:**
☐ All suppliers visitors ask them where are they going- call the person to confirm
1. Name of driver,
2. Vehicle registration number,
3. Telephone number,
4. Reason for entry,
5. The employee’s signature,
6. Time IN and OUT,
7. You are to ensure that details in the access control register are recorded on the same serial number as the one on the permit slip.
8. Ensure that you sign the access control register to acknowledge acceptance of the above information.

- The Permit book.

1. The car registration number,
2. Time IN and OUT and the permit details are recorded on the correct serial number in access control register. All numbers to correspond with the access control register.
3. The permit is to be returned upon exit and be filed in the file situated in the security office.

- Remain strict, fair and firm in your position as a security officer.
- Do not get involved in any arguments and confrontations with anybody during your shift.
- Report any irregularities immediately to the site supervisor.

b) Visitors

- Report for duty at 05h45.
- Dress in the full company prescribed corporate uniforms.
- Adhere to all instructions issued to you by the site supervisor and honor such.
- Greet all visitors with politeness.
- Ask who they are visiting,

- Should you become suspicious of anything, ask which department the visited person works and check for more credentials to make absolutely sure that you have done checks prior to signing the person in and opening the boom.

- Mobile visitors entering the premises are to be signed in the “access control register” and be issued with a “permit slip” upon entry.

- Pedestrian visitors are issued with a “permit slip” on entry, which will be returned upon exit and time out recorded by security.

- Ensure that the following are recorded in “the access control register and the permit book”:
Ask all suppliers visitors where are they going – call the contact person to confirm and note all the following Details.

9. Name of driver,
10. Vehicle registration number,
11. Company Name,
12. Telephone number,
13. Reason for entry,
14. The visitor’s signature,
15. Time IN and OUT,
16. You are to ensure that details of the access control register are recorded on the same serial number as the one on the permit.
17. Ensure that you sign the access control register to acknowledge acceptance of the above information.

The Permit book.

4. The car registration number,
5. Time IN and OUT and the permit details are recorded on the correct serial number in access control register.
6. The permit is to be returned upon exit and be filed in the file situated in the security office.

- Remain strict, fair and firm in your position as a security officer.
- Do not get involved in any arguments and confrontations with anybody during your shift.
- Report any irregularities immediately to the site supervisor.
- Ensure that your radio remains on at all times and respond immediately when contacted.

(c) Contractors or Service Providers

Contractors are treated the same way as the visitors.

6.2.3 Visitors and Reservations Staff Parking (Grade D)

Mondays to Fridays
(06h00 – 18h00)

- Report for duty at 05h45.
- Dress in the company full prescribed corporate uniforms.
- Adhere to all instructions issued to you by the site supervisor and honor such.
- Position yourself at the staff entrance point.
- Remain visible at all times.
- Ensure that the chain at the car park entrance is always up when not in use.
When a vehicle enters or exits, the chain must be lowered and be hung up once it has driven past this point.

Conduct random patrols in the visitors and reservations staff car parks.

Whilst on patrol, you are to look for:

1. Flat tyres,
2. Windows broken or left open,
3. Open cars doors
4. Any suspicious people wondering around.
5. All the above are to be immediately reported to the site supervisor, who will inform the client and make an OB entry to that effect.

Conduct yourself in professional manner whilst performing your duties to the best of your ability.

Do not get involved in any arguments and confrontations with anybody during your shift.

Do not stand and chat to employees or visitors whilst on duty.

Greet all employees, visitors and contractors with politeness.

Remain strict, fair and firm in your position as a site supervisor.

Do not leave this post unattended.

Should you require being relieved, first obtaining permission from the site supervisor.

Ensure that your radio remains on at all times and respond immediately when contacted.

Remain awake and alert at all times whilst on duty.

6.2.4 Visitors and Reception Parking (Grade D)

Mondays to Fridays
(06h00 – 18h00)

Report for duty at 05h45.

Dress in the full company prescribed corporate uniforms.

Adhere to all instructions issued to you by the site supervisor and honor such.

Position yourself in the car park.

When a vehicle enters or exits, maintain close observation until it has safely parked.

Remain visible and walk around the car parks at all times.

Do not remain in the same spot for a long period.

Do not stand and chat to employees or visitors whilst on duty.

Conduct random patrols in the visitors and reception staff car parks.

Whilst on patrol, you are to look for:

Assist visitors who need assistant for direction.
Help by showing where to park

6.2.5 Patrol Officer's duties (Grade D)

Mondays to Sundays
(06h00 – 18h00)

- Report for duty at 05h45.
- Dress in the full company prescribed corporate uniforms.
- Adhere to all instructions issued to you by the site supervisor and honor such.
- Remain visible at all times while conducting Mag-touch patrols.
- Ensure that your radio remains on at all times and respond immediately when contacted.
- Do not remain in the same spot whilst on patrol except for when there is a problem which you MUST immediately report to the site supervisor.
- All the Mag-touch points must be clocked during patrols.
- Whilst on patrol look for:
  1. Broken windows and doors,
  2. Leaking water pipes,
  3. Flat tyres,
  4. Holes in the fence,
  5. Fire on the premises,
- All the above MUST be immediately reported to the site supervisor who will inform the client and make an entry in OB.
- Do not stand and chat to your colleagues, employees or visitors whilst on duty.

Torch Patrols
Mondays to Sundays
(18h00 – 06h00)

- Report for duty at 17h45.
- Dress in the company full prescribed corporate uniforms.
- Adhere to all instructions issued to you by the site supervisor and honor such.
- Remain visible at all times while conducting patrols with the dogs.
- Do not allow the dog walk around on site unleashed.
- Always keep the dog on the leash.
- Ensure that your radio remains on at all times and respond immediately when contacted.
- Do not remain in the same spot whilst on patrol except for when there is a problem which you MUST immediately report to the site supervisor.
☐ All areas of your responsibility must be patrolled.

☐ Whilst on patrol look for:

7. Broken and open windows, doors and try all door handles whilst on patrol.

8. Leaking water pipes,

9. Flat tyres if any cars are parked on site,

10. Holes in the fence,

11. Fire on the premises,

12. Suspicious people.

☐ All the above MUST be immediately reported to the site supervisor who will inform the client and make an entry in OB.

☐ Do not stand and chat to your colleague whilst on duty.

☐ Use the radio to communicate any issues to them.

You are to remain on your post until relieved by the day shift security officer in the morning.

6.2.6 The Delivery Gate

This gate is electronically controlled and security has to control all people who use this. It is however used during the day for delivery vehicles to gain access through. Staff who use entry gate must use their access card all the time, if they don’t have it they must use Main entrance.

The passage burglar gate (Situated next to the canteen)

- The gate is to be unlocked and opened by security at 05h45 and be locked again at 19h00 Mondays to Fridays.

- Should there still be employees working after 19h00, the gate will be left open until they have left.

- The key to this gate remains with the Facilities Manager during the day and handed to night shift security officers in the evening.

The key must be recorded in the key control register every time it is handed to the Facilities Manager and when it is returned to security

6.2.7 Searches and Inspections

Body searches are not allowed at these premises except when instructed to do so by the client whereby they will be conducted in a closed room by a female security officer on a female suspect and a male security officer on a male suspect. An entry will be made in the occurrence book effecting the search and feedback given to client.

