Visit www.sanparks.org for more information, click on "People with Disabilities" under each park on the Parks A-Z link and under Special Interest Groups.

Reservations
Tel: (012) 428 9111
Fax: (012) 343 2006
E-mail: reservations@sanparks.org
Website: www.sanparks.org
South African National Parks (SANParks) consist of: Addo Elephant; Agulhas; Augrabies; Bontebok; Camdeboo; Golden Gate Highlands; Kgalagadi Transfrontier; Garden Route; Karoo; Kruger; Mapungubwe; Marakele; Mokala; Mountain Zebra; Namaqua; Richtersveld; Table Mountain; Tankwa and West Coast.

Accommodation for guests with mobility challenges
Accommodation is a crucial element for a guest with disabilities with the layout of the ablution facilities being most critical. SANParks has 112 adapted accessible accommodation units suitable for use by guests with mobility challenges*. 12 of the 112 units have baths with grab rails and the rest have roll-in-showers.

In addition, the park has 10 accessible communal camping ablution blocks (8 with roll-in showers and 2 with baths and grab rails).

Accessible Activities
It is all very well providing accessible accommodation in parks, but visitors also need to be able to experience and enjoy the park environments. One of the primary pastimes is to view game from the safety of a vehicle on the well developed road network located in most parks. This can be done from private, hired or tour operator vehicles and in most parks there are SANParks operated game drive vehicles (a lot of these have access options) that offer visitors a guided alternative during the day, and is the only option available for night-drives to view nocturnal wildlife aided by powerful spotlights.

Virtually all the camps in the parks have accessible mainstream facilities with ramped or level access through entrance gates, into reception areas, restaurants, shops, etc. Other facilities that are accessible to guests in wheelchairs include the visitor interpretation centers, museums, picnic sites, view points, fumiculas and hides. Due to the natural terrain and potential danger of wild animals, it is not always possible to accommodate visitors with disabilities on some of the guided walks, but nevertheless there are many Accessible Nature Trails and paths that have been created in the parks to enable people to enjoy the beauty. It is tremendously important to guests with disabilities to be able to leave the confines of their vehicles or accommodation and enjoy a proximity to nature either on in-camp trails or at significant land marks.

There are also accessible ablutions provided in many of the camping facilities in the parks. Please be advised that all these units are kept on reserve for 30 days prior to occupation to try and ensure they are not occupied by other patrons who do not require accessible facilities.

Consequently they can only be secured during this period by direct contact with the SANParks reservation department. These facilities cannot be booked through the online booking system on the SANParks website or through satellite reservation offices, unless these offices confirm directly with SANParks reservation supervisors. Kruger has the most adapted accessible units 53 units have been adapted for guests with mobility challenges, 10 with baths and grab rails, the rest with roll-in showers.

There are many such universally accessible destinations throughout most of the national parks for all guests to enjoy.

Please let us know at customercare@sanparks.org if you have any constructive ideas about the accessibility of SANParks’ parks. Some of our facilities are a work in progress and public feedback will help the parks to address the deficiencies.

There are facilities in the parks for guests with sensory or cognitive disabilities where Braille signage, guide ropes, tactile displays, sound booths, good lighting and interpretive signage are present.