Searches are to be conducted in the boot of vehicles. Drivers MUST be asked if they have anything to declare. Whilst conducting searches security is to look for computers, laptops, computer screens and any electronic equipment. If found, such will either be:

1. Accompanied by a “Gate Pass” upon exit if not declared upon entry,

2. Recorded in a “Declaration Register” where upon details will be verified upon exit.

3. Any problems are to be immediately reported to the client and recorded in occurrence book.

☐ Employees - Searches MUST be conducted on all vehicles leaving the premises.
Visitors - Searches MUST be conducted on all vehicles entering and leaving the premises.

Contractors - Searches MUST be conducted on all vehicles entering and leaving the premises.

SAN Parks pool cars - Searches MUST be conducted on all vehicles upon leaving the premises only.

6.2.8 After Hours, Weekend and Public Holidays duties

- **Main Gate** – The main gate is to remain closed and locked at all times. Duties are the same as in the week and all employees arriving on site during these periods are to be signed in the “After Hours access control register” whether there are stickers on their vehicles windscreens or not.

- **Reservations car park** – This car park operates from 08h00 – 14h00. There will be no activities on Sundays, After Hours and Public Holidays.

- **Reception car park** – There are no activities at this car park during these periods.

- The rest of the posts duties remain the same as in the week.

6.2.9 Panic buttons procedure

- Panic buttons MUST always be carried in the security officers’ person whilst on duty.

- Panic buttons must be worn around the neck under the shirt at all times.

- Press the panic button to alert the Armed Response control room, when there is an incident.

- Do not apprehend a situation whilst waiting for armed assistance.

- Do not make any attempts to press the panic button when you are pointed with a fire arm or a knife put on your body.

- Press the panic button when you notice the suspects before the either see you or you are contacted by some one that there is an incident in progress.

- Press the panic button when a suspicious vehicle or people are noticed.

- **Whilst awaiting for armed assistance:**
  1. Take note of the colour and make of the vehicle,
  2. The registration number,
  3. The number of occupants,
  4. Colour of the occupants clothes,
  5. Which direction they went.
  6. Supply these details to the armed response company when they arrive. The same procedure is to be followed for the SAPS.

6.2.10 Indemnity

The Service Provider will indemnify and hold SANParks harmless against any loss or damages which SANParks may suffer, or any claims lodged against SANParks by any third party arising out of or relating to any loss that SANParks or such third party may suffer as a result of, or arising out of any act or omission of any personnel of the service provider or failure of the service provider to provide the services in accordance with the provisions of the contract.
6.2.11 Termination of Service

Aside from the expiry of the agreement, the contract between SANParks and the service provider may be terminated for any one of the following reasons:

- Failure to meet the minimum operational requirements of SANParks
- Gross negligence by the service provider or its employees
- Failure to respond to any operational enquiries or complaints by SANParks within a reasonable time period.

In addition to the above, this agreement may go out of force entirely, at any time, at the discretion of either party on condition that a period of 90 days’ notice is given to the other party.

7. ASSIGNMENT AND SUB-CONTRACTING

The service provider may not assign or subcontract any part of the order without the written consent of the Groenkloof National Park - SANParks.

8. COMPETENCIES OR LEVEL OF SERVICE BY THE SERVICE PROVIDER

The service provider needs to be reputable with a track record of dealing with large clients.

SANParks shall be entitled to use the findings of customer satisfaction surveys, spot-checks and audit reports or complaints to determine the level of compliance by the service provider with regard to the service standards and responsibilities stipulated in this document.

Should SANParks at any time believe that any member of the service provider’s personnel is failing to comply with their operational requirements as described in this document, such person may be denied access by SANParks to the relevant premises and the service provider will be required to replace such person without delay.

9. OCCUPATIONAL HEALTH AND SAFETY

The service provider acknowledges that he is fully aware of the provisions of the OHS Act 85 of 1993 and that he is an employer in his own right with duties and responsibilities as prescribed in the Act.

10. RESPONSIBILITY OF THE SANParks

- Monitor the professional security services that SANParks receives from the service provider
- Give indication of unsatisfactory performance to the attention of the company’s management for improvement and expect feedback on how such unsatisfactory performance or bad behaviour will be prevented for future occurrences.
- Review the received monthly report and provide feedback.
- Effecting payment within 30 days from date of receipt of original tax invoices.

11. RESPONSIBILITY OF THE SERVICE PROVIDER MANAGEMENT

- Ensure that off-sick personnel are replaced without interruption of the services,
- Keeps the record of daily occurrences as well as the attendance register of the personnel on duty. Attendance Register to be signed when reporting in for duty and when leaving for the day. Register to be signed by the supervisor for monitoring.
- Ensure that personnel are always on full uniform and tidy.
- Ensure that personnel are well mannered and respect at all times when on duty,
- Ensure that personnel do not report on duty when drunk, nor drink when on duty,
- Ensure that personnel do not sleep on duty,
- Ensure that personnel keep all relevant records (entry record, movable property record and exit record register),
• Ensure that personnel is always available to assist any form of emergency,
• Ensure that personnel does have all necessary equipment to perform their duties,
• Ensure that management is always available to respond to any complaints from either visitors or the department (park).
• Ensure that any complaints is addressed and formal report be afforded to the Facility Manager on how the complaint was resolved and how such will be prevented in future within 7 working days from the day of occurrence.
• Maintenance of security services standards that SANParks receives from the service provider.
• Submit invoice together with the attendance register on every last day of the month to Facility Manager.

13. PROJECT OR CONTRACT PERIOD (TIMEFRAMES)

The contract period will be for a period of THREE (03) years. The contract for the supply of service in terms of this agreement shall come into being on the start date and shall continue in force for a period of three years until the end date. SANParks will not in any way be responsible if the Service Provider fails to remove his/her guards from the site on the last day of service. The contract for security services will be re-advertised on expiry of the current contract.

8. BID EVALUATION SCORING CRITERIA

This document is issued in terms of the SANParks Supply Chain Management Policy and sets out the criteria for the evaluation of bids in a uniform scoring methodology aligned to the National Treasury Regulations and the Preferential Procurement Regulations.

9. SUBMISSION OF BIDS

Bidders are required to submit One (01) original plus One (01) copy of the bid document.

SANParks may request clarification or further information regarding any aspect of the bid. The bidder must supply the requested information within 48 hours or unless otherwise indicated after the request has been made; otherwise the bidder may be disqualified.

10. EVALUATION PHASES

The received bid proposals will be evaluated in different phases in order to arrive to the final phase of bid award, and the phases will be as follows:

10.1 PHASE ONE (01): MANDATORY / MINIMUM REQUIREMENTS SCREENING

*In this phase All bids received will be verified for *compliance* and *completeness* of the submitted proposal per the below set of mandatory requirements. Bidders who fails to comply with the below requirements WILL be eliminated and bidders who comply with the below progresses to the next phase of technical evaluation.*

• Bid forms must be properly received on the bid closing date and time specified on the invitation, fully completed, dated and signed in ink.
• Bid forms must be properly fully completed, dated, signed in ink and initial every page of the bid.
• Submission of the bid document must be binded and is without tearing any pages off.
• Invitation to Bid (SBD 1) must be fully completed,
• Submission of an Original Valid Tax Clearance Certificate (SBD 2) – Bidders whom their Tax matters are not in order and no proper arrangements have been made with SARS to meet their tax obligations will not be considered for this bid. *7 days from the bid closing date is afforded to any*
bidder who already made necessary arrangements with SARS (attach proof as obtained from SARS Branch) of when the necessary arrangements have been made to meet your Tax obligation and be issued with Tax certificate. Failure to submit a valid and original Tax Clearance within 7 days after the bid closing date, your submitted bid proposal will be considered non-responsive and shall be invalidated or disqualified and not considered further for evaluation.

- Submission of fully completed Pricing Schedule (Professional Services – SBD 3.3). Professional services, bidders should complete and sign SBD 3.3 for services
- Submission of fully completed SBD 4 (Declaration of Interest),
- Submission of fully completed SBD 6.1 (Preference Claim Certificate), accompanied by the original or certified B-BBEE Status Level Verification Certificate as issued by SANAS accredited service providers, Accredited Registers Auditors – IRBA and Procurement Regulation 2011 compliant letter issued by the Accounting Officer. Any copies submitted in this case should be certified.
- Submission of fully completed SBD 8 (Declaration of Bidders Past SCM Practice),
- Submission of fully completed SBD 9 (Certificate of Independent Bid Determination),
- Business Registration Certificate e.g. CK 1, certificate of incorporation
- Familiarise yourself and Initial every page of the General Condition of Contract
- Letter of Good Standing on Compensation for Occupational Injuries & Diseases Act (COIDA), obtainable from the Department of Labour

The following documents must as well be attached in support of your bid proposal:
- Private Security Industry Regulatory Authority (PSIRA) certificate (mandatory)
- Safety, Health & Environment (SHE) member certificate
- Occupational Health and Safety Policy

Any bidders who did not sign and submit any of the requested documents may be disqualified.

NB: All bidders who complied with the mandatory / minimum requirements progressed to the technical evaluation phase for further evaluation per the below set criteria.

10.2 PHASE 2: DETAIL TECHNICAL EVALUATION CRITERIA AND POINT ALLOCATION

In this phase All bids that meet all the requirements in terms of compliance and completeness of the submitted proposal per the above set of mandatory requirements on Phase One(01) progresses to Phase Two (02) for further evaluation per the below set evaluation criteria's.

NB: Qualification Threshold – Bidders must achieve 80% per the above criteria for consideration to the next phase evaluation. Bidders who fails to comply with the set minimum threshold of 80% per the above requirements WILL be eliminated and bidders who comply with the below progresses to the next phase of evaluation.
<table>
<thead>
<tr>
<th>No</th>
<th>Functionality criteria</th>
<th>Weighting factors</th>
<th>Points</th>
<th>Documents to be submitted for evaluation purposes</th>
<th>Points allocation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Location operations/control centre in Pretoria CBD, company has an existing OPS centre near Groenkloof National Park. Information in respond to this criteria should be placed under Annexure “A” or “1” labeled as “Appropriate experience and Capacity to deliver of the bidder Annexure A or 1”</td>
<td>40</td>
<td>5</td>
<td>Personnel who will be allocated for this service – Provide the list of such personnel and their security grade Deployment Strategy – provide in an A4 page size the strategy to be applied to distribute the guarding personnel. Contingency Strategy – Indicate a contingency strategy going to be applied in case of Urgent delivery / Public Strike / Own Strike / Vehicle Breakdown / Festive Season. Bidders to indicate their close proximity / distance (in a form of kilometres) to the to be service</td>
<td>1 = Company is based within proximity of: (between 50km and 100km to Groenkloof National Park where the service is to be rendered). 2= Company is based within proximity of: (between 30km and 50km to Groenkloof National Park where the service is to be rendered). 3 = Company is based within proximity of: (between 20km and 30km to Groenkloof National Park where the service is to be rendered). 4 = Company is based within proximity of: (between 10km and 20km to Groenkloof National Park where the service is to be rendered). 5 = Company is based within proximity of: (&lt; 10km) to Groenkloof National Park where the service is to be rendered).</td>
</tr>
<tr>
<td>2</td>
<td>Number of years in practice security services, Appropriate experience and capacity in security guarding services. Information in respond to this criteria should be placed under Annexure “B” or “2” labeled as “Relevant References of the bidder Annexure B or 2”</td>
<td>5</td>
<td>5</td>
<td>List of at least 5 (five) contactable / traceable references that you are: * Currently engaged with * Provided services to in the past NB: Bidder need to have more than 5 years of experience executing relevant services. Reference letters / appointment letters as obtained from the organizations in which services were executed to be attached</td>
<td>1 = 1 Experience between 1-3 years relevant reference supported by a contactable reference letter 2 = 2 Experience between 3-5 years relevant reference supported by a contactable reference letter 3 = 3 Experience between 5-7 years relevant reference supported by a contactable reference letter 4 = 4 Experience between 7-9 relevant reference supported by a contactable reference letter 5 = 5 Experience &gt;10years relevant reference supported by a contactable reference letter.</td>
</tr>
<tr>
<td>No</td>
<td>Functionality criteria</td>
<td>Weighting factors</td>
<td>Points</td>
<td>Documents to be submitted for evaluation purposes</td>
<td>Points allocation</td>
</tr>
<tr>
<td>----</td>
<td>---------------------------------------------------------------------------------------------------------------</td>
<td>-------------------</td>
<td>--------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 3  | Corporate sector office environment experience, List of contracts with client name, value of contract and duration of contract. Information in respond to this criteria should be placed under Annexure “C” or “3” labeled as “Experience related to service in terms of years, value and number of the bidder Annexure C or 3” | 40                | 5      | List of contracts with client name, value of contract and duration of contract/appointment/service to the particular company  
* Currently engaged with  
* Provided services in the past Bidder need to have more than 5 years of experience executing relevant projects executed in the last 3 years  
Demonstrate company experience in the following field:  
• Access control management  
• Security Guarding Services                                                                                                                                                                      | 1 = 1-2 years + 5 corporate sector environment experience/relevant projects  
2 = 2 years + 5 corporate sector environment experience/ relevant projects  
3 = 3 years and above + 5 corporate sector environment experience./relevant projects.  
4 = 4 years and above + 5 corporate sector environment experience/ relevant projects  
5 = 5 years and above + 5 corporate sector environment experience/ relevant projects |
| 4  | Capacity/Assets available Bidder in relation to the project ( General operations capacity and Assets –Vehicles of the company) Information in respond to this criterion should be placed under Annexure “D” or “4” labeled as “Location of the bidder (Knowledge of the park / province). Annexure D or 4” | 10                | 5      | Scoring of the Capacity/Asset  
- Company based or has capacity to deliver( in terms of available resources staff/ Assets like Vehicles for ease delivery)  
**NB:** Bidders to submit letter of reference of the completed services.  
Give a brief description in an A4 paper size of the services executed, duration of the project and the assets it owns through its Balance sheet or Financial report.                                                                 | 1 = <2Vehicles and <10 Staff in the company  
2 = 2-3 Vehicles and between 10-20 staff personnel in the company.  
4 = 3-5 Vehicles and between 20-30 staff personnel in the company.  
4 = 5-7 Vehicles and between 30-50 staff personnel in the company.  
5 = >10 Vehicles and >50 staff personnel in the company |
<table>
<thead>
<tr>
<th>No</th>
<th>Functionality criteria</th>
<th>Weighting factors</th>
<th>Points</th>
<th>Documents to be submitted for evaluation purposes</th>
<th>Points allocation</th>
</tr>
</thead>
</table>
| 5  | Public liability       | 5                 | 5      | Company’s must provide proof of liability cover to indicate the track record of experience in implementing similar services, relevance to company’s core business and reputation with clients as well as the capacity of the company in terms of distribution outlets in around Pretoria area. A minimum liability cover will be R 5 million rand and maximum liability cover is R 10 million. | 1 = A minimum < R 1 million liability cover  
3 = Between R 3 and R 7 million liability cover.  
5 = Between > R 10 million liability cover will be acceptable standard on this contract. |

**NB: Qualification Threshold – Bidders must achieve 80% per the above criteria for consideration to the next phase evaluation. Bidders who fails to comply with the set minimum threshold of 80% per the above requirements WILL be eliminated and bidders who comply with the below progresses to the next phase of evaluation.**
11. QUALIFICATION THRESHOLD TO PROGRESS TO THE NEXT PHASE OF EVALUATION

Threshold – Bidders must achieve 80% per the above criteria for consideration to the final stage evaluation of price and preference – B-BBEE claim point’s information.

12. PHASE 4: EVALUATION OF BID RESPONSES USING THE PRICE AND B-BBEE SCORES

All bidders who achieved 80% and more of the set minimum threshold from the technical evaluation phase progresses to this final phase of Price and Preference (BEE Score) points allocation systems for the recommendation of the successful bidder.

NB: PSIRA rates are applicable, failure to comply will results to disqualification.

NB: Bidder who obtains highest total points on PRICE and B-BBEE claimed points shall be awarded the contract. SANParks reserves the right to appoint one or more service providers for this project.

13. EVALUATION CRITERIA AND WEIGHTING:

The RFB stipulated that the responses to be evaluated using the 90/10 preference points system in accordance with the PPPFA guidelines. Based on this system the points will be allocated as follows:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price</td>
<td>90</td>
</tr>
<tr>
<td>Participation Goals/BEE</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

14. EVALUATION FORMULA

The following formula will be applied to calculate the scores:

**Price Formula**

The following PPPFA formula was used to evaluate the price proposals submitted by bidders, this formula was used because price was the only criterion that was scored i.e. the whole 90 points were allocated to price as per par. 10.1 of this submission.

\[ PS = 90 \times (1 - \frac{Pt}{Pmin}) \]

\[ Pmin \]

Ps = Points scored for price of the bid under consideration.

Pt = Rand value of bid under consideration.

Pmin = Rand value of lowest acceptable bid
FINAL AWARD

Bidder who obtains highest total points claimed on PRICE and B-BBEE may be awarded the contract. SANParks reserves the right not to appoint or to appoint one or more service providers for this project.

NB: SANParks is also not obliged to appoint the lowest bidder/s

15. TERMS AND CONDITIONS OF SPECIFICATION

a) Due diligence review may be conducted before the awarding of the contract.

16. CONTACTABLE OFFICIALS FOR CLARIFICATION

All technical and bid documentation enquiries can be addressed to Ms. Eldah Phathwa at Tel: 012 426 5260 or Eldah.phathwa@sanparks.org
ANNEX A: BID INVITATION

- This section refers to page 1 to 10 of the bid document.
ANNEX B: SARS TAX CLEARANCE CERTIFICATE OR SBD2

- An original and valid SARS Tax Clearance Certificate must be furnished, OR
- SBD2 Tax Clearance Certificate Requirement (if Original and Valid Tax Clearance Certificate above is not submitted)
ANNEX C: SBD3.3 PRICING SCHEDULE – PROFESSIONAL SERVICES

PRICING SCHEDULE
(Professional Services)

<table>
<thead>
<tr>
<th>NAME OF BIDDER:</th>
<th>BID NO.:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

CLOSING TIME 11:00
CLOSING DATE

OFFER TO BE VALID FOR ........DAYS FROM THE CLOSING DATE OF BID.

<table>
<thead>
<tr>
<th>ITEM NO</th>
<th>DESCRIPTION</th>
<th>BID PRICE IN RSA CURRENCY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>*(ALL APPLICABLE TAXES INCLUDED)</td>
</tr>
</tbody>
</table>
1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project. R…………………………

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION | HOURLY RATE | DAILY RATE
-------------------------|-------------|-------------
|                         | R------------|-------------|
|                         | R------------|-------------|
|                         | R------------|-------------|
|                         | R------------|-------------|
|                         | R------------|-------------|

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

|                         | R------------|-------------| days |
|-------------------------|-------------|-------------|
|                         | R------------|-------------| days |
|                         | R------------|-------------| days |
|                         | R------------|-------------| days |

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

<table>
<thead>
<tr>
<th>DESCRIPTION OF EXPENSE TO BE INCURRED</th>
<th>RATE</th>
<th>QUANTITY</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td>TOTAL: R…………………………………</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

** “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

<table>
<thead>
<tr>
<th>DESCRIPTION OF EXPENSE TO BE INCURRED</th>
<th>RATE</th>
<th>QUANTITY</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td>TOTAL: R…………………………………</td>
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</tbody>
</table>

6. Period required for commencement with project after acceptance of bid …………..

7. Estimated man-days for completion of project …………………………….
8. Are the rates quoted firm for the full period of contract?  *YES/NO

9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.  ……………………………

……………………………………………………………….

……………………………………………………………….

……………………………………………………………….
ANNEX D: SBD4: DECLARATION OF INTEREST

DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state\(^1\), or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or

- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative: …………………………………………………

2.2 Identity Number: ……………………………………………………………………………………………

2.3 Position occupied in the Company (director, trustee, shareholder\(^2\)): …………………………………

2.4 Company Registration Number: ……………………………………………………………………………

2.5 Tax Reference Number: ………………………………………………………………………………………

2.6 VAT Registration Number: ………………………………………………………………………………………

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

\(^1\)“State” means –
(a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
(b) any municipality or municipal entity;
(c) provincial legislature;
(d) national Assembly or the national Council of provinces; or
(e) Parliament.

\(^2\)“Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state? \(\text{YES} / \text{NO}\)

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member: …………………………………
Name of state institution at which you or the person connected to the bidder is employed: …………………………………
Position occupied in the state institution: …………………………………
Any other particulars:

..........................................................................................................
..........................................................................................................
..........................................................................................................

2.7.2 If you are presently employed by the state, did you obtain YES / NO the appropriate authority to undertake remunerative work outside employment in the public sector?

2.7.2.1 If yes, did you attached proof of such authority to the bid YES / NO document?

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:

..........................................................................................................
..........................................................................................................
..........................................................................................................

2.8 Did you or your spouse, or any of the company's directors / YES / NO trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?

2.8.1 If so, furnish particulars:

..........................................................................................................
..........................................................................................................
..........................................................................................................

2.9 Do you, or any person connected with the bidder, have YES / NO any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?

2.9.1 If so, furnish particulars:

..........................................................................................................
..........................................................................................................
..........................................................................................................

2.10 Are you, or any person connected with the bidder, YES/NO aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?

2.10.1 If so, furnish particulars:

..........................................................................................................
..........................................................................................................
..........................................................................................................

2.11 Do you or any of the directors / trustees / shareholders / members YES/NO of the company have any interest in any other related companies whether or not they are bidding for this contract?

2.11.1 If so, furnish particulars:

..........................................................................................................
..........................................................................................................
..........................................................................................................

3 Full details of directors / trustees / members / shareholders.

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Identity Number</th>
<th>Personal Tax Reference Number</th>
<th>State Number / Persal Employee Number</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

DECLARATION

I, THE UNDERSIGNED (NAME)..........................................................

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

-----------------------------------  -----------------------------------
Signature                          Date

-----------------------------------  -----------------------------------
Position                           Name of bidder

May 2011
ANNEX E: SBD6.1: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2011

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R1 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R1 000 000 (all applicable taxes included).

1.2 The value of this bid is estimated to exceed/not exceed R1 000 000 (all applicable taxes included) and therefore the 90/10 system shall be applicable.

1.3 Preference points for this bid shall be awarded for:

(c) Price; and
(d) B-BBEE Status Level of Contribution.

1.3.1 The maximum points for this bid are allocated as follows:

<table>
<thead>
<tr>
<th>POINTS</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="https://example.com" alt="1.3.1.1 PRICE" /></td>
</tr>
<tr>
<td><img src="https://example.com" alt="1.3.1.2 B-BBEE STATUS LEVEL OF CONTRIBUTION" /></td>
</tr>
</tbody>
</table>

Total points for Price and B-BBEE must not exceed 100

1.4 Failure on the part of a bidder to fill in and/or to sign this form and submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or an Accounting Officer as contemplated in the Close Corporation Act (CCA) together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.5. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

2.1 “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;

2.2 “B-BBEE” means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

2.3 “B-BBEE status level of contributor” means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic
2.4 “bid” means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;

2.5 “Broad-Based Black Economic Empowerment Act” means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

2.6 “comparative price” means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;

2.7 “consortium or joint venture” means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

2.8 “contract” means the agreement that results from the acceptance of a bid by an organ of state;

2.9 “EME” means any enterprise with an annual total revenue of R5 million or less.

2.10 “Firm price” means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;

2.11 “functionality” means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;

2.12 “non-firm prices” means all prices other than “firm” prices;

2.13 “person” includes a juristic person;

2.14 “rand value” means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;

1.1.1.1.1.1 2.15 “sub-contract” means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;

2.16 “total revenue” bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the Government Gazette on 9 February 2007;

2.17 “trust” means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and

2.18 “trustee” means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. ADJUDICATION USING A POINT SYSTEM

3.1 The bidder obtaining the highest number of total points will be awarded the contract.

3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;

3.3 Points scored must be rounded off to the nearest 2 decimal places.

5.1 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.

3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

4. POINTS AWARDED FOR PRICE

4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

\[ P_s = 80 \left( 1 - \frac{P_t - P_{\text{min}}}{P_{\text{min}}} \right) \quad \text{or} \quad P_s = 90 \left( 1 - \frac{P_t - P_{\text{min}}}{P_{\text{min}}} \right) \]

Where

- \( P_s \) = Points scored for comparative price of bid under consideration
- \( P_t \) = Comparative price of bid under consideration
- \( P_{\text{min}} \) = Comparative price of lowest acceptable bid

5. Points awarded for B-BBEE Status Level of Contribution

5.1 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

<table>
<thead>
<tr>
<th>B-BBEE Status Level of Contributor</th>
<th>Number of points (90/10 system)</th>
<th>Number of points (80/20 system)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>9</td>
<td>18</td>
</tr>
<tr>
<td>3</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td>5</td>
<td>4</td>
<td>8</td>
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<tr>
<td>6</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>8</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Non-compliant contributor</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
5.2 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. Registered auditors do not need to meet the prerequisite for IRBA’s approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.

5.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.

5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.

5.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other Enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6. BID DECLARATION

6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

7. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.3.1.2 AND 5.1

7.1 B-BBEE Status Level of Contribution: …………. = …………… (maximum of 10 or 20 points)

(Peints claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or an Accounting Officer as contemplated in the CCA).

8 SUB-CONTRACTING

8.1 Will any portion of the contract be sub-contracted? YES / NO (delete which is not applicable)

(i) what percentage of the contract will be subcontracted? ……………………….%

(ii) the name of the sub-contractor? ……………………………………………………

(iii) the B-BBEE status level of the sub-contractor? …………………

(iv) whether the sub-contractor is an EME? YES / NO (delete which is not applicable)

9 DECLARATION WITH REGARD TO COMPANY/FIRM
9.1 Name of company/firm .............................................................................................................. :

9.2 VAT registration number : ....................................................................................................

9.3 Company registration number ............................................................................................... :

9.4 TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium
One person business/sole propriety
Close corporation
Company
(Pty) Limited

[TICK APPLICABLE BOX]

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

..................................................................................................................................................
............................................................................................................................................
..................................................................................................................................................

9.6 COMPANY CLASSIFICATION

Manufacturer
Supplier
Professional service provider
Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

9.7 Total number of years the company/firm has been in business? .........................................

9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify
that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of
the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we
acknowledge that:

(i) The information furnished is true and correct;

(ii) The preference points claimed are in accordance with the General Conditions as
indicated in paragraph 1 of this form.

(iii) In the event of a contract being awarded as a result of points claimed as shown in
paragraph 7, the contractor may be required to furnish documentary proof to the
satisfaction of the purchaser that the claims are correct;

(iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent
basis or any of the conditions of contract have not been fulfilled, the purchaser may, in
addition to any other remedy it may have –

(a) disqualify the person from the bidding process;

(b) recover costs, losses or damages it has incurred or suffered as a result of that
person’s conduct;

(c) cancel the contract and claim any damages which it has suffered as a result of
having to make less favourable arrangements due to such cancellation;

(d) restrict the bidder or contractor, its shareholders and directors, or only the
shareholders and directors who acted on a fraudulent basis, from obtaining
business from any organ of state for a period not exceeding 10 years, after the
audi alteram partem (hear the other side) rule has been applied; and
(e) forward the matter for criminal prosecution

WITNESSES:

1. ........................................

2. ........................................

ADDRESS:..............................
                        ..............................
                        ..............................

SIGNATURE(S) OF BIDDER(S)

DATE:.................................
ANNEX F: BBBEE CERTIFICATES

<table>
<thead>
<tr>
<th>NB: Bidder(s) is requested to attach their valid and original or certified B-BBEE Preferential point claim certificate to be eligible for points claimed. Certificate must be issued by SANAS Accredited agency.</th>
</tr>
</thead>
</table>
ANNEX G: SBD 7.2: CONTRACT FORM RENDERING OF SERVICES

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to South African National Parks in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number: GNP-023-14 at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.

2. The following documents shall be deemed to form and be read and construed as part of this agreement:

   (i) Bidding documents, viz
       - Invitation to bid;
       - Tax clearance certificate;
       - Pricing schedule(s);
       - Filled in task directive/proposal;
       - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
       - Declaration of interest;
       - Declaration of bidder’s past SCM practices;
       - Certificate of Independent Bid Determination;
       - Special Conditions of Contract;

   (ii) General Conditions of Contract; and

   (iii) Other (specify)

3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.

5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)……………………………..
CAPACITY…………………………………..
SIGNATURE………………………………
NAME OF FIRM…………………………….
DATE……………………………………..

WITNESSES

1 ………………………………
2 ………………………………

DATE: ……………………………
1. I…………………………………………….in my capacity as…………………………………………accept your bid under reference number ………………dated……………………for the rendering of services indicated hereunder and/or further specified in the annexure(s).

2. An official order indicating service delivery instructions is forthcoming.

3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

4. I confirm that I am duly authorised to sign this contract.

SIGNED AT ………………………………………ON…………………………………………

NAME (PRINT)…………………………………………

SIGNATURE…………………………………………

OFFICIAL STAMP

<table>
<thead>
<tr>
<th>DESCRIPTION OF SERVICE</th>
<th>PRICE (ALL APPLICABLE TAXES INCLUDED)</th>
<th>COMPLETION DATE</th>
<th>B-BBEE STATUS LEVEL OF CONTRIBUTION</th>
<th>MINIMUM THRESHOLD FOR LOCAL PRODUCT AND CONTENT (if applicable)</th>
</tr>
</thead>
</table>

WITNESSES
1  ………………………………………
2  ………………………………………

DATE: ……………………………………………
ANNEX H: SBD 8: DECLARATION OF BIDDER’S PAST SUPPLY CHAIN PRACTICES

DECLARATION OF BIDDER’S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

1. This Standard Bidding Document must form part of all bids invited.

2. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.

3. The bid of any bidder may be disregarded if that bidder, or any of its directors have-
   a. abused the institution’s supply chain management system;
   b. committed fraud or any other improper conduct in relation to such system; or
   c. failed to perform on any previous contract.

4. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

<table>
<thead>
<tr>
<th>Item</th>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Is the bidder or any of its directors listed on the National Treasury’s Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <em>audi alteram partem</em> rule was applied).</td>
<td>Yes</td>
<td>No</td>
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</table>

The Database of Restricted Suppliers now resides on the National Treasury’s website ([www.treasury.gov.za](http://www.treasury.gov.za)) and can be accessed by clicking on its link at the bottom of the home page.

| 4.1.1 | If so, furnish particulars: |
|       |                            |     |

| 4.2  | Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury’s website ([www.treasury.gov.za](http://www.treasury.gov.za)) by clicking on its link at the bottom of the home page. | Yes | No |

| 4.2.1 | If so, furnish particulars: |
|       |                            |     |

| 4.3  | Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years? | Yes | No |

| 4.3.1 | If so, furnish particulars: |
|       |                            |     |
4.4 Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?  

<table>
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<th></th>
<th>Yes</th>
<th>No</th>
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</table>

4.4.1 If so, furnish particulars:

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)………………………………………………………………

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

……………………………………….                    …………………………..

Signature                             Date

……………………………………….                    …………………………..

Position        Name of Bidder

Js365bW
CERTIFICATE OF INDEPENDENT BID DETERMINATION

1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.

2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a per se prohibition meaning that it cannot be justified under any grounds.

3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:

   a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution’s supply chain management system and or committed fraud or any other improper conduct in relation to such system.

   b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.

4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.

5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.
CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

________________________________________________________________________

(Bid Number and Description)

in response to the invitation for the bid made by:

______________________________________________________________________________

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:_______________________________________________________that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word “competitor” shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:

(a) has been requested to submit a bid in response to this bid invitation;
(b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
(c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium\(^3\) will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:

(a) prices;
(b) geographical area where product or service will be rendered (market allocation)
(c) methods, factors or formulas used to calculate prices;
(d) the intention or decision to submit or not to submit, a bid;
(e) the submission of a bid which does not meet the specifications and conditions of the bid; or
(f) bidding with the intention not to win the bid.

8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.

9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

........................................................................................................................................
Signature

Date

........................................................................................................................................
Position Name of Bidder

Js914w 2
ANNEX J: ATTACH COMPANY PROFILE

- Attached company profile at this section or annexure.
ANNEX K: COMPANY REGISTRATION DOCUMENTS (CIPC/CIPRO)

- Certified copies (copy with original stamp) of your CIPC (CIPRO) company registration documents listing all members with percentages, in case of close corporation
- Certified copies (copy with original stamp) of all latest share certificates, in case of a company
ANNEX L: JOINT VENTURE AGREEMENT

- To provide Joint Venture Agreement signed under Commissioner of Oath.
- To provide above documentation for both companies that form the JV.

**NB: Joint venture agreement and performing the work**
The primary bidder needs to have major responsibilities in this project and both parties need to state their percentage interest in this joint venture. Joint venture is encouraged mainly for developmental purposes.
ANNEX N: LIST OF REFERENCE OF RELEVANT SERVICES (PROJECTS)

PARTICULARS OF COMMITMENTS WHICH THE TENDERER HAS PREVIOUSLY COMPLETED AND PRESENTLY ENGAGED WITH.

Current and Previous Projects of not more than 5 years.

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<th>No</th>
<th>Project/Company name</th>
<th>Extent of contract/relationships</th>
<th>Contact person</th>
<th>Contact number</th>
<th>Contract amount</th>
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ANNEX O: RESOLUTION OF BOARD OF DIRECTORS / MEMBERS / SOLE PROPRIETOR / PARTNERS OF PARTNERSHIP

This returnable schedule needs to be completed if the tenderer is a joint venture. This form must be completed by each partner of the joint venture. The name of the principal partner must be stated under Point 2.

Resolution of Board of Directors / Members / Sole Proprietor/ Partners of Partnership (i.e. of each legal person to comprise the Joint Venture Partnership)

RESOLUTION of a meeting of the Board of *Directors / Members / Sole Proprietor/ Partners of:

_________________________________________________________________________________________________

_________________________________________________________________________________________________

(Legally correct full name and registration number, if applicable, of the Enterprise)

Held at ______________________________________________ (place)

On _________________________________________________ (date)

RESOLVED that:

1. The Enterprise submits a Tender, in Joint Venture with the following Enterprises:

________________________________________________________________________________________________

________________________________________________________________________________________________

(List all the legally correct full names and registration numbers, if applicable, of the Enterprises forming the Joint Venture)

(to the South African National Parks in respect of the following project:

________________________________________________________________________________________________

________________________________________________________________________________________________

(Project description as per Tender Document)

Tender Number: ____________________________________________ (Tender Number as per Tender Document)

2. The Principal Partner of the Joint Venture will be

________________________________________________________________________________________________

(Legally correct full name and registration number, if applicable, of the Principal Partner of Joint Venture)

3. *Mr/Mrs/Ms: ____________________________________________

in *his/her Capacity as: ______________________________________ (Position in the Enterprise)

and who will sign as follows: ____________________________________________

be, and is hereby, authorised to sign a joint venture agreement with the parties listed under item 1 above, and any and all other documents and/or correspondence in connection with and relating to the joint venture, in respect of the project described under item 1 above.

4. The Enterprise accepts joint and several liability with the parties listed under item 1 above for the due fulfilment of the obligations of the joint venture deriving from, and in any way connected with, the Contract to be entered into with the South African National Parks in respect of the project described under item 1 above.

5. The Enterprise chooses as its domicilium citandi et executandi for all purposes arising from this joint venture agreement and the Contract with the South African National Parks in respect of the project under item 1 above:

Physical address:__________________________________________
Postal Address: _______________________________

Telephone number: ___________________________  (code)

Fax number: ________________________________  (code)

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<tr>
<th>1..1.2</th>
<th>Name</th>
<th>Capacity</th>
<th>Signature</th>
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**Note:**
1. * Delete which is not applicable
2. **NB.** This resolution must be signed by all the Directors / Members / Partners of the Bidding Enterprise
3. Should the number of Directors / Members/Partners exceed the space available above, additional names and signatures must be supplied on a separate page

1..1.12.1 ENTERPRISE STAMP
General conditions of bid and conditions of contract

Bidders shall provide full and accurate answers to all (including mandatory) questions posed in this document, and, are required to explicitly state "Comply/Accept" or "Do not comply/Do not accept" (with a √ or an X) regarding compliance with the requirements. Where necessary, the bidders shall substantiate their response to a specific question.

NOTE: It is mandatory for bidders to complete or answer this part fully; failure to do so result to their bid to be treated as incomplete and shall be disqualified. Refer to paragraph 4 of this document (reasons for disqualification).

1. This bid is subject to the General Conditions of Contract stipulated below.

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2. The laws of the Republic of South Africa shall govern this RFP and the bidders hereby accept that the courts of the Republic of South Africa shall have the jurisdiction.

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3. SANParks shall not be liable for any costs incurred by the bidder in the preparation of response to this RFP. The preparation of response shall be made without obligation to acquire any of the items included in any bidder’s proposal or to select any proposal, or to discuss the reasons why such vendor’s or any other proposal was accepted or rejected.

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4. SANParks may request written clarification or further information regarding any aspect of this proposal. The bidders must supply the requested information in writing within twenty four (24) hours after the request has been made, otherwise the proposal may be disqualified.

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5. In the case of Consortium, Joint Venture or subcontractors, bidders are required to provide copies of signed agreements stipulating the work split and Rand value.

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In the case of Consortium, Joint Venture or subcontractors, all bidders are required to provide mandatory documents as stipulated in schedule 1 of the Response format.

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SANParks reserves the right to; cancel or reject any proposal and not to award the proposal to the lowest bidder or award parts of the proposal to different bidders, or not to award the proposal at all.

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Where applicable, bidders who are distributors, resellers and installers of network equipment are required to submit back-to-back agreements and service level agreements with their principals.

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By submitting a proposal in response to this RFP, the bidders accept the evaluation criteria as it stands.

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Where applicable, SANParks reserves the right to run benchmarks on the requirements equipment during the evaluation and after the evaluation.

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SANParks reserves the right to conduct a pre-award survey during the source selection process to evaluate contractors’ capabilities to meet the requirements specified in the RFP and supporting documents.

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Only the solution commercially available at the proposal closing date shall be considered. No Bids for future solutions shall be accepted.

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The bidder should not qualify the proposal with own conditions. **Caution:** If the bidder does not specifically withdraw its own conditions of proposal when called upon to do so, the proposal response shall be declared invalid.

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| Should the bidder withdraw the proposal before the proposal validity period expires, SANParks reserves the right to recover any additional expense incurred by SANParks having to accept any less favourable proposal or the additional expenditure incurred by SANParks in the preparation of a new RFP and by the subsequent acceptance of any less favourable proposal. |
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| Accept | Do not accept |

15

| Delivery of and acceptance of correspondence between the SANParks and the bidder sent by prepaid registered post (by air mail if appropriate) in a correctly addressed envelope to either party’s postal address or address for service of legal documents shall be deemed to have been received and accepted after (2) two days from the date of postage to the South African Post Office Ltd. |
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16

| Should the parties at any time before and/or after the award of the proposal and prior to, and/or after conclusion of the contract fail to agree on any significant product price or service price adjustments, change in technical specification, change in services, etc. SANParks shall be entitled within 14 (fourteen) days of such failure to agree, to recall the letter of award and cancel the proposal by giving the bidder not less than 90 (ninety) days written notice of such cancellation, in which event all fees on which the parties failed to agree increases or decreases shall, for the duration of such notice period, remain fixed on those fee-price applicable prior to the negotiations. Such cancellation shall mean that SANParks reserves the right to award the same proposal to next best bidders as it deems fit. |
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| Accept | Do not accept |

17

| In the case of a consortium or JV, each of the authorised enterprise’s members and/or partners of the different enterprises must co-sign this document. |
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| Accept | Do not accept |

18

| Any amendment or change of any nature made to this RFP shall only be of force and effect if it is in writing, signed by SANPARKS signatory and added to this RFP as an addendum. |
|---|---|
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Failure or neglect by either party to (at any time) enforce any of the provisions of this proposal shall not, in any manner, be construed to be a waiver of any of that party’s right in that regard and in terms of this proposal. Such failure or neglect shall not, in any manner, affect the continued, unaltered validity of this proposal, or prejudice the right of that party to institute subsequent action.

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Bidders who make use of subcontractors. The proposal shall however be awarded to the Vendor as a primary contractor who shall be responsible for the management of the awarded proposal. A vendor which was awarded the contract after scoring HDI / RDP goals is not allowed to subcontract more than 25% of the contract to a non-HDI entity. No separate contract shall be entered into between SANParks and any such subcontractors. Copies of the signed agreements between the relevant parties must be attached to the proposal responses.

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All services supplied in accordance with this proposal must be certified to all legal requirements as per the South African law.

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No interest shall be payable on accounts due to the successful vendor in an event of a dispute arising on any stipulation in the contract.

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Evaluation of Bids shall be performed by an evaluation panel established by SANParks.

Bids shall be evaluated on the basis of conformance to the required specifications as outlined in the RFP. Points shall be allocated to each bidder, on the basis that the maximum number of points that may be scored for price is 80, and the maximum number of preference points that may be claimed for BBBEE (according to the PPPFA) is 20.

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If the successful bidder disregards contractual specifications, this action may result in the termination of the contract.

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25. The bidders’ response to this Bid, or parts of the response, shall be included as a whole or by reference in the final contract.

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26. Should the evaluation of this bid not be completed within the validity period of the bid, SANParks has discretion to extend the validity period.

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27. Upon receipt of the request to extend the validity period of the bid, the bidder must respond within the required time frames and in writing on whether or not he agrees to hold his original bid response valid under the same terms and conditions for a further period.

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28. Should the bidder change any wording or phrase in this document, the bid shall be evaluated as though no change has been effected and the original wording or phrasing shall be used.

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NOTES

The purpose of this document is to:

(i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and

(ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

• The General Conditions of Contract will form part of all bid documents and may not be amended.

• Special Conditions of Contract (SCC) relevant to a specific Bid, should be compiled separately for every bid (if Applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.
TABLE OF CLAUSES

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1. Definitions

1. The following terms shall be interpreted as indicated:

1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.

1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

1.5 Countervailing duties are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 “Day” means calendar day.

1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.

1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.

1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

1.12 “Force majeure” means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not
restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 “GCC” means the General Conditions of Contract.

1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.

1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 “Project site,” where applicable, means the place indicated in bidding documents.

1.21 “Purchaser” means the organization purchasing the goods.

1.22 “Republic” means the Republic of South Africa.

1.23 “SCC” means the Special Conditions of Contract.

1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.
2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf, of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
7. Performance Security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier’s failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms: (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser’s country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or (b) a cashier’s or certified cheque.

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier’s performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods’ final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
(c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
(e) training of the purchaser’s personnel, at the supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
(b) in the event of termination of production of the spare parts:
   (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
   (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser’s specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after
the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier’s risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser’s request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser’s prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier’s performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier’s notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier’s time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier’s point of supply is not situated at or near the place where the supplies are required, or the supplier’s services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier’s expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
(b) if the Supplier fails to perform any other obligation(s) under the contract; or
(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
(i) the name and address of the supplier and / or person restricted by the purchaser;
(ii) the date of commencement of the restriction
(iii) the period of restriction; and
(iv) the reasons for the restriction.
These details will be loaded in the National Treasury’s central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the
court may also rule that such person’s name be endorsed on the Register for Tender Defaulters. When a person’s name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrued thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then
either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;
(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other document pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and
d

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp
Duties

duties, license fees, and other such levies imposed outside the purchaser’s country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34. Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.
ANNEX Q: RECORD OF ADDENDA ISSUED TO BIDDERS BEFORE THE BID CLOSING DATE

I / We confirm that the following communications amending the tender documents that I / we received from the employer or his representative before the closing date for submission of this tender offer have been taken into account in this tender offer.

<table>
<thead>
<tr>
<th>ADDENDUM NO</th>
<th>DATE RECEIVED</th>
<th>TITLE OR DETAILS</th>
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<tbody>
<tr>
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SIGNATURE: .................................................. DATE: ......................
(of person authorized to sign on behalf of the Tenderer)
ANNEX R: COMPULSORY CLARIFICATION MEETING CERTIFICATE

NB: Bidder(s) are requested to bring along this certificate form to the clarification meeting.

Compulsory Clarification Session Certificate

This is to certify that I,

__________________________________________________________________________

representing

__________________________________________________________________________
in the company

of __________________________________________________________________________

visited the

site on __________________________.

I have made myself familiar with all local conditions likely to influence the work and the cost thereof. I further certify that I am satisfied with the description of the work and explanations given at the site inspection meeting and that I understand perfectly the work to be done, as specified and implied, in the execution of this contract.

<table>
<thead>
<tr>
<th>Name Tenderer’s Representative</th>
<th>Position</th>
<th>Signed</th>
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<tr>
<th>Name of Tenderer</th>
<th>Date</th>
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<table>
<thead>
<tr>
<th>Name of Employer’s Representative</th>
<th>Signature</th>
<th>Date</th>
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</table>
ANNEX S: LOCATION OPERATION – CONTROL CENTRE

NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria.
**ANNEX T: NUMBER OF YEARS IN SECURITY SERVICE PRACTICE**

| NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria. |

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ANNEX U: CORPORATE SECTOR OFFICE ENVIRONMENT EXPERIENCE

NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria.
ANNEX V: CAPACITY / ASSETS

NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria.
**ANNEX W: PUBLIC LIABILITY**

| NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria. |
ANNEX X: PROOF OF PSIRA REGISTRATION: COMPANY AND SECURITY PERSONNEL

NB: Bidder(s) are requested to attach in this annexure any documents, information or answers to this evaluation criteria.

BID RESPONSE SCHEDULE OF ALL RETURNABLE DOCUMENTS
**Very important:** Bidders are requested to arrange their bid proposal and attach all returnable documents in the following sequence. This will enable the evaluation committee to easily find your response for ease evaluation.

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Description of the returnable document</th>
<th>Annexure where the document should be placed / attached</th>
<th>Are the documents attached as indicated</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>SBD 1 : Bid Invitation</td>
<td>Annexure A or 1</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>2.</td>
<td>SBD 2 : Tax Clearance Certificate</td>
<td>Annexure B or 2</td>
<td>No (N)</td>
</tr>
<tr>
<td>3.</td>
<td>SBD 3.3 : Professional Pricing Schedule</td>
<td>Annexure C or 3</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>4.</td>
<td>SBD 4 : Declaration of Interests</td>
<td>Annexure D or 4</td>
<td>No (N)</td>
</tr>
<tr>
<td>5.</td>
<td>SBD 6.1: Preference Points Claim Form</td>
<td>Annexure E or 5</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>6.</td>
<td>B-BBEE Certificate – Original or Certified copies</td>
<td>Annexure F or 6</td>
<td>No (N)</td>
</tr>
<tr>
<td>7.</td>
<td>SBD 7.2 : Contract Form – Rendering of Services</td>
<td>Annexure G or 7</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>8.</td>
<td>SBD 8: Declaration of bidder’s Past Supply Chain Practices</td>
<td>Annexure H or 8</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>9.</td>
<td>SBD 9: Certificate if Independent Bid Determination</td>
<td>Annexure I or 9</td>
<td>No (N)</td>
</tr>
<tr>
<td>10.</td>
<td>Attach Company Profile</td>
<td>Annexure J or 10</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>11.</td>
<td>Company Registration Documents: Certified copies (Copy with original stamp) of your CIPC (CIPRO) company registration documents listing all members with percentages, in case of a CC. Certified copies (Copy with original stamp) of all latest share certificates, in case of a company.</td>
<td>Annexure K or 11</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>12.</td>
<td>Joint Venture Agreement - To provide signed Joint Venture Agreement signed by all parties involved. The primary bidder needs to have major responsibilities in this project and all parties need to state their percentage interest in this joint venture. Joint venture is encouraged mainly for developmental purposes.</td>
<td>Annexure L or 12</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>13.</td>
<td>CD/DVD: Copy containing a digital copy of all Tender Documents as provided in print.</td>
<td>Annexure M or 13</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>14.</td>
<td>List of traceable references of relevant services. Particulars of commitments which the bidder had previously completed and presently engaged with.</td>
<td>Annexure N or 14</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>15.</td>
<td>Resolution of Board of directors / members / sole proprietor / partners of partnership</td>
<td>Annexure O or 15</td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>General Conditions of Contract – every page initialled by the bidder</td>
<td>Annexure P or 16</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>17.</td>
<td>Record of Addenda issued to bidders before the bid closing date</td>
<td>Annexure Q or 17</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>18.</td>
<td>Compulsory clarification meeting certificate. Bidder(s) are requested to sign and get this certificate signed by the SANParks during the clarification meeting. Submit this certificate together with the bid proposal.</td>
<td>Annexure R or 18</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>19.</td>
<td>Location Operation – Control Centre</td>
<td>Annexure S or 19</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>20.</td>
<td>Number of years in Security Service Practice</td>
<td>Annexure T or 20</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>21.</td>
<td>Corporate Sector office environment experience</td>
<td>Annexure U or 21</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>22.</td>
<td>Capacity / Assets</td>
<td>Annexure V or 22</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>23.</td>
<td>Public Liability</td>
<td>Annexure W or 23</td>
<td>Yes (Y)</td>
</tr>
<tr>
<td>24.</td>
<td>PSIRA Certificates / Proof of registration for both the company and the personnel</td>
<td>Annexure X or 24</td>
<td>Yes (Y)</td>
</tr>
</tbody>
</table>